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America's Best Hospitals 2005 Methodology

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Table of Contents

I.	Int	roduction	1			
	A.	Structure				
	В.	Process	2			
	C.	Outcomes	3			
II.	The	e Index of Hospital Quality (IHQ)	4			
	A.	Eligibility	4			
	B.	Structure				
	C.	Process	. 15			
	D.	Outcomes	. 23			
	E.	Calculation of the Index	. 26			
III.	Rep	outation-Only Specialties	. 27			
	A.	Eligibility	28			
	B.	Process				
	C.	Calculation of the Rankings	28			
IV.	The	e "Honor Roll"	. 28			
V.	Sur	nmary of Changes for 2005	. 29			
VI.	Improvements for Future Releases of the Rankings					
	Ref	erences	. 32			

List of Tables

Universe Definition by Specialty	5
Technology Indices by Specialty	9
Percentiles Where Volume and Nurse/Patient Distributions Were Trimmed	10
Patient/Community Services Index	12
Factor Loading by Specialty	15
Physician Sample Mapping	17
Physician Survey Mailing Schedule	18
Yearly Response Rate by Specialty (2003-2005)	20
Response Rate by Questionnaire Type for 2005	21
Response Rates by Region and Specialty for 2005	22
Percentiles Where Mortality Distributions Were Trimmed	26
Mean and Standard Deviations of IHQ	27
Mean and Standard Deviations of the Reputation-Only Scores	
	Technology Indices by Specialty Percentiles Where Volume and Nurse/Patient Distributions Were Trimmed Patient/Community Services Index Factor Loading by Specialty Physician Sample Mapping Physician Survey Mailing Schedule Yearly Response Rate by Specialty (2003-2005) Response Rate by Questionnaire Type for 2005. Response Rates by Region and Specialty for 2005 Percentiles Where Mortality Distributions Were Trimmed Mean and Standard Deviations of IHQ.

List of Figures

Γ guie 1. Englority and Analysis rocess for ΠQ -Driven specialites	Figure 1.	Eligibility and Analysis	Process for IHQ-Driv	ven Specialties	7
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List of Appendixes

Appendix A 2003-2004 Sample Physician Questionnaire (Short Form)

Appendix B 2005 Sample Physician Questionnaire (Short Form)

Appendix C 2005 Sample Physician Questionnaire (Long Form)

Appendix D Structural Variables Map

Appendix E Thank You/Reminder Postcard

Appendix F Thank You/Reminder Letter

Appendix G Diagnosis-Related Group (DRG) Groupings by Specialty

Appendix H Changes to Specialty Definitions for Mortality

Appendix I Index of Hospital Quality (IHQ) Scores by Specialty

Appendix J Reputation-Only Rankings

Appendix K The 2005 "Honor Roll"

I. Introduction

When faced with the most serious or difficult medical problems, choosing the hospital that will provide the best care can be critical. Historically, healthcare providers and patients had few reliable tools or resources that could help them make such decisions. Since 1990, however, *U.S. News & World Report* has assessed the quality of hospitals in the United States annually in the form of lists collectively titled "America's Best Hospitals." Each summer, the magazine identifies hospitals of exceptional quality from the 6,007 hospitals in the United States^{*} in 17 medical specialties. Hospitals are assigned a composite score and ranked based on data from multiple sources.

From 1993 to 2004, the methodology was executed by the National Opinion Research Center (NORC) at the University of Chicago for *U.S. News & World Report*. The 2005 rankings were produced by RTI International, Research Triangle Park, N.C. To maintain consistency and stability, the 2005 rankings utilized the same methodology as in prior years. Starting in 2006, RTI will begin to introduce major methodological improvements to enhance the quality and robustness of the rankings.

The basic approach. Hospitals are ranked in 17 specialties. An "Index of Hospital Quality" (IHQ) is calculated for each hospital in 12 of these specialties (Cancer; Digestive Disorders; Ear, Nose, and Throat; Geriatrics; Gynecology; Heart and Heart Surgery; Hormonal Disorders; Kidney Disease; Neurology and Neurosurgery; Orthopedics; Respiratory Disorders; and Urology).

The IHQ reflects the three fundamental dimensions of healthcare: (1) structure, (2) process, and (3) outcomes (the "Donabedian paradigm"¹⁻⁴). Excellent hospital care starts with the *structural* characteristics of the hospital, which include factors such as the number of available nurses relative to the number of patients, the number of beds in the hospital, and the type of technological equipment that is made available. Excellent care is then shaped by the *process* of delivering that care. The structure and process of a hospital interact to produce results or *outcomes* for the patient, which are often measured by risk-adjusted mortality rates, the likelihood of mortality given the complexity of the case.

Using robust and sensitive measures for each factor, the IHQ is able to identify hospitals that provide the best care in each of the named specialties. Many of these measures come from secondary data sources. The American Hospital Association (AHA) Annual Survey Database,

^{*} Military and veterans' hospitals are not included because the requisite data are unavailable.

for example, provides information regarding various structural dimensions of hospital quality. Each year, the measures used in the structure, process, and outcomes components of the IHQ are analyzed and improved to increase the quality of the rankings. In addition, steps are taken to identify the best possible sources of data for these measures. For the rest of this report, we will refer to these specialties as the IHQ-driven specialties.

For the remaining five specialties (Ophthalmology, Psychiatry, Pediatrics, Rehabilitation, and Rheumatology), the score used in the rankings consists only of the process (reputational) component. Many of the structural and outcomes measures are not applicable to these specialties, because the procedures performed by these specialists are done largely on an outpatient basis and mortality rates are not applicable. For the rest of this report, these specialties will be referred to as reputation-only specialties; the rankings associated with them are referred to as reputation-only rankings.

Below is a brief description of each component of the IHQ and of the reputation-only rankings, which are based on the process component. Each component will be discussed in more detail later in the report.

A. Structure

This score is based on data related to the structural characteristics of each medical specialty within a given hospital. These elements represent volume (number of discharges), technology, and other features that characterize the hospital environment. Most of these data elements are derived from the most recent AHA Annual Survey Database (fiscal year (FY) 2003). Volume data are taken from the Medicare Provider Analysis and Review (MEDPAR) database maintained by the federal Centers for Medicare and Medicaid Services (CMS). This database contains information on all Medicare beneficiaries who use hospital inpatient services.

B. Process

The process component of the IHQ (and the sole determinant of the reputation-only rankings) can be referred to as the reputational score, because it represents a measure of a hospital's reputation for providing high-quality care in a given specialty. The score is based on the cumulative response from three surveys of board-certified physicians conducted for 2003, 2004, and 2005, in which the doctors were asked to nominate the five best hospitals in their field of care irrespective of expense or location. NORC conducted the 2003 and 2004 surveys, which consisted of samples of 2,550 board-certified physicians selected from the American Medical Association (AMA) Physician Masterfile, a database of approximately 811,000 member

physicians. RTI International conducted the 2005 survey, which employed a larger sample size— 3,400 rather than the previous 2,550. The larger sample permitted the testing of different contact methods that were used with physicians.

The sample of physicians for each year of the survey was stratified by region and by specialty. Samples of 150 physicians for each of the 17 specialties were selected in 2003 and 2004. In 2005, the sample was increased to 200 physicians in each specialty.

The final aggregated sample includes both nonfederal and federal medical and osteopathic physicians residing in all 50 states and the District of Columbia. (For the physician questionnaires used for this year's rankings, see *Appendixes A*, *B*, and *C*.)

C. Outcomes

The outcomes measure is mortality. Like the volume data, it is also based on the MEDPAR database. For each hospital and specialty, the MEDSTAT Group, Inc., computes an adjusted mortality rate based on predicted and actual mortality rates from admission to discharge, using the All Patient Refined Diagnosis Related Group (APR-DRG) method designed by 3M Health Information Systems. The APR-DRG adjusts the value for expected deaths by severity of illness using the patient's principal and secondary diagnoses. The method is applied to the three most recent years of Medicare reimbursement claims made by hospitals to CMS in FY 2001, 2002, and 2003.

In the Rest of This Report

- *Section II* provides a detailed description of the IHQ components (for a more exhaustive review of the foundation, development, and use of the individual measures and the composite index, see "Best Hospitals: A Description of the Methodology for the Index of Hospital Quality"⁵);
- *Section III* describes the process used to develop the rankings for the five reputationonly specialties;
- *Section IV* presents an additional measure—the Honor Roll—to indicate excellence across a broad range of specialties;
- Section V provides a summary of the changes for this year's rankings; and
- *Section VI* describes several improvements under consideration for future releases of the rankings.

II. The Index of Hospital Quality (IHQ)

This section describes the eligibility and procedures used to derive the IHQ for the 12 IHQ-driven specialties: Cancer; Digestive Disorders; Ear, Nose, and Throat; Geriatrics; Gynecology; Heart and Heart Surgery; Hormonal Disorders; Kidney Disease; Neurology and Neurosurgery; Orthopedics; Respiratory Disorders; and Urology.

Hospitals ranked in 2005 that are responding as new corporate entities for the first time in the AHA database are treated as a single unit and listed in this report. For this year's rankings, one merger among hospitals previously listed as independent entities appears on the lists: Sheppard and Enoch Pratt Hospital in Baltimore is the result of a merger between Sheppard and Enoch Pratt Hospital, Baltimore, and Taylor Manor Hospital, Baltimore.

A. Eligibility

Eligible hospitals in the IHQ-driven specialties are identified in two stages.

Stage 1. The first stage begins with the 6,007 hospitals included in the FY2003 AHA database. For a hospital to be considered eligible, it must meet at least one of the following criteria:

- 1. Council of Teaching Hospitals (COTH) membership, or
- 2. Medical school affiliation, or
- 3. A score of 9 or higher on the hospital-wide Key Technology Index (see *Table 2*).

Hospitals that did not respond to the FY2003 AHA Annual Survey are allowed to remain eligible in our database. For hospitals not responding in the current year but responding in each of the two previous years, we substitute the last year of survey data. In previous years, the two prior years of survey data were averaged and the result substituted for the missing year. However, a recent analysis comparing the two methods revealed that the last year of data is more representative of the missing data than the average of the two prior years. Nonresponders lacking data from both the current survey *and* from one of the previous two surveys are ranked without any structural data.

Stage 2. In the second stage of the eligibility process, hospitals need to have a specified number of discharges (volume) across appropriate Diagnosis-Related Groups (DRGs). Until 2002, the threshold that determined eligibility included *all* discharges, regardless of the

proportion of medical to surgical discharges.[†] Since 2002, that proportion has been specified for certain specialties: Cancer; Digestive Disorders; Ear, Nose, and Throat; Gynecology; Neurology and Neurosurgery; Orthopedics, and Urology. For these specialties, the median ratio of surgical to total discharges was calculated for hospitals meeting the total discharge threshold. In each specialty, the median ratio was multiplied by the total number of discharges to determine the minimum number of surgical discharges needed to be considered eligible.

Setting minimums for discharges ensures that the hospitals eligible for ranking have sufficient experience treating complex cases in a given specialty. For Heart and Heart Surgery, it was determined prior to RTI's involvement that the minimum number of surgical discharges would be set to a constant of 500 and that a minimum number of all discharges would be defined by multiplying 500 by the median ratio of all discharges to surgical discharges for hospitals with more than 500 surgical discharges. To maintain consistency with prior years' rankings, this threshold was used again in 2005. The minimums for this and all specialties will be reviewed for future rankings and will be adjusted as needed. This resulted in a minimum of 1,270 total discharges: 500 surgical and 770 medical. *Table 1* presents the discharge volume and the number of hospitals meeting the criteria for the IHQ-driven specialties.

Specialty	Minimum Total Discharges	Minimum Surgical Discharges	Number of Eligible Hospitals
Cancer	379	84	783
Digestive Disorders	867	230	1,265
Ear, Nose, and Throat	48	7	1,099
Geriatrics*	6,729	NA	1,253
Gynecology	57	48	1,307
Heart and Heart Surgery**	1,270	500	853
Hormonal Disorders	452	NA	921
Kidney Disease	239	NA	1,346
Neurology and Neurosurgery	540	175	1,111
Orthopedics	480	417	1,318
Respiratory Disorders	885	NA	1,358
Urology	158	115	1,277

Table 1. Universe Definition by Specialty

* In addition to the discharge eligibility criteria, a hospital must have a score of 1 or more on the Geriatrics service index for inclusion in the Geriatrics universe.

** In addition to the discharge eligibility criteria, a hospital must offer open-heart surgery or a cardiac catheterization lab that performs angioplasties for inclusion in the Heart and Heart Surgery universe.

[†] The exception until 2002 was Heart and Heart Surgery, in which surgical discharges alone determined the threshold for eligibility. Beginning in 2002, both medical and surgical discharges determined eligibility.

Hospitals with insufficient volume were considered eligible for ranking only if they received one or more nominations in the physician survey (a non-zero reputational score). For the 2005 rankings, 1,827 hospitals were deemed eligible under these criteria. We then conducted separate analyses for the 12 IHQ-driven specialties. The top 50 hospitals in each IHQ specialty are published in *U.S. News & World Report. Figure 1* illustrates the eligibility and analysis process for IHQ-driven specialties as described in the steps above.

B. Structure

The structural dimension defines the tools available at hospitals for treating patients. Healthcare research overwhelmingly supports the use of a measure of structure in assessing quality of care. However, no prior research has revealed a single structural indicator of quality that summarizes all others or that adequately represents the structural dimension construct on its own. Thus, the structural component must be represented by a composite variable, which is made up of different specialty-specific measures that are given different weights.

For the 2005 index, most structural elements were derived from the 2003 AHA Annual Survey Database. Additional components came from external organizations such as the National Cancer Institute (NCI), the American Nursing Credentialing Center (ANCC), and the National Association of Epilepsy Centers (AEC).

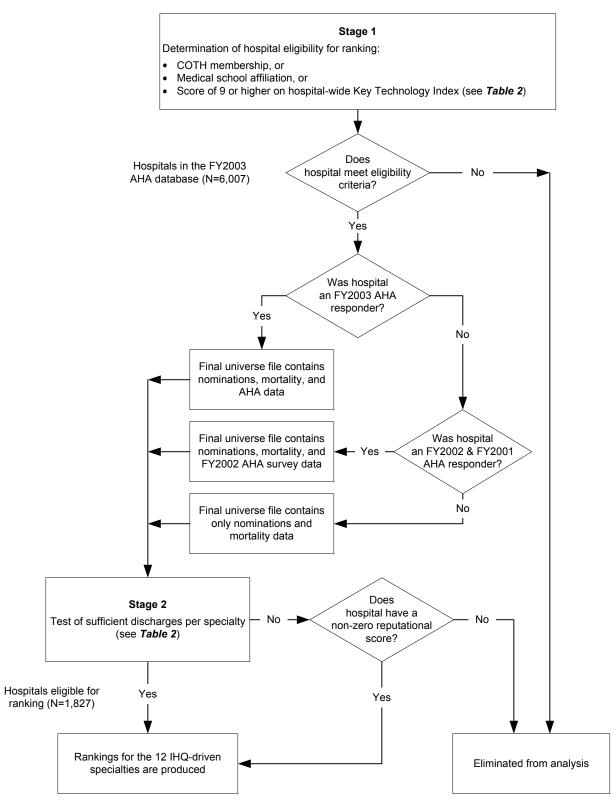
AHA Survey

The AHA has conducted its Annual Survey of hospitals since 1946. It is the most comprehensive and dependable healthcare provider database on the market.⁶ The AHA achieved an excellent response rate of 83% in 2003, with the cooperation of State and Metropolitan Hospital Associations. The database contains hospital-specific data items on more than 6,000 hospitals and healthcare systems, including more than 700 data fields that cover organizational structure, personnel, hospital facilities and services, and financial performance. (For specific mapping of variables to the AHA data elements, see *Appendix D*) The following items taken from the AHA Annual Survey Database are used to develop the structural score for the IHQ:

Technology Indices

For 2005, technology elements have been updated for each specialty to remain consistent with the types of key technologies expected from a "best hospital." Since the 1996 version of the rankings, the technology indices have reflected the real cost of high-technology services by giving partial credit to hospitals that provide a key service or services off-site. Although

Figure 1. Eligibility and Analysis Process for IHQ-Driven Specialties



providing a service inside the hospital is convenient for patients, the cost may be unacceptable to some hospitals. Many hospitals provide access to technology services through the hospital's health system, a local community network, or a contractual arrangement or joint venture with another provider in the community. We take this into account when calculating the rankings. However, the primary focus is on the quality and convenience of the service to the patient. Therefore, hospitals that provide a service, such as ultrasound, are given 1 full point if it is provided on-site; hospitals that provide the service locally through a formal arrangement receive a half-point. A hospital receives no more than 1 point for each element of the index. *Table 2* presents the complete list of technologies considered for each specialty in 2005.

Volume

The volume measure reflects total medical and surgical discharges in the appropriate specialty-specific DRG groupings submitted for CMS reimbursement. The measure is incorporated into the structure score for all data-driven specialties other than Geriatrics. To reduce the effect of extreme values, or "outliers," for the volume and nurse/patient index structural measures and the mortality outcomes measure, a cap was calculated for each variable for several specialties. The cap thresholds are based on research conducted before RTI began conducting the rankings. They were used again for 2005 to maintain consistency with the methodology from previous years and will be reevaluated for future years. *Table 3* shows the percentile threshold at which each of the volume distributions was trimmed.

Nurse/Patient Index

The nurse/patient index reflects the total level of effort devoted to both inpatients and outpatients receiving care. The nurses measure in the numerator is the number of on-staff registered nurses (RNs), expressed in full-time equivalents, or FTEs (e.g., two half-time nurses equal one FTE). Only nurses with RN degrees from approved schools of nursing and currently registered by their state are considered. The patient measure in the denominator is the adjusted average daily census of patients. It estimates the total amount of care devoted to both inpatients and outpatients by reflecting the number of days of inpatient care plus the estimated volume of outpatient services. The components of this index are available from the American Hospital Association. As with volume, the nurse/patient index has been trimmed to eliminate the influence of very wide variation (see *Table 3*).

Standardization is performed after trimming extremes to assure that the data are distributed normally with a mean of zero. This step restores balance so that trimmed

Technology	Key Technology Index	Cancer	Digestive Disorders	Ear, Nose, and Throat	Geriatrics	Gynecology	Heart and Heart Surgery	Hormonal Disorders	Kidney Disease	Neurology and Neurosurgery	Orthopedics	Respiratory Disorders	Urology
1. Angioplasty					0		•						
2. Cardiac Catheterization Lab					•		•						
3. Cardiac Intensive Care Beds					•		•						
4. Diagnostic Radioisotope Facility			•					•	•	•		•	•
 Diagnostic Mammography Services 						•							
6. Extracorporeal Shock Wave Lithotripter			•						•				•
7. Magnetic Resonance Imaging (MRI)		•	•	•	•	•	•	•		•	•		•
8. Neonatal Intensive Care	•					•							
9. Open Heart Surgery	•						•						
10. Pediatric Intensive Care Beds		•											
11. Positron Emission Tomography Scanner		●	●	●	●	•	•	●		●	•		•
12. Single Photon Emission Computed Tomography		•	•	•	•	•	•	•		●	•		•
13. Transplant Services	•								•				
14. Ultrasound			•		•	•	•	•	•	•	•	•	•
15. Fertility Clinic						0							
16. Gamma Knife			0	0		0		0	0	0			0
17. Intensity-Modulated Radiation Therapy (IMRT)			0	0		0		0	0	0			0
18. Multislice Spiral Computed Tomography (MSCT)												0	
TOTAL ELEMENTS	18	4	8	5	7	9	8	7	6	7	4	3	8

Table 2. Technology Indices by Specialty

NOTE: Key Technology Index is used to define the universe of eligible hospitals (see Section II A. Eligibility).

• Indicates a technology is included in the index for that specialty

O Indicates a technology included in the index that is new or new to that specialty for 2005

Specialty	Volume Percentile	Nurse/Patient Percentile
Cancer	90	95
Digestive Disorders	90	95
Ear, Nose, and Throat	95	95
Geriatrics	NA*	90
Gynecology	90	95
Heart and Heart Surgery	90	95
Hormonal Disorders	100	95
Kidney Disease	100	95
Neurology and Neurosurgery	100	95
Orthopedics	90	90
Respiratory Disorders	90	95
Urology	95	90

Table 3. Percentiles Where Volume and Nurse/Patient Distributions Were Trimmed

* Volume thresholds are not used in Geriatrics rankings.

and untrimmed measures have the same influence on the final score and is necessary to prepare the data for factor analysis.

Trauma

In 1992 a U.S. News & World Report survey of board-certified physicians ranked the presence of an emergency room and a hospital's status as a trauma-care provider high on a list of hospital quality indicators. Physicians in nine specialties ranked trauma-center status as one of the top five indicators of quality. The indications of these specialists and resultant high factor loadings supported the inclusion of these data for the following specialties: Digestive Disorders; Ear, Nose, and Throat; Gynecology; Heart and Heart Surgery; Hormonal Disorders; Kidney Disease; Neurology and Neurosurgery; Orthopedics; Respiratory Disorders; and Urology.

The trauma indicator is dichotomous and derives from two variables in the AHA database: (1) whether the hospital has a state-certified trauma center in-hospital (as opposed to providing trauma services only as part of a health system, network, or joint venture) and (2) the level of the trauma center. To receive credit for trauma services, hospitals must provide Level 1 or Level 2 trauma services. Level 1 trauma service is defined by the AHA as "a regional resource trauma center, which is capable of providing total care for every aspect of injury and plays a leadership role in trauma research and education."⁶ Level 2 is defined as "a community trauma center, which is capable of providing trauma care to all but the most severely injured patients

who require highly specialized care."⁶ One point is awarded for either Level 1 or Level 2 trauma certification.

Patient/Community Services

The patient/community services index was created in 2004 and has been updated for 2005 to reflect the most current services available. It encompasses items representing a major convenience for patients, an advanced degree of care or sophistication, an essential service in a comprehensive high-quality hospital, or a service that reflects forward thinking and sensitivity to community needs.

In 2004, there were 15 services that were used as indicators in all specialties (except Heart and Heart Surgery, for which there were only 12 services), so the possible score ranged from 0 to 15 points. For the 2005 rankings, 5 services have been removed from the patient/community services index, and 1 service has been added for a total of 11 services. In addition, the list of services has been tailored for each specialty and now includes only services that are indicative of quality for that specialty. Therefore not all 11 services are required of every specialty. A hospital receives no more than 1 point for each element of the index. *Table 4* presents the complete list of services considered for each specialty in 2005.

Geriatric Services

The geriatric services indicator ranges from 0 to 8 points. It comprises arthritis treatment center, adult day care programs, patient representative services, geriatric services, meals on wheels, assisted living, transportation to health facilities, and Alzheimer care center. Alzheimer care center is a new element for this indicator for 2005. To receive credit for a service, it must be provided within the hospital.

Gynecology Services

Introduced in 1997,⁷ this index provides an additional way to rate the quality of services provided for gynecological and obstetric patients. High factor loadings provide support for the inclusion of this index. For 2005, the services included are obstetric care and birthing rooms. Scores range from 0 to 2. Half-points are not awarded for off-site care because the focus is on the convenience of the service to the patient. Prior to 2005, women's health center and reproductive health were also included in this index. Women's health center has been moved to the patient/community services index because this service benefits more than just gynecological patients.

Service	Cancer	Digestive Disorders	Ear, Nose, and Throat	Heart and Heart Surgery	Hormonal Disorders	Geriatrics	Gynecology	Kidney Disease	Neurology and Neurosurgery	Orthopedics	Respiratory Disorders	Urology
1. Airborne infection isolation room	•	•	•		•	•	•	•	•		•	•
2. Ambulance services		•	•	٠	•	•	•	•	•		•	•
3. Case-management services	•	•	•	•	•	•	•	•	•	•	•	•
4. Enabling services	•	•	•	•	•	•	•	•	•	•	•	•
5. Linguistic/translation services	●	•	•	•	•	●	●	•	•	●	•	•
6. Pain management program	•	•	•	•	•	•	•	•	•	•	•	•
7. Patient representative services	•	•	•	•	•		●	•	•	●	•	•
8. Rehabilitation care		•	•	●	•	●	●	•	•	●	•	•
9. Sports medicine		•	•		•	●	●	•	•	●	•	•
10. Women's health center		•	•		•	•	•	•	•		•	•
11. Genetic testing/counseling	•	•	•		•	•	•	•	•		•	•
TOTAL ELEMENTS	7	11	11	7	11	10	11	11	11	7	11	11

Table 4. Patient/Community Services Index

Because of a change in the AHA survey definitions, reproductive health is no longer an AHA variable and consequently has been removed from the index.

Medical/Surgical Intensive Care Beds

This indicator is an important factor in the Kidney Disease specialty. The AHA database provides the number of medical and surgical intensive care beds per facility. To be counted, beds must be physically located within the hospital, set up, and staffed at the end of the reporting period.

Hospice/Palliative Care Indicator

The hospice/palliative care indicator was added in 2002. It addresses a hospital's ability, in certain specialties, to meet the needs of patients whose lives are ending or who are experiencing acute or chronic pain and other symptoms of illness. A qualifying *hospice* program provides care (including pain relief) and supportive services for the terminally ill and their families. A qualifying *palliative care* program provides care by specially trained physicians and other clinicians for relief of acute or chronic pain or to control symptoms of illness; in addition, supportive services such as counseling on advance directives are provided for patients with advanced disease. In the specialties of Cancer, Geriatrics, Heart and Heart Surgery, and Respiratory Disorders, hospitals receive 1 point if they have a qualifying hospice or palliative care program and 2 points if they have both. Hospitals that provide either service locally through a formal arrangement receive a full point for each applicable component of the indicator (rather than a half-point, as in several other components of the structural dimension).

External Organizations

To remain a reliable indicator of hospital quality, the rankings reflect data from a variety of sources and organizations in addition to those already cited. The data are the basis for additional structural measures.

National Cancer Institute (NCI) Cancer Center Indicator

The NCI cancer center indicator was added to the rankings in 2002. The NCI is the principal federal agency for cancer research and training. The NCI promotes research and standards of care in cancer care in a number of different ways, including cancer center certification of centers being an NCI-designated care center. NCI-designated cancer centers are committed to advancing cancer research and ultimately reducing the incidence of cancer and increasing the likelihood of positive outcomes.⁸

NCI-designated cancer centers have three classifications: (1) *Cancer Center*, the lowest level, denotes a facility that conducts a high volume of advanced laboratory research with federal funding; (2) *Clinical Cancer Center*, the middle level, also conducts clinical cancer research activities; and (3) *Comprehensive Cancer Center*, the highest level, adds prevention research, community outreach, and service activities.⁸

Hospitals that were NCI-designated Clinical Cancer Centers and Comprehensive Cancer Centers as of February 28, 2005, were awarded 1 point. The list used in the 2005 rankings was last updated on December 8, 2004, with no additional hospitals being designated between then and the cut-off date of February 28, 2005. Hospitals that earned designation status after February 2005 do not receive a point in this year's rankings.

The NCI list of designated cancer centers is updated continuously throughout the year. It is located on the Web at <u>http://www3.cancer.gov/cancercenters/centerslist.html</u>.

Nurse Magnet Facility

The "nurse magnet" facility indicator, which was added to all specialties in 2004, is a formal designation by the American Nursing Association (ANA) of hospitals that meet specific standards of nursing excellence. The list is periodically updated throughout the year as hospitals apply for designation and redesignation status. Hospitals that were accorded nurse magnet facility status by the ANA's American Nurses Credentialing Center (ANCC) by April 30, 2005, received 1 point.

A current list of hospitals that the ANCC has designated as nurse magnet facilities can be found on the Web at <u>http://www.nursingworld.org/ancc/magnet/facilities.html.</u>

Epilepsy Center Certification

In 2004 an epilepsy center certification variable was added to Neurology and Neurosurgery. All hospitals designated as Level 4 epilepsy centers by the National Association of Epilepsy Centers by March 18, 2005, were given 1 point. A Level 4 epilepsy center serves as a regional or national referral facility. These centers provide more complex forms of intensive neurodiagnostic monitoring, as well as more extensive medical, neuropsychological, and psychosocial treatment. Level 4 centers also offer a complete evaluation for epilepsy; surgery, including intracranial electrodes; and a broad range of surgical procedures for epilepsy.⁹

A current list of epilepsy centers can be found on the Web at <u>http://www.naecepilepsy.org/centers/centers.html#NC.</u>

Weighting

To combine the structural variables from the AHA database and other external databases, we weight the elements to create a final composite measure. Using factor analysis, we reduce the number of variables to force a one-factor solution for each specialty. Factor analysis is a statistical technique used to identify underlying similarities among the structural variables. In simple terms, variables that have a strong association with one another receive lower factor loadings than those that are unique in their distributions. The factor loadings or "weights" are applied to reduce the effect of multiple variables that, because of their strong associations, may be measuring the same concept. The relative weight assigned to each element varies by specialty and from one release to the next within specialty. *Table 5* provides the factor weights assigned to each element for 2005.

Structural Variables	Cancer	Digestive Disorders	Ear, Nose, and Throat	Geriatrics	Gynecology	Heart and Heart Surgery	Hormonal Disorders	Kidney Disease	Neurology and Neurosurgery	Orthopedics	Respiratory Disorders	Urology
Technology Indices	73	77	77	65	83	64	80	77	73	69	71	77
Volume	61	50	62		53	57	45	62	59	57	36	57
Nurse/Patient Index	34	33	34	37	30	20	30	36	31	29	25	35
Trauma Center		61	59		59	55	60	57	60	61	55	59
Patient/Community Services	74	81	78	78	82	68	84	75	78	75	84	80
Geriatric Services				65								
Gynecology Services					64							
Medical/Surgical Beds					_			77				
Hospice/Palliative Care	60			56		60					66	
NCI Designation	58											
Nurse Magnet Facility	45	43	44	45	37	49	41	38	43	45	36	44
Epilepsy Center Certification									51			

Table 5. Factor Loading by Specialty	Table 5.	Factor	Loading	by S	pecialty
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C. Process

The process dimension of the Donabedian paradigm reflects physician decision-making in the hospital setting; for example, choices about the use of medication, diagnostic tests, admission to a hospital, course of treatment, or length of stay. However it is extremely difficult to obtain national measurements of process; therefore, we use an alternative proxy measure. We contend that when a physician who is qualified to judge identifies a hospital as among the "best," he or she is, in essence, endorsing the process choices made at that hospital. Thus, we use the "nomination" of hospitals by board-certified specialists as a measure of process.

To collect these nominations, a survey of board-certified physicians across the country is conducted each year. For the 2005 rankings, we pooled the nominations for the three most recent surveys (2003, 2004, and 2005) to arrive at the process measure. The IHQ-driven and reputation-only specialties were treated identically for the process component. Therefore, this section presents results for both.

2005 Sample

The sample for the 2005** survey consisted of 3,400 board-certified physicians selected from the American Medical Association (AMA) Physician Masterfile, a database of approximately 811,000 member physicians licensed to practice in the United States. From within the Masterfile, we selected a target population of 233,034 board-certified physicians who met the eligibility requirements listed below. Stratifying by region and specialty within region, we selected a probability (random) sample of 200 physicians (50 from each region) from each of the 17 specialty areas, for a total of 3,400. The final sample includes non-federal and federal medical and osteopathic physicians practicing in the 50 states and the District of Columbia.

Eligibility Requirements. To define a probability sample of physicians who properly represent the 17 specialty groupings, we used two rules of eligibility: (1) a mapping between the 17 specialties and the AMA's list of 85 self-designated specialties, and (2) a mapping between these 85 specialties and the 23 member boards of the American Boards of Medical Specialties (ABMS).

Under the first rule, we linked each of the 17 specialties to one or more relevant AMA specialties from the list of AMA self-designated practice specialty codes. Physicians who designated a primary specialty in one of the 17 specialties were eligible for the survey. Under the second rule, the physicians also had to be certified by an associated member board of the ABMS. *Table 6* displays the correspondence among the specialty listed in "America's Best Hospitals," the AMA self-designated specialty, and the corresponding member board.

^{**} For information on the 2004 and 2003 samples, please see the respective methodology reports at www.rti.org/besthospitals

"America's Best Hospitals" Specialty	American Board of:	AMA Self-Designated Specialty (AMA Key Code)				
Cancer	Internal Medicine	Hematology (HEM/22)				
Cancer		Oncology (ON/24)				
Digestive Disorders	Internal Medicine	Gastroenterology (GE/17)				
Ear, Nose, and Throat	Otolaryngology	Otolaryngology (OTO/48)				
Ophthalmology	Ophthalmology	Ophthalmology (OPH/46)				
Geriatrics	Internal Medicine	Geriatrics (FPG/38, IMG/38)				
Gynecology	Obstatrics & Cynacology	Gynecology (GYN/21)				
Gynecology	Obstetrics & Gynecology	Obstetrics & Gynecology (OBG/42)				
Heart and Heart Surgery	Internal Medicine	Cardiovascular Diseases (CD/08)				
Theart and Theart Surgery	Surgery	Cardiovascular Surgery (CDS/08)				
lormonal Disorders Internal Medicine		Endocrinology (END/14)				
Hormonal Disorders		Diabetes (DIA/12)				
Kidney Disease	Internal Medicine	Nephrology (NEP/12)				
Neurology and	Dovebiator & Nourology	Neurology (N/36)				
Neurosurgery	Psychiatry & Neurology	Neurological Surgery (NS)				
Orthopedics	Orthopedic Surgery	Orthopedic Surgery (ORS/85)				
Dediatrica	Pediatrics	Pediatrics (PD/55)				
Pediatrics		Adolescent Medicine (ADL/01)				
Psychiatry	Psychiatry & Neurology	Psychiatry (P/63)				
Rehabilitation	Physical Medicine & Rehabilitation	Physical Medicine & Rehabilitation (PM/62)				
Respiratory Disorders	Internal Medicine	Pulmonary Diseases (PUD)				
Rheumatology	Internal Medicine	Rheumatology (RHU/74)				
Urology	Urology	Urological Surgery (U/91)				

Table 6. Physician Sample Mapping

Stratification. To compensate for the widely varying numbers of eligible physicians across the targeted specialties and the four regions in the country, we used different probabilities of selection for each grouping. Therefore 50 physicians were selected from each of the 17

specialties in each of the four regions. Equal-size groups permitted easier comparison of differences among regions and specialties.

Survey Procedure

Materials. In 2003, 2004, and 2005, 150 sampled physicians per specialty were mailed a one-page, *single-sided* questionnaire containing a single hospital nomination item, asking them to select as many as five hospitals in their specialty that provide the best care to patients regardless of location or expense (see *Appendixes A* and *B*). In 2005, an additional 50 physicians in each specialty were mailed a one-page, *double-sided* questionnaire (see *Appendix C*). The second side of the questionnaire contained questions asking the physicians what they used as a basis for the nominations they provided on the first page. An additional item on this version of the survey also asked physicians what format they would prefer to use in responding to future surveys. Along with the questionnaire, physicians were sent a cover letter, a business reply envelope, and a token incentive in the form of a \$2 bill.

Mailings. The physician survey mailings were conducted in stages over a period of several weeks. The initial mailing was sent via United States Postal Service (USPS) 1st class metered mail. Two weeks after the initial survey mailing, a thank you/reminder note was sent to the sample physicians; half of the physicians received a thank you/reminder postcard (*Appendix E*), and the other half received a thank you/reminder letter (see *Appendix F*). Two weeks following the reminders, we sent a USPS Priority mailing to nonresponders, enclosing another copy of the questionnaire, a new cover letter, and a business reply envelope. Two more weeks after the second survey was sent, a third survey mailing was sent overnight via Federal Express to the remaining nonresponders; it included the questionnaire, a cover letter, and a business reply envelope. (See *Table 7* for a simplified schedule of the physician survey mailing.)

Physician Survey Contact Method Experiments

Physicians have very busy schedules and are difficult to contact. In this year's physician survey, we conducted two experiments evaluating different contact methods. The results of the experiments were presented at a research conference for the American Association for Public Opinion Research (AAPOR) in May 2005. (See http://www.rti.org/aapor for a copy of the paper that accompanied the presentation.) A brief description of each of the experiments is provided below.

Postcards Versus Letters. For the 2005 physician survey, we conducted a small experiment to evaluate which contact method was best at reaching physicians. Half of

Materials Mailed	Sent Via	Sent to	Date		
Initial physician survey	USPS, 1st class letter	Full physician sample	Oct. 1, 2004		
"Reminder/thank you"	50% 1st class letter / 50% postcard	Full physician sample	Oct. 15, 2004		
2nd copy of physician survey	Priority mail	Sample members who did not respond by Oct. 31, 2004	Nov. 1, 2004		
3rd copy of physician survey	Federal Express	Sample members who did not respond by Nov. 14, 2004	Nov.15, 2004		

Table 7. Physician Survey Mailing Schedule

the participants in the study were sent a "reminder/thank you" postcard (see *Appendix E*) 14 days after the initial surveys were mailed to the sample, and the other half instead received a 1st class, "reminder/thank you" letter (see *Appendix F*) at that time. The two criteria used as outcomes were the cost of the contact method and the impact on response rate. The calculation of the cost-effectiveness ratio indicated that postcards offered more of a relative value than 1^{st} class letters as a reminder.

Short versus Long Survey Forms. To examine whether a small change in survey length would influence physician participation, the present study also compared a short and a long version of the survey (see *Appendixes B* and *C*, respectively). The estimated difference in time to complete the short versus the long form is approximately 2 minutes. We hypothesized that even a small increase in length of survey would discourage physician participation, reducing response rates. The results indicated that the short form of the survey is much better at obtaining physician survey response than the long form of the survey.

Response Rates

Of the 3,400 physicians sampled for this year's report, 31 were considered ineligible because they were no longer actively involved in medical practice. Of the remaining 3,369 physicians, nearly half (1,592) returned the completed questionnaire by the deadline of January 1, 2005. The final response rate, using AAPOR standard response rate 2 (standard definitions are located on the Web at <u>http://www.aapor.org/pdfs/standarddefs_ver3.pdf</u>), was 47.3%.

Table 8 shows the response rate by specialty for the 3 years of survey data used in the 2005 rankings. The average response rate for the 3 years of data collection was 49.5%, with a slight downward trend from year to year.

	20	03	20	04	20	05*	3-year total		
Specialty	n	%	n	%	n	%	n	%	
Cancer	80	53.7	74	49.7	94	47.2	248	49.9	
Digestive Disorders	76	50.7	79	52.7	95	47.7	250	50.1	
Ear, Nose, and Throat	99	66.9	92	61.3	123	61.8	314	63.2	
Ophthalmology	75	50.3	78	52.3	113	56.8	266	53.5	
Geriatrics	72	48.3	83	55.7	95	48.2	250	50.5	
Gynecology	71	48.0	64	44.4	85	43.4	220	44.9	
Heart and Heart Disease	75	50.7	68	45.9	73	36.7	216	43.6	
Hormonal Disorders	75	51.4	73	49.0	86	43.4	234	47.5	
Kidney Disease	66	44.0	80	54.1	83	42.1	229	46.3	
Neurology and Neurosurgery	84	56.4	80	53.7	98	49.2	262	52.7	
Orthopedics	73	49.3	69	46.6	92	46.2	234	47.3	
Pediatrics	87	58.0	76	50.7	100	51.0	263	53.0	
Psychiatry	65	44.2	61	41.2	76	38.2	202	40.9	
Rehabilitation	75	50.3	79	53.0	109	54.8	263	52.9	
Respiratory Disorders	74	49.7	69	46.6	70	35.4	213	43.0	
Rheumatology	74	49.7	80	54.1	96	48.0	250	50.2	
Urology	79	53.4	73	49.7	105	53.6	257	52.3	
Overall Response Rate**	1,300	51.5	1,278	50.7	1,592	47.3	4,170	49.5	

Table 8. Yearly Response Rate by Specialty (2003-2005)

* In 2003, 2004, and 2005, 150 physicians were sampled for each specialty and given a short form to complete. In 2005, an additional 50 physicians in each specialty were asked to complete a long version of the form.

** The overall response rate includes in the numerator all physicians who returned a questionnaire with at least one item completed on the front page; it subtracts ineligible cases from the denominator.

Table 9 shows the response rate for 2005 by specialty and questionnaire type. The average response rate for the short form across specialties was 49.3%; the rate for the long form was markedly lower: only 41.1%. The difference in participation between the short and the long form partially explains the slightly lower response rates in 2005 versus 2004 and 2003.

	Short		Lo	ng	Total		
Specialty	n	%	n	%	n	%	
Cancer	70	47.0	24	48.0	94	47.2	
Digestive Disorders	75	50.3	20	40.0	95	47.7	
Ear, Nose, and Throat	96	64.0	27	55.1	123	61.8	
Ophthalmology	88	58.7	25	51.0	113	56.8	
Geriatrics	75	50.7	20	40.8	95	48.2	
Gynecology	73	49.3	12	25.0	85	43.4	
Heart and Heart Disease	54	36.2	19	38.0	73	36.7	
Hormonal Disorders	62	41.6	24	49.0	86	43.4	
Kidney Disease	64	43.2	19	38.8	83	42.1	
Neurology and Neurosurgery	77	51.7	21	42.0	98	49.2	
Orthopedics	71	47.3	21	42.9	92	46.2	
Pediatrics	83	56.8	17	34.0	100	51.0	
Psychiatry	61	40.9	15	30.0	76	38.2	
Rehabilitation	79	53.0	30	60.0	109	54.8	
Respiratory Disorders	61	41.2	9	18.0	70	35.4	
Rheumatology	81	54.0	15	30.0	96	48.0	
Urology	77	52.7	28	56.0	105	53.6	
Overall Response Rate*	1,246	49.3	346	41.1	1,592	47.3	

Table 9. Response Rate by Questionnaire Type for 2005

Note: 150 physicians were given a short form, and 50 physicians were given a long form in the 2005 sample.

* The overall response rate includes in the numerator all physicians who returned a questionnaire with at least one item completed on the front page; it subtracts ineligible cases from the denominator.

Table 10 shows the response rate for 2005 by region and specialty. Though there was some variation across regions, the differences were not significant.

	We	est	Nort	neast	South		Midwest		Total	
Specialty	n	%	n	%	n	%	n	%	n	%
Cancer	25	50.0	20	40.0	26	52.0	23	46.9	94	47.2
Digestive Disorders	25	50.0	26	52.0	21	42.0	23	46.9	95	47.7
Ear, Nose, and Throat	28	56.0	29	58.0	31	63.3	35	70.0	123	61.8
Ophthalmology	29	58.0	29	58.0	28	56.0	27	55.1	113	56.8
Geriatrics	21	42.9	25	50.0	31	63.3	18	36.7	95	48.2
Gynecology	15	30.6	23	46.9	25	51.0	22	44.9	85	43.4
Heart and Heart Disease	19	68.0	22	44.9	17	34.0	15	30.0	73	36.7
Hormonal Disorders	20	40.8	13	26.0	27	54.0	26	53.1	86	43.4
Kidney Disease	15	31.3	25	51.0	24	48.0	19	38.0	83	42.1
Neurology and Neurosurgery	22	44.0	23	46.9	26	52.0	27	54.0	98	49.2
Orthopedics	22	44.0	22	44.0	26	53.1	22	44.0	92	46.2
Pediatrics	26	53.1	24	49.0	28	57.1	22	44.9	100	51.0
Psychiatry	13	26.0	28	56.0	16	32.0	19	38.8	76	38.2
Rehabilitation	25	50.0	27	55.1	27	54.0	30	60.0	109	54.8
Respiratory Disorders	19	38.8	23	46.0	15	30.6	13	26.0	70	35.4
Rheumatology	26	52.0	28	56.0	21	42.0	21	42.0	96	48.0
Urology	27	55.1	31	63.3	23	47.9	24	48.0	105	53.6
Overall Response Rate*	377	44.8	418	49.6	412	48.9	385	45.7	1,592	47.3

 Table 10. Response Rates by Region and Specialty for 2005

* The overall response rate includes in the numerator all physicians who returned a questionnaire with at least one item completed on the front page; it subtracts ineligible cases from the denominator.

Weighting

The physician survey was stratified by specialty and region (West, Northeast, South, and Midwest). Weights were constructed and applied to each sampled physician to make

nominations representative on the national level. Weights were based on the probability of selection within each unique specialty-region combination, with an adjustment made to account for nonresponders.

D. Outcomes

Although many healthcare professionals object to the use of mortality rates as an outcomes measure because of limitations in risk-adjustment methods, research strongly suggests a positive correlation between overall quality of care and a better-than-average risk-adjusted mortality rate.¹⁰⁻¹⁹ Based on these findings, we use adjusted mortality rate as the outcomes measure for the IHQ. The predicted mortality rates were provided by MEDSTAT Group, Inc., using the All Patient Refined Diagnosis Related Group (APR-DRG) method developed by 3M Health Information Systems.

The APR-DRG is a sophisticated classification system that combines patients into groups with common characteristics based on severity of illness, risk of mortality, and resources used.²⁰⁻²² The patient groups are further classified based on whether they have substantial comorbidities or complications.

The method was applied to the pooled 2001, 2002, and 2003 Medicare Provider Analysis and Review (MEDPAR) data set of reimbursement claims submitted to CMS by hospitals. These complete data sets were the most current available for analysis. MEDPAR is the data set maintained by CMS to track payments for reimbursing inpatient hospital operating costs. The MEDPAR file contains information on the total days that a patient stayed at a hospital and the patient's discharge status based on the DRGs for all Medicare patients. A DRG is assigned to each patient discharge based on the patient's diagnosis, surgery, age, sex, and discharge destination.²³

2005 DRG Review

DRG groupings are reviewed annually for every specialty (see *Appendix G* for the DRGs used for 2005). The groupings are important because they define which cases are included in the specialty's mortality measures, as well as the volume measures used in the structural component. It is important to include only DRGs that represent challenging and critical procedures. For example, tonsillectomies are too common to be included in the DRG groupings for Ear, Nose, and Throat. An annual review of the DRG groupings assures changes and advancements in medicine are reflected. In 2005, RTI conducted a thorough review of the DRG groupings using the process outlined below.

DRG Review Procedure

- 1. **Exclude DRGs for very low intensity cases.** DRG weights are computed and updated annually by CMS based on the charges for routine and ancillary services for each case in the DRG. CMS adjusts the weights so that the "average" DRG has a relative weight of 1.0. The first pass at filtering the DRGs assigned those with weights below approximately 0.8 to the "exclude" category.
- 2. **Exclude DRGs related to complications of care provided in the hospital.** Three DRGs (418, Postoperative and Post-traumatic Infections; 452, Complications of Treatment with Complications or Comorbidities; and 453, Complications of Treatment without Complications or Comorbidities) are composed of diagnoses related to direct complications of care. Including them would tend to "reward" hospitals for poor quality of care.
- 3. **Exclude DRGs not generally appropriate for a Medicare or elderly population.** Several DRGs are specific to populations under age 18, such as those in MDC (Major Diagnostic Category) 15 (Newborns and Other Neonates with Conditions Originating in the Perinatal Period), as well as other DRGs scattered throughout other MDCs. DRGs in MDC 14 (Pregnancy, Childbirth, and the Puerperium) also were excluded because they would only appear in the Geriatric specialty but do not appear to apply to a geriatric population).
- 4. **Reevaluate the "exclude" and "include" DRGs based on their embedded diagnoses.** CMS currently weights DRGs by national average charges rather than by cost (which would better measure the true resource intensity of those cases). The nationwide average charges for a particular DRG are more reflective of the use of new devices and high-tech ancillary services rather than the difficulty or rarity of the diagnoses and procedures in that DRG. In fact, some procedures that are relatively common and uncomplicated tend to have relatively high average charges, and others that are less common and more complicated sometimes have relatively low charges, so adjustments to the "include" and "exclude" lists were necessary. Within each specialty, the DRGs were examined more closely to see if some DRGs should have their categorization changed. Many of these changes were for DRGs with diagnoses that included comorbidities that would increase the complexity of the case.
- 5. Further refine the "exclude" and "include" categorizations based on the within-DRG variation in diagnostic complexity. Some DRGs, such as DRG 55 (Miscellaneous Ear, Nose, Mouth, and Throat Procedures), are very eclectic but contain some highintensity diagnoses or procedures. A simple measure of this within-DRG variation, computed annually by CMS, is the coefficient of variation (CV) of charges, defined as the standard deviation of charges for cases in the DRG divided by the mean charge. The average CV is equal to 97, with a 25th percentile of 79 and a 75th percentile of 115. Several DRGs with below-average relative weights but very high CVs of charges were generally reassigned to the "include" group, and DRGs with slightly above average weights but quite low CVs of charges often were reassigned to the "exclude" category.

- 6. Reevaluate DRGs not assigned to a specific specialty to determine whether they would be better categorized more specifically. The America's Best Hospitals DRG specialty groupings were generally based on MDCs. However, there are DRGs in the so-called "pre-MDC" group, mostly transplants and tracheostomies, that would be more appropriately placed in a specific specialty (rather than only in the Geriatric specialty). For example, DRG 103 (Heart Transplant) was placed in the Heart and Heart Surgery specialty, and DRG 483 (Tracheostomy, with Mechanical Ventilation for 96 or More Hours or Procedures Except Face, Mouth, and Neck Diagnoses) was reassigned to the Respiratory Disorders specialty.
- 7. **Perform a final evaluation for clinical consistency.** After the above reassignments were made, we performed a final check for clinical consistency. This step consisted of revisiting DRGs for which at least one of the following was true:
 - A DRG was separated from others in its MDC.
 - A DRG was excluded because of low relative weight.
 - A DRG was excluded because of low incidence in a Medicare population (other than DRGs explicitly defined for pediatric populations).

Based on the review process, certain DRGs were added or deleted in each category for 2005. *Appendix H* identifies the changes for each specialty.

Mortality Scores. Risk-adjusted mortality ratios are computed by dividing the actual rate of mortality by the expected rate, given the complexity of the cases treated. Mortality ratios over 1 suggest that more patients died in a particular hospital than expected. Mortality ratios under 1 suggest that fewer died than expected. For the IHQ we transform mortality *ratios* into mortality *scores* before incorporating them. Mortality *scores* are computed by subtracting each specialty-specific mortality *ratio* from 1. Using this "reverse scoring," a mortality ratio of 0.25 produces a mortality score of 0.75, a ratio of 0.05 produces a score of 0.95, and so on. This method maintains the magnitude of the differences. To lessen the effect of year-to-year fluctuations, mortality scores are averaged over 3 years.

As with volume and nurse/patient index in the structural component, scores at the extreme ends were trimmed to eliminate the influence of very wide variation. *Table 11* shows the percentile at which each of the mortality distributions was trimmed.

Specialty	Percentile
Cancer	95
Digestive Disorders	99
Ear, Nose, and Throat	95
Geriatrics	99
Gynecology	99
Heart and Heart Surgery	95
Hormonal Disorders	95
Kidney Disease	99
Neurology and Neurosurgery	99
Orthopedics	95
Respiratory Disorders	99
Urology	90

Table 11. Percentiles Where Mortality Distributions Were Trimmed

E. Calculation of the Index

The calculation of the rankings for the IHQ-driven specialties considers structure, process, and outcome as equal components. Although each of the three measures represents a specific aspect of quality, a single score provides an easier-to-use result and a more accurate portrayal of overall quality than would any of the three aspects individually. Therefore, in computing the final scores for a particular specialty, equal weight is given to the reputational score, the mortality score, and the collective set of structural measures.

The total formula for calculation of the specialty-specific IHQs is as follows:

$$IHQ_{i} = \{ [(S_{1} * F_{1}) + (S_{2} * F_{2}) + (...S_{n} * F_{n})] + [P_{i} * \sum F_{1-n}] + [M * \sum F_{1-n}] \}$$

where

IHQ_i = Index for Hospital Quality for specialty *i* S_{1-n} = Structural indicators (STRUCTURE) F_{1-n} = Factor loadings for each of the indicators P = Nomination score (PROCESS)

M = Standardized mortality score (OUTCOMES)

The general formula for deriving the index scores for hospitals has remained unchanged since it was created in 1993. For presentation purposes, we transform the raw IHQ scores to a

100-point scale, where the top hospital in each specialty receives a score of 100. The transformation uses a simple equation: $((Raw IHQ score_i - minimum_i)/range_i)$.

The mean and standard deviation of the IHQ for each of the 12 specialties are listed in *Table 12*. These data illustrate that the spread of IHQ scores produces a very small number of hospitals that are two and three standard deviations above the mean. Horizontal lines in each of the 12 specialty lists in *Appendix I* indicate the cutoff points of two and three standard deviations above the mean.

Specialty	Mean	Standard Deviation	2 SDs Above the Mean	3 SDs Above the Mean
Cancer	24.41	7.31	39.03	46.34
Digestive Disorders	16.12	5.52	27.16	32.68
Ear, Nose, and Throat	24.15	6.40	36.94	43.34
Geriatrics	18.40	6.74	31.88	38.62
Gynecology	22.06	5.68	33.42	39.09
Heart and Heart Surgery	19.37	6.73	32.83	39.56
Hormonal Disorders	19.58	6.53	32.64	39.18
Kidney Disease	19.76	8.59	36.94	45.53
Neurology and Neurosurgery	20.47	6.98	34.43	41.40
Orthopedics	21.89	5.33	32.55	37.88
Respiratory disorders	19.22	5.83	30.87	36.69
Urology	19.01	5.57	30.16	35.73

Table 12. Mean and Standard Deviations of the IHQ

III. Reputation-Only Specialties

Ophthalmology, Psychiatry, and Rehabilitation do not usually involve life-threatening procedures. For Rheumatology, the absolute number of inpatients is extremely low, making it difficult to collect reliable mortality measures. For Pediatrics, there are not sufficient Medicare data to compute mortality rations since the vast majority of Medicare patients are not children. In addition, reliable structural measures are not currently available for these specialties; therefore, only the process component is used in developing their rankings. This section describes the eligibility and procedures used to develop the rankings for the five reputation-only specialties.

A. Eligibility

Hospitals ranked solely by reputation do not have to meet the same eligibility standards required for the IHQ-driven specialties. A hospital becomes eligible when it receives one or more physician nominations (non-zero reputational score). Only hospitals representing 3% or more of the total nominations in a specialty are published.

B. Process

The IHQ-driven specialties and the reputation-only specialties share the same process component. (Please see *Section II B* for more information.)

C. Calculation of the Rankings

The score for the reputation-only specialties of Ophthalmology, Pediatrics, Psychiatry, Rehabilitation, and Rheumatology must be calculated differently because structure and outcomes measures are unavailable. Thus we rank hospitals in these specialties solely by reputation (see *Appendix J*). Although the five reputation-only specialties are ranked without the IHQ, standard deviations of the reputation scores are still useful in identifying truly superior hospitals (in terms of statistically relevant nomination scores). The mean and standard deviation of the reputation-only scores are presented in *Table 13*.

Specialty	Mean	Standard Deviation	2 SDs Above the Mean	3 SDs Above the Mean
Ophthalmology	4.06	12.58	29.22	41.81
Pediatrics	2.59	6.55	15.70	22.25
Psychiatry	2.82	6.14	15.09	21.22
Rehabilitation	2.41	6.70	15.82	22.52
Rheumatology	3.77	8.91	21.58	30.49

Table 13. Means and Standard Deviations for the Reputation-Only Scores

IV. The "Honor Roll"

In 2005, 176 unique hospitals were ranked across all specialties. To lend additional perspective, an additional measure, the Honor Roll, indicates excellence across a broad range of specialties. To be listed in the Honor Roll, a hospital must rank at least two standard deviations

(SDs) above the mean in at least 6 of the 17 specialties. A hospital's ranking in the Honor Roll is based on points, assigned as follows:

- If a hospital ranks between two and three SDs above the mean in a specialty, it receives 1 point.
- If a hospital ranks at least three SDs above the mean, it receives 2 points.

Using standard deviations above the mean as the criterion for inclusion in the Honor Roll sets a threshold for overall excellence. The Honor Roll also indicates the relative distances between the best hospitals, which cannot be determined solely from the rankings. *Appendix K* lists the hospitals that qualified for the Honor Roll in 2005.

V. Summary of Changes for 2005

This is the first year (2005) in which RTI International has worked with *U.S. News & World Report* to conduct the "best hospitals" rankings. To maintain consistency in the ranking process, RTI replicated the existing methodology, implementing only minor improvements. The methodological changes that were implemented in the 2005 rankings are highlighted below:

- Research organization. Starting in mid-2004, U.S. News & World Report began collaborating with RTI International to conduct the "best hospitals" rankings (Section 1).
- **Increased sample size.** For 2005, 200 physicians were sampled in each specialty instead of 150 as in the previous 2 years. The additional 50 physicians in each specialty received a long version of the survey that included questions asking physicians what they used as a basis for the nominations they provided (*Section I.B*).
- **AHA nonresponders.** For nonresponders lacking only the current year, the last year of survey data was substituted for the missing data rather than averaging the last two years worth of data as in previous years (*Section II.A*).
- **Technology Index.** The technology elements were updated for each specialty to remain consistent with the technology expected from a "best hospital." (*Section II.B*).
- **Patient/Community Services.** The patient/community services index was updated to remain consistent with the services expected from a "best hospital." The index was reduced to 11 total services and tailored to each specialty (*Section II.B*).
- Geriatric services. Alzheimer's center was added to the Geriatrics services index

(Section II.B).

- **Gynecology services.** This index now contains only 2 items: obstetric care and birthing rooms. The item, women's center, was moved to patient/community services index. Reproductive health is no longer an AHA variable and therefore has been removed from the index (*Section II.B*).
- **Examining contact methods.** Fifty percent of the physicians received a letter reminder and 50% received a postcard reminder. This was done to test the effectiveness of each of the reminder contact methods. In previous years, all physicians received a postcard reminder (*Section II.C*).
- **DRG groupings.** DRG groupings have been updated for all specialties consistent with typical year-to-year changes (*Appendix G*).

VI. Improvements for Future Releases of the Rankings

Each year, the methodology for America's Best Hospitals is examined and refined to better measure hospital quality. For 2005, changes were made on a scale similar to previous years. In future years, RTI will closely examine current measures along with new sources of data in the changing context of hospital organization across the nation. Our goal is to continually improve and enhance the quality of the rankings. Here we present several methodological improvements that we are considering as directions for future releases.

- **Review sample design for physician survey.** We will continue to explore sample design options that will yield better estimates of change in physician nominations across time.
- Conduct experiments on physician survey. Physicians have demanding work schedules, their time is valuable, and they do not generally see survey participation as a priority. As participation increases, the potential for bias due to nonresponse decreases. Therefore, RTI and *U.S. News & World Report* are considering several experiments evaluating the effects of different contact methods on physician participation in order to determine appropriate methods for maximizing participation and minimizing bias.
- **Compare competing methodologies for calculating mortality rates.** We will continue to compare the current APR-DRG method of severity-adjustment to competing methodologies to ensure that the rankings are of the highest quality. We will continue to investigate the feasibility of incorporating 30-days-from-admission mortality rates as opposed to death-at-discharge.
- Re-evaluate process component. We will continue to evaluate the way in which

additional measures of process could be used to enhance the physician survey proxy measure.

- **Incorporate structural data for reputation-only specialties.** We are examining resources and measures that would provide structural data for the five current reputation-only specialties in order to further strengthen and improve the rankings for these specialties.
- **Review external data sources.** We will investigate additional and new sources of data that offer quality measures for all hospitals. Sources of data being considered include quality indicators from the Agency for Healthcare Research and Quality (AHRQ) and the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).

We welcome informed suggestions on the methodology. Readers and users are encouraged to contact the authors with suggestions and questions. Our contact information is provided on the last page of this report.

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Appendix A

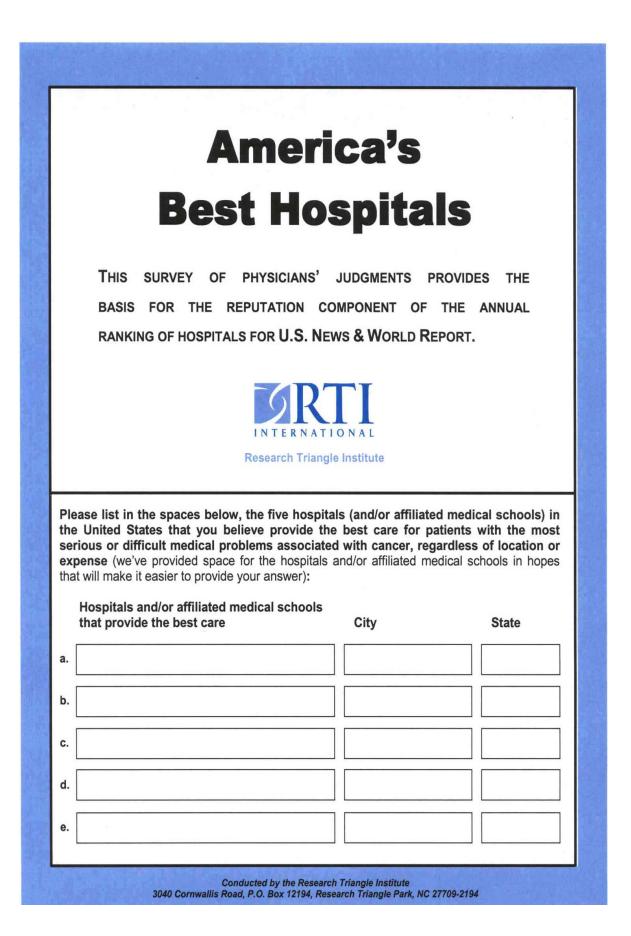
2003–2004 Sample Physician Questionnaire (Short Form)

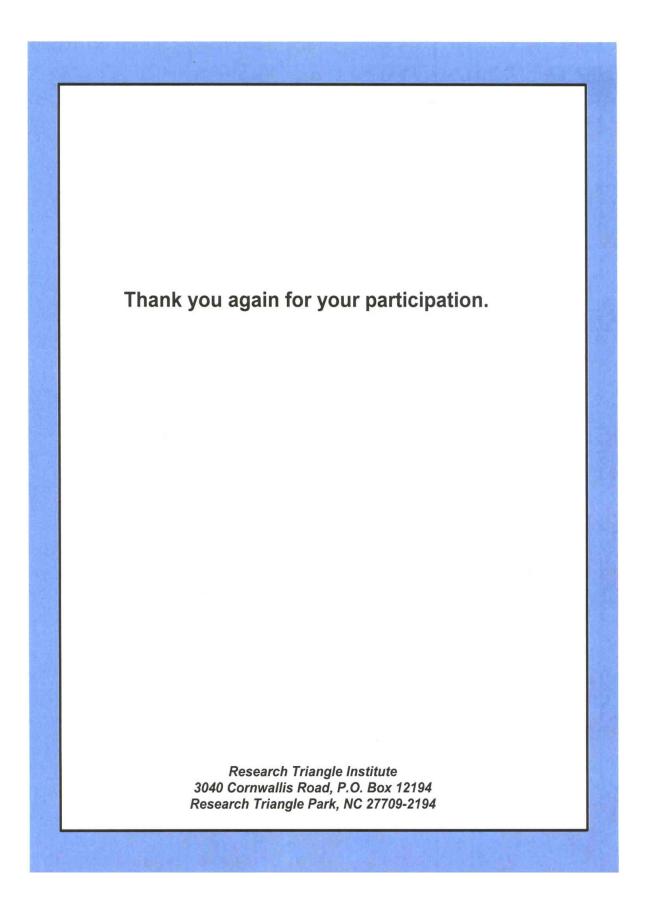
	America'	S	
	Best Hospi	tals	
This s	SURVEY OF PHYSICIANS' JUDGMENTS	S PROVIDES THE	
BASIS	FOR THE REPUTATION COMPONENT	OF THE ANNUAL	
RANKIN	ig of hospitals for U. S. News &	World Report.	
chools) in the U	e spaces below, the five hospita nited States that you believe prov erious or difficult medical probl	vide the best care	for patien
chools) in the Un vith the most so egardless of loc ffiliated medical so	nited States that you believe prov erious or difficult medical probl ation or expense (we've provided chool in hopes that will make it easie	vide the best care ems associated space for both ho	for patien with cand spital and
chools) in the Un vith the most so egardless of loc ffiliated medical so	nited States that you believe prov erious or difficult medical probl ation or expense (we've provided chool in hopes that will make it easie /affiliated medical schools	vide the best care ems associated space for both ho	for patien with cand spital and
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Thank you again for your participation

National Opinion Research Center at the University of Chicago 1155 East 60th Street, Chicago, IL 60637 Appendix B

2005 Sample Physician Questionnaire (Short Form)





Appendix C

2005 Sample Physician Questionnaire (Long Form)

			A	me	rica'	S	
		Be	25	t He	ospi	tals	5
	This	SURVEY		PHYSICIAN			/IDES THE
				EPUTATION .S FOR U.S .	COMPONENT		- /
				INTERN	ATIONAL angle Institute		
U d lc	Inited Stat ifficult me ocation or	es that you edical prob expense (w	believe lems as ve've pro	INTERN Research Tri w, the five hose e provide the ssociated witt	ATIONAL angle Institute spitals (and/or af best care for pat n neurology and or the hospitals ar	ients with t neurosurg	ical schools) in the he most serious of gery, regardless of d medical schools in
U d lo h	Inited Stat ifficult me ocation or opes that w lospitals a	es that you edical prob expense (w vill make it ea	believe lems as ve've pro asier to p ted med	INTERN Research Tri w, the five hose e provide the ssociated with ovided space for	ATIONAL angle Institute spitals (and/or af best care for pat n neurology and or the hospitals ar	ients with t neurosurg	he most serious or gery, regardless of
U d h t t	Inited Stat ifficult me ocation or opes that w lospitals a	es that you edical prob expense (w vill make it ea nd/or affiliat	believe lems as ve've pro asier to p ted med	INTERN Research Tri w, the five hose e provide the ssociated with ovided space for provide your an	ATIONAL angle Institute spitals (and/or aff best care for pat n neurology and or the hospitals ar swer):	ients with t neurosurg	he most serious of gery, regardless of d medical schools in
U d lo h t t	Inited Stat ifficult me ocation or opes that w lospitals a	es that you edical prob expense (w vill make it ea nd/or affiliat	believe lems as ve've pro asier to p ted med	INTERN Research Tri w, the five hose e provide the ssociated with ovided space for provide your an	ATIONAL angle Institute spitals (and/or aff best care for pat n neurology and or the hospitals ar swer):	ients with t neurosurg	he most serious of gery, regardless of d medical schools in
U d lo h	Inited Stat ifficult me ocation or opes that w lospitals a	es that you edical prob expense (w vill make it ea nd/or affiliat	believe lems as ve've pro asier to p ted med	INTERN Research Tri w, the five hose e provide the ssociated with ovided space for provide your an	ATIONAL angle Institute spitals (and/or aff best care for pat n neurology and or the hospitals ar swer):	ients with t neurosurg	he most serious of gery, regardless of d medical schools in
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Please indicate how much you Strongly Agree, Agree, Neither Agree nor Disagree, Disagree, or Strongly Disagree that each of the following was an important influence in choosing the hospitals you named above:

	r each of the following influencing factors, cle the appropriate response, 1-5.	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
a.	Your own direct knowledge of those hospitals	1	2	3	4	5
b.	Experiences of your own patients at those hospitals	1	2	3	4	5
c.	Experiences of your colleagues or your colleagues' patients at those hospitals	1	2	3	4	5
d.	Published rankings of those hospitals on various indices of performance	1	2	3	4	5
e.	Direct knowledge about specific physicians on staff at those hospitals	1	2	3	4	5
f.	Publications or presentations by physicians or researchers at those hospitals	1	2	3	4	5
g.		1	2	3	4	5
h.	Where you went to medical school	1	2	3	4	5
i.	Where you did your internship or residency training	1	2	3	4	5
j.	Some other factor (Please specify)	1	2	3	4	5

If you had your choice of how to respond to this survey, how would you have preferred to complete the survey? (Please check one)

- By mail
- □ By fax

By telephone
By the Internet

Thank you again for your participation.

Research Triangle Institute 3040 Cornwallis Road, P.O. Box 12194, Research Triangle Park, NC 27709-2194

Appendix D

Structural Variable Map

The following variables, used to construct structural elements of the 2005 IHQ, were taken from the 2003 Annual Survey of Hospitals Data Base published by the American Hospital Association. Hospitals do not receive more than one point for any one service.

1 point awarded if	OR ½ point awarded if
ANGIOHOS=1	ANGIOSYS, ANGIONET, or ANGIOVEN=1
CCLABHOS=1	CCLABSYS, CCLABNET, or CCLABVEN=1
CICHOS=1	CICSYS, CICNET, or CICVEN=1
DRADFHOS=1	DRADFSYS, DRADFNET, or DRADFVEN=1
ESWLHOS=1	ESWLSYS, ESWLNET, or ESWLVEN=1
MAMMSHOS=1	MAMMSSYS, MAMMSNET, or MAMMSVEN=1
MRIHOS=1	MRISYS, MRINET, or MRIVEN=1
NICHOS=1	NICSYS, NICNET, or NICVEN=1
OHSRGHOS=1	OHSRGSYS, OHSRGNET, or OHSRGVEN=1
PEDICHOS=1	PEDICSYS, PEDICNET, or PEDICVEN=1
PETHOS=1	PETSYS, PETNET, or PETVEN=1
SPECTHOS=1	SPECTSYS, SPECTNET, or SPECTVEN=1
TPLNTHOS=1	TPLNTSYS, TPLNTNET, or TPLNTEN=1
ULTSNHOS=1	ULTSNSYS, ULTSNNET, or ULTSNVEN=1
FRTCHOS=1	FRTCSYS, FRTCNET, or FRTCEN=1
GAMNHOS=1	GAMNSYS, GAMNNET, or GAMNEN=1
IMRTHOS=1	IMRTSYS, IMRTNET, or IMRTEN=1
MSCTHOS=1	MSCTSYS, MSCTNET, or MSCTEN=1

Key Technology Index (Total of 18 points possible)

Cancer Technology Index (Total of 4 points possible)

1 point awarded if	OR ½ point awarded if
MRIHOS=1	MRISYS, MRINET, or MRIVEN=1
PEDICHOS=1	PEDICSYS, PEDICNET, or PEDICVEN=1
PETHOS=1	PETSYS, PETNET, or PETVEN=1
SPECTHOS=1	SPECTSYS, SPECTNET, or SPECTVEN=1

1 point awarded if	OR ½ point awarded if
DRADFHOS=1	DRADFSYS, DRADFNET, or DRADFVEN=1
ESWLHOS=1	ESWLSYS, ESWLNET, or ESWLVEN=1
MRIHOS=1	MRISYS, MRINET, or MRIVEN=1
PETHOS=1	PETSYS, PETNET, or PETVEN=1
SPECTHOS=1	SPECTSYS, SPECTNET, or SPECTVEN=1
ULTSNHOS=1	ULTSNSYS, ULTSNNET, or ULTSNVEN=1
GAMNHOS=1	GAMNSYS, GAMNNET, or GAMNEN=1
IMRTHOS=1	IMRTSYS, IMRTNET, or IMRTEN=1

Digestive Disorders Technology Index (Total of 8 points possible)

Ear, Nose, and Throat Technology Index (Total of 5 points possible)

1 point awarded if	OR ½ point awarded if
MRIHOS=1	MRISYS, MRINET, or MRIVEN=1
PETHOS=1	PETSYS, PETNET, or PETVEN=1
SPECTHOS=1	SPECTSYS, SPECTNET, or SPECTVEN=1
GAMNHOS=1	GAMNSYS, GAMNNET, or GAMNEN=1
IMRTHOS=1	IMRTSYS, IMRTNET, or IMRTEN=1

Geriatrics Technology Index (Total of 7 points possible)

1 point awarded if	OR ½ point awarded if
ANGIOHOS=1	ANGIOSYS, ANGIONET, or ANGIOVEN=1
CCLABHOS=1	CCLABSYS, CCLABNET, or CCLABVEN=1
CICHOS=1	CICSYS, CICNET, or CICVEN=1
MRIHOS=1	MRISYS, MRINET, or MRIVEN=1
PETHOS=1	PETSYS, PETNET, or PETVEN=1
SPECTHOS=1	SPECTSYS, SPECTNET, or SPECTVEN=1
ULTSNHOS=1	ULTSNSYS, ULTSNNET, or ULTSNVEN=1

1 point awarded if	OR ½ point awarded if
MAMMSHOS=1	MAMMSSYS, MAMMSNET, or MAMMSVEN=1
MRIHOS=1	MRISYS, MRINET, or MRIVEN=1
NICHOS=1	NICSYS, NICNET, or NICVEN=1
PETHOS=1	PETSYS, PETNET, or PETVEN=1
SPECTHOS=1	SPECTSYS, SPECTNET, or SPECTVEN=1
ULTSNHOS=1	ULTSNSYS, ULTSNNET, or ULTSNVEN=1
FRTCHOS=1	FRTCSYS, FRTCNET, or FRTCEN=1
GAMNHOS=1	GAMNSYS, GAMNNET, or GAMNEN=1
IMRTHOS=1	IMRTSYS, IMRTNET, or IMRTEN=1

Gynecology Technology Index (Total of 9 points possible)

Heart and Heart Surgery Technology Index (Total of 8 points possible)

1 point awarded if	OR ½ point awarded if
ANGIOHOS=1	ANGIOSYS, ANGIONET, or ANGIOVEN=1
CCLABHOS=1	CCLABSYS, CCLABNET, or CCLABVEN=1
CICHOS=1	CICSYS, CICNET, or CICVEN=1
MRIHOS=1	MRISYS, MRINET, or MRIVEN=1
OHSRGHOS=1	OHSRGSYS, OHSRGNET, or OHSRGVEN=1
PETHOS=1	PETSYS, PETNET, or PETVEN=1
SPECTHOS=1	SPECTSYS, SPECTNET, or SPECTVEN=1
ULTSNHOS=1	ULTSNSYS, ULTSNNET, or ULTSNVEN=1

Hormonal Disorders Technology Index (Total of 7 points possible)

1 point awarded if	OR ½ point awarded if
DRADFHOS=1	DRADFSYS, DRADFNET, or DRADFVEN=1
MRIHOS=1	MRISYS, MRINET, or MRIVEN=1
PETHOS=1	PETSYS, PETNET, or PETVEN=1
SPECTHOS=1	SPECTSYS, SPECTNET, or SPECTVEN=1
ULTSNHOS=1	ULTSNSYS, ULTSNNET, or ULTSNVEN=1
GAMNHOS=1	GAMNSYS, GAMNNET, or GAMNEN=1
IMRTHOS=1	IMRTSYS, IMRTNET, or IMRTEN=1

1 point awarded if	OR ½ point awarded if
DRADFHOS=1	DRADFSYS, DRADFNET, or DRADFVEN=1
ESWLHOS=1	ESWLSYS, ESWLNET, or ESWLVEN=1
TPLNTHOS=1	TPLNTSYS, TPLNTNET, or TPLNTEN=1
ULTSNHOS=1	ULTSNSYS, ULTSNNET, or ULTSNVEN=1
GAMNHOS=1	GAMNSYS, GAMNNET, or GAMNEN=1
IMRTHOS=1	IMRTSYS, IMRTNET, or IMRTEN=1

Kidney Disease Technology Index (Total of 6 points possible)

Neurology and Neurosurgery Technology Index (Total of 7 points possible)

1 point awarded if	OR ½ point awarded if
DRADFHOS=1	DRADFSYS, DRADFNET, or DRADFVEN=1
MRIHOS=1	MRISYS, MRINET, or MRIVEN=1
PETHOS=1	PETSYS, PETNET, or PETVEN=1
SPECTHOS=1	SPECTSYS, SPECTNET, or SPECTVEN=1
ULTSNHOS=1	ULTSNSYS, ULTSNNET, or ULTSNVEN=1
GAMNHOS=1	GAMNSYS, GAMNNET, or GAMNEN=1
IMRTHOS=1	IMRTSYS, IMRTNET, or IMRTEN=1

Orthopedics Technology Index (Total of 4 points possible)

1 point awarded if	OR ½ point awarded if
MRIHOS=1	MRISYS, MRINET, or MRIVEN=1
PETHOS=1	PETSYS, PETNET, or PETVEN=1
SPECTHOS=1	SPECTSYS, SPECTNET, or SPECTVEN=1
ULTSNHOS=1	ULTSNSYS, ULTSNNET, or ULTSNVEN=1

Respiratory Disorders Technology Index (Total of 3 points possible)

1 point awarded if	OR ½ point awarded if
DRADFHOS=1	DRADFSYS, DRADFNET, or DRADFVEN=1
ULTSNHOS=1	ULTSNSYS, ULTSNNET, or ULTSNVEN=1
MSCTHOS=1	MSCTSYS, MSCTNET, or MSCTEN=1

1 point awarded if	OR ½ point awarded if
DRADFHOS=1	DRADFSYS, DRADFNET, or DRADFVEN=1
ESWLHOS=1	ESWLSYS, ESWLNET, or ESWLVEN=1
MRIHOS=1	MRISYS, MRINET, or MRIVEN=1
PETHOS=1	PETSYS, PETNET, or PETVEN=1
SPECTHOS=1	SPECTSYS, SPECTNET, or SPECTVEN=1
ULTSNHOS=1	ULTSNSYS, ULTSNNET, or ULTSNVEN=1
GAMNHOS=1	GAMNSYS, GAMNNET, or GAMNEN=1
IMRTHOS=1	IMRTSYS, IMRTNET, or IMRTEN=1

Urology Technology Index (Total of 8 points possible)

Geriatric Services (Total of 8 points possible)

1 point awarded if
ADULTHOS=1
ARTHCHOS=1
ASSTLHOS=1
GERSVHOS=1
MEALSHOS=1
PATRPHOS=1
TPORTHOS=1
ALZHOS=1

Gynecology Services (Total of 2 points possible)

1 point awarded	1 if
BROOMHOS=1	
OBLEV=2 or 3 ar	nd OBHOS=1

Cancer Patient/Community Services (Total of 7 points possible)

1 point awarded if
AIRBHOS=1
CMNGTHOS=1
ENBHOS=1
LINGHOS=1
PAINHOS=1
PATRPHOS=1
GNTCHOS=1

Digestive Disorders – Patient/Community Services (Total of 11 points possible)

1 point awarded if
AIRBHOS=1
AMBHOS=1
CMNGTHOS=1
ENBHOS=1
LINGHOS=1
PAINHOS=1
PATRPHOS=1
REHABHOS=1
SPORTHOS=1
WOMHCHOS=1
GNTCHOS=1

Ear, Nose, and Throat – Patient/Community Services (Total of 11 points possible)

1 point awarded if
AIRBHOS=1
AMBHOS=1
CMNGTHOS=1
ENBHOS=1
LINGHOS=1
PAINHOS=1
PATRPHOS=1
REHABHOS=1
SPORTHOS=1
WOMHCHOS=1
GNTCHOS=1

Geriatrics – Patient/Community Services (Total of 10 points possible)

1 point awarded if
AIRBHOS=1
AMBHOS=1
CMNGTHOS=1
ENBHOS=1
LINGHOS=1
PAINHOS=1
REHABHOS=1
SPORTHOS=1
WOMHCHOS=1
GNTCHOS=1

Gynecology – Patient/Community Services (Total of 11 points possible)

1 point awarded if
AIRBHOS=1
AMBHOS=1
CMNGTHOS=1
ENBHOS=1
LINGHOS=1
PAINHOS=1
PATRPHOS=1
REHABHOS=1
SPORTHOS=1
WOMHCHOS=1
GNTCHOS=1

Heart and Heart Surgery – Patient/Community Services (Total of 7 points possible)

1 point awarded if
AMBHOS=1
CMNGTHOS=1
ENBHOS=1
LINGHOS=1
PAINHOS=1
PATRPHOS=1
REHABHOS=1

Hormonal Disorders – Patient/Community Services (Total of 11 points possible)

1 point awarded if
AIRBHOS=1
AMBHOS=1
CMNGTHOS=1
ENBHOS=1
LINGHOS=1
PAINHOS=1
PATRPHOS=1
REHABHOS=1
SPORTHOS=1
WOMHCHOS=1
GNTCHOS=1

Kidney Disease – Patient/Community Services (Total of 11 points possible)

1 point awarded if
AIRBHOS=1
AMBHOS=1
CMNGTHOS=1
ENBHOS=1
LINGHOS=1
PAINHOS=1
PATRPHOS=1
REHABHOS=1
SPORTHOS=1
WOMHCHOS=1
GNTCHOS=1

Neurology and Neurosurgery – Patient/Community Services (Total of 11 points possible)

1 point awarded if
AIRBHOS=1
AMBHOS=1
CMNGTHOS=1
ENBHOS=1
LINGHOS=1
PAINHOS=1
PATRPHOS=1
REHABHOS=1
SPORTHOS=1
WOMHCHOS=1
GNTCHOS=1

Orthopedics – Patient/Community Services (Total of 7 points possible)

1 point awarded if
CMNGTHOS=1
ENBHOS=1
LINGHOS=1
PAINHOS=1
PATRPHOS=1
REHABHOS=1
SPORTHOS=1

Respiratory Disorders – Patient/Community Services (Total of 11 points possible)

1 point awarded if
AIRBHOS=1
AMBHOS=1
CMNGTHOS=1
ENBHOS=1
LINGHOS=1
PAINHOS=1
PATRPHOS=1
REHABHOS=1
SPORTHOS=1
WOMHCHOS=1
GNTCHOS=1

Urology – Patient/Community Services (Total of 11 points possible)

1 point awarded if
AIRBHOS=1
AMBHOS=1
CMNGTHOS=1
ENBHOS=1
LINGHOS=1
PAINHOS=1
PATRPHOS=1
REHABHOS=1
SPORTHOS=1
WOMHCHOS=1
GNTCHOS=1

Nurse/Patient Index

Index equals:
Full-time Equivalent
Registered Nurses (FTEN where
available, FTERN otherwise)
divided by Adjusted Average
Daily Census (ADJADC)

Trauma

"Yes" if				
TRAUML90=1	or	2	and	TRAUMHOS=1

NCI

"Yes" if
National Cancer Institute
designated Comprehensive or
Clinical Cancer Center

Epilepsy Centers

"Yes" if
National Association of
Epilepsy Center designated
level 4 epilepsy center

Nurse Magnet Facility

"Yes" if	
American Nurses	Credentialing
Center designate	ed

Hospice/Palliative Care

"H, P" if	OR "H" if	OR "P" if
(HOSPCHOS=1 or HOSPCSYS=1 or	HOSPCHOS=1 or	PALHOS=1 or
HOSPCNET=1 or HOSPCVEN=1) and	HOSPCSYS=1 or	PALSYS=1 or
(PALHOS=1 or PALSYS=1 or	HOSPCNET=1 or	PALNET=1 or
PALNET=1 or PALVEN=1)	HOSPCVEN=1	PALVEN=1

Appendix E

Reminder/Thank You Postcard

America's Best Hospitals

On October 1 we sent you a survey regarding the nation's best hospitals. If you have not yet returned your survey, please do so as soon as possible. Your input is vital to the quality and value of this study.

If you have already responded, thank you very much for participating.

Marth Thy

Joseph Murphy Project Director, America's Best Hospitals RTI International

Questions? Need another copy of the survey? Please contact us at (866) 309-4561 or BestHospitals@rti.org



3040 Cornwallis Road, P.O. Box 12194 Research Triangle Park, NC 27709-2194

Sample Member Name and Address

Appendix F

Thank You/Reminder Letter



3040 Cornwallis Road = PO Box 12194 = Research Triangle Park, NC 27709-2194 = USA Telephone 919 541-6000 = Fax 919 541-5985 = www.rti.org

October 15, 2004

«FULL_NAME» «ADDRESS_2» «ADDRESS_1» «CITY», «STATE» «ZIP»

DEAR DR. «LAST»,

On October 1, we sent you a survey regarding the nation's best hospitals. If you have not yet returned your survey, please do so as soon as possible. Your input is vital to the quality and value of this study.

If you have questions about the study or need another copy of the survey questionnaire, please contact us at (866) 309-4561 or *BestHospitals@rti.org*.

If you have already responded, thank you very much for participating.

Sincerely,

Junk hyby

Joseph Murphy Project Director, America's Best Hospitals RTI International

Appendix G

Diagnosis-Related Group (DRG)

Groupings by Specialty

Cancer	
#10	NERVOUS SYSTEM NEOPLASMS W CC
#11	NERVOUS SYSTEM NEOPLASMS W/O CC
#64	EAR, NOSE, MOUTH & THROAT MALIGNANCY
#82	RESPIRATORY NEOPLASMS
#172	DIGESTIVE MALIGNANCY W CC
#173	DIGESTIVE MALIGNANCY W/O CC
#199	HEPATOBILIARY DIAGNOSTIC PROCEDURE FOR MALIGNANCY
#203	MALIGNANCY OF HEPATOBILIARY SYSTEM OR PANCREAS
#239	PATHOLOGICAL FRACTURES & MUSCULOSKELETAL & CONN TISS MALIGNANCY
#257	TOTAL MASTECTOMY FOR MALIGNANCY W CC
#258	TOTAL MASTECTOMY FOR MALIGNANCY W/O CC
#259	SUBTOTAL MASTECTOMY FOR MALIGNANCY W CC
#260	SUBTOTAL MASTECTOMY FOR MALIGNANCY W/O CC
#274	MALIGNANT BREAST DISORDERS W CC
#275	MALIGNANT BREAST DISORDERS W/O CC
#303	KIDNEY, URETER & MAJOR BLADDER PROCEDURES FOR NEOPLASM
#318	KIDNEY & URINARY TRACT NEOPLASMS W CC
#319	KIDNEY & URINARY TRACT NEOPLASMS W/O CC
#338	TESTES PROCEDURES, FOR MALIGNANCY
#344	OTHER MALE REPRODUCTIVE SYSTEM O.R. PROCEDURES FOR MALIGNANCY
#346	MALIGNANCY, MALE REPRODUCTIVE SYSTEM, W CC
#347	MALIGNANCY, MALE REPRODUCTIVE SYSTEM, W/O CC
#354	UTERINE, ADNEXA PROC FOR NON-OVARIAN/ADNEXAL MALIG W CC
#355	UTERINE, ADNEXA PROC FOR NON-OVARIAN/ADNEXAL MALIG W/O CC
#357	UTERINE & ADNEXA PROC FOR OVARIAN OR ADNEXAL MALIGNANCY
#363	D&C, CONIZATION & RADIO-IMPLANT, FOR MALIGNANCY
#366	MALIGNANCY, FEMALE REPRODUCTIVE SYSTEM W CC
#367	MALIGNANCY, FEMALE REPRODUCTIVE SYSTEM W/O CC
#400	LYMPHOMA & LEUKEMIA W MAJOR O.R. PROCEDURE
#401	LYMPHOMA & NON-ACUTE LEUKEMIA W OTHER O.R. PROC W CC
#402	LYMPHOMA & NON-ACUTE LEUKEMIA W OTHER O.R. PROC W/O CC
#403	LYMPHOMA & NON-ACUTE LEUKEMIA W CC
#404	LYMPHOMA & NON-ACUTE LEUKEMIA W/O CC
#409	RADIOTHERAPY
#410	CHEMOTHERAPY W/O ACUTE LEUKEMIA AS SECONDARY DIAGNOSIS
#413	OTHER MYELOPROLIF DIS OR POORLY DIFF NEOPL DIAG W CC
#414	OTHER MYELOPROLIF DIS OR POORLY DIFF NEOPL DIAG W/O CC
#473	ACUTE LEUKEMIA W/O MAJOR O.R. PROCEDURE AGE >17
#481	BONE MARROW TRANSPLANT
#492	CHEMOTHERAPY W ACUTE LEUKEMIA AS SECONDARY DIAGNOSIS

2005 Diagnosis-Related Group (DRG) Groupings by Specialty

Digesti	ve Disorders
#146	RECTAL RESECTION W CC
#147	RECTAL RESECTION W/O CC
#148	MAJOR SMALL & LARGE BOWEL PROCEDURES W CC
#149	MAJOR SMALL & LARGE BOWEL PROCEDURES W/O CC
#150	PERITONEAL ADHESIOLYSIS W CC
#151	PERITONEAL ADHESIOLYSIS W/O CC
#152	MINOR SMALL & LARGE BOWEL PROCEDURES W CC
#153	MINOR SMALL & LARGE BOWEL PROCEDURES W/O CC
#154	STOMACH, ESOPHAGEAL & DUODENAL PROCEDURES AGE >17 W CC
#155	STOMACH, ESOPHAGEAL & DUODENAL PROCEDURES AGE >17 W/O CC
#170	OTHER DIGESTIVE SYSTEM O.R. PROCEDURES W CC
#171	OTHER DIGESTIVE SYSTEM O.R. PROCEDURES W/O CC
#172	DIGESTIVE MALIGNANCY W CC
#173	DIGESTIVE MALIGNANCY W/O CC
#174	G.I. HEMORRHAGE W CC
#175	G.I. HEMORRHAGE W/O CC
#176	COMPLICATED PEPTIC ULCER
#177	UNCOMPLICATED PEPTIC ULCER W CC
#178	UNCOMPLICATED PEPTIC ULCER W/O CC
#179	INFLAMMATORY BOWEL DISEASE
#180	G.I. OBSTRUCTION W CC
#181	G.I. OBSTRUCTION W/O CC
#182	ESOPHAGITIS, GASTROENT & MISC DIGEST DISORDERS AGE >17 W CC
#183 #188	ESOPHAGITIS, GASTROENT & MISC DIGEST DISORDERS AGE >17 W/O CC OTHER DIGESTIVE SYSTEM DIAGNOSES AGE >17 W CC
#188	OTHER DIGESTIVE SYSTEM DIAGNOSES AGE >17 W CC
#189	PANCREAS, LIVER & SHUNT PROCEDURES W CC
#191 #192	PANCREAS, LIVER & SHUNT PROCEDURES W/O CC
#192 #193	BILIARY TRACT PROC EXCEPT ONLY CHOLECYST W OR W/O C.D.E. W CC
#194	BILIARY TRACT PROC EXCEPT ONLY CHOLECYST W OR W/O C.D.E. W/O CC
#195	CHOLECYSTECTOMY W C.D.E. W CC
#196	CHOLECYSTECTOMY W C.D.E. W/O CC
#197	CHOLECYSTECTOMY EXCEPT BY LAPAROSCOPE W/O C.D.E. W CC
#198	CHOLECYSTECTOMY EXCEPT BY LAPAROSCOPE W/O C.D.E. W/O CC
#199	HEPATOBILIARY DIAGNOSTIC PROCEDURE FOR MALIGNANCY
#200	HEPATOBILIARY DIAGNOSTIC PROCEDURE FOR NON-MALIGNANCY
#201	OTHER HEPATOBILIARY OR PANCREAS O.R. PROCEDURES
#202	CIRRHOSIS & ALCOHOLIC HEPATITIS
#203	MALIGNANCY OF HEPATOBILIARY SYSTEM OR PANCREAS
#204	DISORDERS OF PANCREAS EXCEPT MALIGNANCY
#205	DISORDERS OF LIVER EXCEPT MALIG,CIRR,ALC HEPA W CC
#206	DISORDERS OF LIVER EXCEPT MALIG,CIRR,ALC HEPA W/O CC
#207	DISORDERS OF THE BILIARY TRACT W CC
#208	DISORDERS OF THE BILIARY TRACT W/O CC
#493	LAPAROSCOPIC CHOLECYSTECTOMY W/O C.D.E. W CC
#494	LAPAROSCOPIC CHOLECYSTECTOMY W/O C.D.E. W/O CC

Ear, Nose, and Throat	
#49	MAJOR HEAD & NECK PROCEDURES
#50	SIALOADENECTOMY
#51	SALIVARY GLAND PROCEDURES EXCEPT SIALOADENECTOMY
#55	MISCELLANEOUS EAR, NOSE, MOUTH & THROAT PROCEDURES
#57	T&A PROC, EXCEPT TONSILLECTOMY &/OR ADENOIDECTOMY ONLY, AGE >17
#63	OTHER EAR, NOSE, MOUTH & THROAT O.R. PROCEDURES
#65	DYSEQUILIBRIUM
#66	EPISTAXIS
#67	EPIGLOTTITIS
#68	OTITIS MEDIA & URI AGE >17 W CC
#69	OTITIS MEDIA & URI AGE >17 W/O CC
#71	LARYNGOTRACHEITIS
#72	NASAL TRAUMA & DEFORMITY
#73	OTHER EAR, NOSE, MOUTH & THROAT DIAGNOSES AGE >17
#482	HEPATOBILIARY DIAGNOSTIC PROCEDURE FOR MALIGNANCY

Geriatrics	
#1	CRANIOTOMY AGE >17 W CC
#2	CRANIOTOMY AGE >17 W/O CC
#4	SPINAL PROCEDURES
#5	EXTRACRANIAL VASCULAR PROCEDURES
#3 #7	PERIPH & CRANIAL VASCOLAR I ROCEDORES
#8	PERIPH & CRANIAL NERVE & OTHER NERV SYST FROC W/O CC
#8 #9	SPINAL DISORDERS & INJURIES
#9 #10	
#10 #11	NERVOUS SYSTEM NEOPLASMS W CC
#11 #12	NERVOUS SYSTEM NEOPLASMS W/O CC
	DEGENERATIVE NERVOUS SYSTEM DISORDERS
#13	MULTIPLE SCLEROSIS & CEREBELLAR ATAXIA
#14	INTRACRANIAL HEMORRHAGE & STROKE W INFARCT
#15	NONSPECIFIC CVA & PRECEREBRAL OCCLUSION W/O INFARCT
#16	NONSPECIFIC CEREBROVASCULAR DISORDERS W CC
#17	NONSPECIFIC CEREBROVASCULAR DISORDERS W/O CC
#18	CRANIAL & PERIPHERAL NERVE DISORDERS W CC
#19	CRANIAL & PERIPHERAL NERVE DISORDERS W/O CC
#20	NERVOUS SYSTEM INFECTION EXCEPT VIRAL MENINGITIS
#21	VIRAL MENINGITIS
#22	HYPERTENSIVE ENCEPHALOPATHY
#23	NONTRAUMATIC STUPOR & COMA
#24	SEIZURE & HEADACHE AGE >17 W CC
#25	SEIZURE & HEADACHE AGE >17 W/O CC
#27	TRAUMATIC STUPOR & COMA, COMA >1 HR
#28	TRAUMATIC STUPOR & COMA, COMA <1 HR AGE >17 W CC
#29	TRAUMATIC STUPOR & COMA, COMA <1 HR AGE >17 W/O CC
#31	CONCUSSION AGE >17 W CC
#34	OTHER DISORDERS OF NERVOUS SYSTEM W CC
#35	OTHER DISORDERS OF NERVOUS SYSTEM W/O CC
#36	RETINAL PROCEDURES
#37	ORBITAL PROCEDURES
#38	PRIMARY IRIS PROCEDURES
#39	LENS PROCEDURES WITH OR WITHOUT VITRECTOMY
#40	EXTRAOCULAR PROCEDURES EXCEPT ORBIT AGE >17
#42	INTRAOCULAR PROCEDURES EXCEPT RETINA, IRIS & LENS
#44	ACUTE MAJOR EYE INFECTIONS
#45	NEUROLOGICAL EYE DISORDERS
#46	OTHER DISORDERS OF THE EYE AGE >17 W CC
#47	OTHER DISORDERS OF THE EYE AGE >17 W/O CC
#49	MAJOR HEAD & NECK PROCEDURES
#50	SIALOADENECTOMY
#51	SALIVARY GLAND PROCEDURES EXCEPT SIALOADENECTOMY
#53	SINUS & MASTOID PROCEDURES AGE >17
#55	MISCELLANEOUS EAR, NOSE, MOUTH & THROAT PROCEDURES
#56	RHINOPLASTY
#57	T&A PROC, EXCEPT TONSILLECTOMY &/OR ADENOIDECTOMY ONLY, AGE >17
#63	OTHER EAR, NOSE, MOUTH & THROAT OR PROCEDURES
#64	EAR, NOSE, MOUTH & THROAT MALIGNANCY

Geriatrics continued	
#65	DYSEQUILIBRIUM
#66	EPISTAXIS
#67	EPIGLOTTITIS
#68	OTITIS MEDIA & URI AGE >17 W CC
#72	NASAL TRAUMA & DEFORMITY
#73	OTHER EAR, NOSE, MOUTH & THROAT DIAGNOSES AGE >17
#75	MAJOR CHEST PROCEDURES
#76	OTHER RESP SYSTEM OR PROCEDURES W CC
#77	OTHER RESP SYSTEM OR PROCEDURES W/O CC
#78	PULMONARY EMBOLISM
#79	RESPIRATORY INFECTIONS & INFLAMMATIONS AGE >17 W CC
#80	RESPIRATORY INFECTIONS & INFLAMMATIONS AGE >17 W/O CC
#82	RESPIRATORY NEOPLASMS
#83	MAJOR CHEST TRAUMA W CC
#84	MAJOR CHEST TRAUMA W/O CC
#85	PLEURAL EFFUSION W CC
#86	PLEURAL EFFUSION W/O CC
#87	PULMONARY EDEMA & RESPIRATORY FAILURE
#88	CHRONIC OBSTRUCTIVE PULMONARY DISEASE
#89	SIMPLE PNEUMONIA & PLEURISY AGE >17 W CC
#90	SIMPLE PNEUMONIA & PLEURISY AGE >17 W/O CC
#92	INTERSTITIAL LUNG DISEASE W CC
#93	INTERSTITIAL LUNG DISEASE W/O CC
#94	PNEUMOTHORAX W CC
#95	PNEUMOTHORAX W/O CC
#96	BRONCHITIS & ASTHMA AGE >17 W CC
#97	BRONCHITIS & ASTHMA AGE >17 W/O CC
#99	RESPIRATORY SIGNS & SYMPTOMS W CC
#100	RESPIRATORY SIGNS & SYMPTOMS W/O CC
#101	OTHER RESPIRATORY SYSTEM DIAGNOSES W CC
#102	OTHER RESPIRATORY SYSTEM DIAGNOSES W/O CC
#103	HEART TRANSPLANT
#104	CARDIAC VALVE & OTH MAJOR CARDIOTHORACIC PROC W CARD CATH
#105 #106	CARDIAC VALVE & OTH MAJOR CARDIOTHORACIC PROC W/O CARD CATH CORONARY BYPASS W PTCA
#106	CORONARY BYPASS W FICA CORONARY BYPASS W CARDIAC CATH
#107	OTHER CARDIOTHORACIC PROCEDURES
#108	CORONARY BYPASS W/O PTCA OR CARDIAC CATH
#109	MAJOR CARDIOVASCULAR PROCEDURES W CC
#110	MAJOR CARDIOVASCULAR PROCEDURES W CC
#113	AMPUTATION FOR CIRC SYSTEM DISORDERS EXCEPT UPPER LIMB & TOE
#115	UPPER LIMB & TOE AMPUTATION FOR CIRC SYSTEM DISORDERS
#115	PRM CARD PACEM IMPL W AMI, HRT FAIL OR SHK, OR AICD LEAD OR GN
#115	OTHER PERMANENT CARDIAC PACEMAKER IMPLANT
#117	CARDIAC PACEMAKER REVISION EXCEPT DEVICE REPLACEMENT
#118	CARDIAC PACEMAKER DEVICE REPLACEMENT
#119	VEIN LIGATION & STRIPPING

Geriatrics continued	
#120	OTHER CIRCULATORY SYSTEM OR PROCEDURES
#120	CIRCULATORY DISORDERS W AMI & MAJOR COMP, DISCHARGED ALIVE
#122	CIRCULATORY DISORDERS W AMI W/O MAJOR COMP, DISCHARGED ALIVE
#123	CIRCULATORY DISORDERS W AMI, EXPIRED
#124	CIRCULATORY DISORDERS EXCEPT AMI, W CARD CATH & COMPLEX DIAG
#125	CIRCULATORY DISORDERS EXCEPT AMI, W CARD CATH W/O COMPLEX DIAG
#126	ACUTE & SUBACUTE ENDOCARDITIS
#127	HEART FAILURE & SHOCK
#128	DEEP VEIN THROMBOPHLEBITIS
#129	CARDIAC ARREST, UNEXPLAINED
#130	PERIPHERAL VASCULAR DISORDERS W CC
#131	PERIPHERAL VASCULAR DISORDERS W/O CC
#132	ATHEROSCLEROSIS W CC
#133	ATHEROSCLEROSIS W/O CC
#135	CARDIAC CONGENITAL & VALVULAR DISORDERS AGE >17 W CC
#138	CARDIAC ARRHYTHMIA & CONDUCTION DISORDERS W CC
#139	CARDIAC ARRHYTHMIA & CONDUCTION DISORDERS W/O CC
#140	ANGINA PECTORIS
#141	SYNCOPE & COLLAPSE W CC
#142	SYNCOPE & COLLAPSE W/O CC
#143	CHEST PAIN
#144	OTHER CIRCULATORY SYSTEM DIAGNOSES W CC
#145	OTHER CIRCULATORY SYSTEM DIAGNOSES W/O CC
#146	RECTAL RESECTION W CC
#147	RECTAL RESECTION W/O CC
#148	MAJOR SMALL & LARGE BOWEL PROCEDURES W CC
#149	MAJOR SMALL & LARGE BOWEL PROCEDURES W/O CC
#150	PERITONEAL ADHESIOLYSIS W CC
#151	PERITONEAL ADHESIOLYSIS W/O CC
#152	MINOR SMALL & LARGE BOWEL PROCEDURES W CC
#153	MINOR SMALL & LARGE BOWEL PROCEDURES W/O CC
#154	STOMACH, ESOPHAGEAL & DUODENAL PROCEDURES AGE >17 W CC
#155	STOMACH, ESOPHAGEAL & DUODENAL PROCEDURES AGE >17 W/O CC
#157	ANAL & STOMAL PROCEDURES W CC
#158	ANAL & STOMAL PROCEDURES W/O CC
#159	HERNIA PROCEDURES EXCEPT INGUINAL & FEMORAL AGE >17 W CC
#160	HERNIA PROCEDURES EXCEPT INGUINAL & FEMORAL AGE >17 W/O CC
#161	INGUINAL & FEMORAL HERNIA PROCEDURES AGE >17 W CC
#162	INGUINAL & FEMORAL HERNIA PROCEDURES AGE >17 W/O CC
#164	APPENDECTOMY W COMPLICATED PRINCIPAL DIAG W CC
#165	APPENDECTOMY W COMPLICATED PRINCIPAL DIAG W/O CC
#166	APPENDECTOMY W/O COMPLICATED PRINCIPAL DIAG W CC
#167	APPENDECTOMY W/O COMPLICATED PRINCIPAL DIAG W/O CC
#168	MOUTH PROCEDURES W CC
#169	MOUTH PROCEDURES W/O CC
#170	OTHER DIGESTIVE SYSTEM OR PROCEDURES W CC
#171	OTHER DIGESTIVE SYSTEM OR PROCEDURES W/O CC

Geriatrics continued	
#172	DIGESTIVE MALIGNANCY W CC
#173	DIGESTIVE MALIGNANCY W/O CC
#174	G.I. HEMORRHAGE W CC
#175	G.I. HEMORRHAGE W/O CC
#176	COMPLICATED PEPTIC ULCER
#177	UNCOMPLICATED PEPTIC ULCER W CC
#178	UNCOMPLICATED PEPTIC ULCER W/O CC
#179	INFLAMMATORY BOWEL DISEASE
#180	G.I. OBSTRUCTION W CC
#181	G.I. OBSTRUCTION W/O CC
#182	ESOPHAGITIS, GASTROENT & MISC DIGEST DISORDERS AGE >17 W CC
#183	ESOPHAGITIS, GASTROENT & MISC DIGEST DISORDERS AGE >17 W/O CC
#185	DENTAL & ORAL DIS EXCEPT EXTRACTIONS & RESTORATIONS, AGE >17
#187	DENTAL EXTRACTIONS & RESTORATIONS
#188	OTHER DIGESTIVE SYSTEM DIAGNOSES AGE >17 W CC
#190	OTHER DIGESTIVE SYSTEM DIAGNOSES AGE 0-17
#191	PANCREAS, LIVER & SHUNT PROCEDURES W CC
#192	PANCREAS, LIVER & SHUNT PROCEDURES W/O CC
#193	BILIARY TRACT PROC EXCEPT ONLY CHOLECYST W OR W/O C.D.E. W CC
#194	BILIARY TRACT PROC EXCEPT ONLY CHOLECYST W OR W/O C.D.E W/O CC
#195	CHOLECYSTECTOMY W C.D.E. W CC
#196	CHOLECYSTECTOMY W C.D.E. W/O CC
#197	CHOLECYSTECTOMY EXCEPT BY LAPAROSCOPE W/O C.D.E. W CC
#198	CHOLECYSTECTOMY EXCEPT BY LAPAROSCOPE W/O C.D.E. W/O CC
#199	HEPATOBILIARY DIAGNOSTIC PROCEDURE FOR MALIGNANCY
#200	HEPATOBILIARY DIAGNOSTIC PROCEDURE FOR NON-MALIGNANCY
#201	OTHER HEPATOBILIARY OR PANCREAS OR PROCEDURES
#202	CIRRHOSIS & ALCOHOLIC HEPATITIS
#203	MALIGNANCY OF HEPATOBILIARY SYSTEM OR PANCREAS
#204	DISORDERS OF PANCREAS EXCEPT MALIGNANCY
#205	DISORDERS OF LIVER EXCEPT MALIG,CIRR,ALC HEPA W CC
#206	DISORDERS OF LIVER EXCEPT MALIG,CIRR,ALC HEPA W/O CC
#207	DISORDERS OF THE BILIARY TRACT W CC
#208	DISORDERS OF THE BILIARY TRACT W/O CC
#209	MAJOR JOINT & LIMB REATTACHMENT PROCEDURES OF LOWER EXTREMITY
#210	HIP & FEMUR PROCEDURES EXCEPT MAJOR JOINT AGE >17 W CC
#211	HIP & FEMUR PROCEDURES EXCEPT MAJOR JOINT AGE >17 W/O CC
#213	AMPUTATION FOR MUSCULOSKELETAL SYSTEM & CONN TISSUE DISORDERS
#216	BIOPSIES OF MUSCULOSKELETAL SYSTEM & CONNECTIVE TISSUE
#217	WND DEBRID & SKN GRFT EXCEPT HAND, FOR MUSCSKELET & CONN TISS DIS
#218 #219	LOWER EXTREM & HUMER PROC EXCEPT HIP,FOOT,FEMUR AGE >17 W CC LOWER EXTREM & HUMER PROC EXCEPT HIP,FOOT,FEMUR AGE >17 W/O CC
#219 #223	MAJOR SHOULDER/ELBOW PROC, OR OTHER UPPER EXTREMITY PROC W CC
#223 #224	SHOULDER, ELBOW OR FOREARM PROC, EXC MAJOR JOINT PROC, W/O CC
#224 #225	FOOT PROCEDURES
#225	SOFT TISSUE PROCEDURES W CC
#220	SOFT TISSUE PROCEDURES W/CC
$\pi \angle \angle I$	SOLT HISSOLTROOLDORLS W/OCC

Geriatrics continued	
#228	MAJOR THUMB OR JOINT PROC, OR OTH HAND OR WRIST PROC W CC
#229	HAND OR WRIST PROC, EXCEPT MAJOR JOINT PROC, W/O CC
#230	LOCAL EXCISION & REMOVAL OF INT FIX DEVICES OF HIP & FEMUR
#231	LOCAL EXCISION & REMOVAL OF INT FIX DEVICES EXCEPT HIP & FEMUR
#232	ARTHROSCOPY
#233	OTHER MUSCULOSKELET SYS & CONN TISS OR PROC W CC
#234	OTHER MUSCULOSKELET SYS & CONN TISS OR PROC W/O CC
#235	FRACTURES OF FEMUR
#236	FRACTURES OF HIP & PELVIS
#238	OSTEOMYELITIS
#239	PATHOLOGICAL FRACTURES & MUSCULOSKELETAL & CONN TISS MALIGNANCY
#240	CONNECTIVE TISSUE DISORDERS W CC
#241	CONNECTIVE TISSUE DISORDERS W/O CC
#242	SEPTIC ARTHRITIS
#256	OTHER MUSCULOSKELETAL SYSTEM & CONNECTIVE TISSUE DIAGNOSES
#257	TOTAL MASTECTOMY FOR MALIGNANCY W CC
#258	TOTAL MASTECTOMY FOR MALIGNANCY W/O CC
#259	SUBTOTAL MASTECTOMY FOR MALIGNANCY W CC
#260	SUBTOTAL MASTECTOMY FOR MALIGNANCY W/O CC
#261	BREAST PROC FOR NON-MALIGNANCY EXCEPT BIOPSY & LOCAL EXCISION
#262	BREAST BIOPSY & LOCAL EXCISION FOR NON-MALIGNANCY
#263	SKIN GRAFT &/OR DEBRID FOR SKN ULCER OR CELLULITIS W CC
#264	SKIN GRAFT &/OR DEBRID FOR SKN ULCER OR CELLULITIS W/O CC
#265	SKIN GRAFT &/OR DEBRID EXCEPT FOR SKIN ULCER OR CELLULITIS W CC
#266	SKIN GRAFT &/OR DEBRID EXCEPT FOR SKIN ULCER OR CELLULITIS W/O CC
#267	PERIANAL & PILONIDAL PROCEDURES
#268	SKIN, SUBCUTANEOUS TISSUE & BREAST PLASTIC PROCEDURES
#269	OTHER SKIN, SUBCUT TISS & BREAST PROC W CC
#270	OTHER SKIN, SUBCUT TISS & BREAST PROC W/O CC
#271	SKIN ULCERS
#272	MAJOR SKIN DISORDERS W CC
#273	MAJOR SKIN DISORDERS W/O CC
#274	MALIGNANT BREAST DISORDERS W CC
#275	MALIGNANT BREAST DISORDERS W/O CC
#276	NON-MALIGANT BREAST DISORDERS
#277	CELLULITIS AGE >17 W CC
#280	TRAUMA TO THE SKIN, SUBCUT TISS & BREAST AGE >17 W CC
#285	AMPUTAT OF LOWER LIMB FOR ENDOCRINE, NUTRIT, & METABOL DISORDERS
#286	ADRENAL & PITUITARY PROCEDURES
#287	SKIN GRAFTS & WOUND DEBRID FOR ENDOC, NUTRIT & METAB DISORDERS
#288	OR PROCEDURES FOR OBESITY
#289	PARATHYROID PROCEDURES
#290	THYROID PROCEDURES
#291	THYROGLOSSAL PROCEDURES
#292	OTHER ENDOCRINE, NUTRIT & METAB OR PROC W CC
#293	OTHER ENDOCRINE, NUTRIT & METAB OR PROC W/O CC
#294	DIABETES AGE >35

Geriatrics continued	
#296 NUTRITIONAL & MISC METABOLIC DISORDERS AGE >17 W CC	
#297	NUTRITIONAL & MISC METABOLIC DISORDERS AGE >17 W/O CC
#298	NUTRITIONAL & MISC METABOLIC DISORDERS AGE 0-17
#300	ENDOCRINE DISORDERS W CC
#301	ENDOCRINE DISORDERS W/O CC
#302	KIDNEY TRANSPLANT
#303	KIDNEY, URETER & MAJOR BLADDER PROCEDURES FOR NEOPLASM
#304	KIDNEY, URETER & MAJOR BLADDER PROC FOR NON-NEOPL W CC
#305	KIDNEY, URETER & MAJOR BLADDER PROC FOR NON-NEOPL W/O CC
#306	PROSTATECTOMY W CC
#307	PROSTATECTOMY W/O CC
#308	MINOR BLADDER PROCEDURES W CC
#309	MINOR BLADDER PROCEDURES W/O CC
#310	TRANSURETHRAL PROCEDURES W CC
#311	TRANSURETHRAL PROCEDURES W/O CC
#312	URETHRAL PROCEDURES, AGE >17 W CC
#313	URETHRAL PROCEDURES, AGE >17 W/O CC
#315	OTHER KIDNEY & URINARY TRACT OR PROCEDURES
#316	RENAL FAILURE
#318	KIDNEY & URINARY TRACT NEOPLASMS W CC
#319	KIDNEY & URINARY TRACT NEOPLASMS W/O CC
#320	KIDNEY & URINARY TRACT INFECTIONS AGE >17 W CC
#321	KIDNEY & URINARY TRACT INFECTIONS AGE >17 W/O CC
#323	URINARY STONES W CC, &/OR ESW LITHOTRIPSY
#325	KIDNEY & URINARY TRACT SIGNS & SYMPTOMS AGE >17 W CC
#328	URETHRAL STRICTURE AGE >17 W CC
#331	OTHER KIDNEY & URINARY TRACT DIAGNOSES AGE >17 W CC
#332	OTHER KIDNEY & URINARY TRACT DIAGNOSES AGE >17 W/O CC
#334	MAJOR MALE PELVIC PROCEDURES W CC
#335	MAJOR MALE PELVIC PROCEDURES W/O CC
#336	TRANSURETHRAL PROSTATECTOMY W CC
#337	TRANSURETHRAL PROSTATECTOMY W/O CC
#338	TESTES PROCEDURES, FOR MALIGNANCY
#339	TESTES PROCEDURES, NON-MALIGNANCY AGE >17
#341	PENIS PROCEDURES
#344	OTHER MALE REPRODUCTIVE SYSTEM OR PROCEDURES FOR MALIGNANCY
#345	OTHER MALE REPRODUCTIVE SYSTEM OR PROC EXCEPT FOR MALIGNANCY
#346	MALIGNANCY, MALE REPRODUCTIVE SYSTEM, W CC
#347 #352	MALIGNANCY, MALE REPRODUCTIVE SYSTEM, W/O CC
#352 #353	OTHER MALE REPRODUCTIVE SYSTEM DIAGNOSES
#353 #354	PELVIC EVISCERATION, RADICAL HYSTERECTOMY & RADICAL VULVECTOMY UTERINE, ADNEXA PROC FOR NON-OVARIAN/ADNEXAL MALIG W CC
#355	UTERINE, ADNEXA PROC FOR NON-OVARIAN/ADNEXAL MALIG W CC UTERINE, ADNEXA PROC FOR NON-OVARIAN/ADNEXAL MALIG W/O CC
#355	FEMALE REPRODUCTIVE SYSTEM RECONSTRUCTIVE PROCEDURES
#357	UTERINE & ADNEXA PROC FOR OVARIAN OR ADNEXAL MALIGNANCY
#358	UTERINE & ADNEXA PROC FOR OVARIAN OR ADNEXAL MALIGNANC I
#359	UTERINE & ADNEXA PROC FOR NON-MALIGNANCY W CC
#337	OTERINE & ADNEAA FROCTOR NON-MALIONANCI W/OCC

Geriatrics continued			
#360	VAGINA, CERVIX & VULVA PROCEDURES		
#363	D&C, CONIZATION & RADIO-IMPLANT, FOR MALIGNANCY		
#365	OTHER FEMALE REPRODUCTIVE SYSTEM OR PROCEDURES		
#366	MALIGNANCY, FEMALE REPRODUCTIVE SYSTEM W CC		
#367	MALIGNANCY, FEMALE REPRODUCTIVE SYSTEM W/O CC		
#368	INFECTIONS, FEMALE REPRODUCTIVE SYSTEM		
#392	SPLENECTOMY AGE >17		
#394	OTHER OR PROCEDURES OF THE BLOOD AND BLOOD FORMING ORGANS		
#395	RED BLOOD CELL DISORDERS AGE >17		
#397	COAGULATION DISORDERS		
#398	RETICULOENDOTHELIAL & IMMUNITY DISORDERS W CC		
#399	RETICULOENDOTHELIAL & IMMUNITY DISORDERS W/O CC		
#400	LYMPHOMA & LEUKEMIA W MAJOR OR PROCEDURE		
#401	LYMPHOMA & NON-ACUTE LEUKEMIA W OTHER OR PROC W CC		
#402	LYMPHOMA & NON-ACUTE LEUKEMIA W OTHER OR PROC W/O CC		
#403	LYMPHOMA & NON-ACUTE LEUKEMIA W CC		
#404	LYMPHOMA & NON-ACUTE LEUKEMIA W/O CC		
#406	MYELOPROLIF DISORD OR POORLY DIFF NEOPL W MAJ OR PROC W CC		
#407	MYELOPROLIF DISORD OR POORLY DIFF NEOPL W MAJ OR PROC W/O CC		
#408	MYELOPROLIF DISORD OR POORLY DIFF NEOPL W OTHER OR PROC		
#409	RADIOTHERAPY		
#410	CHEMOTHERAPY W/O ACUTE LEUKEMIA AS SECONDARY DIAGNOSIS		
#413	OTHER MYELOPROLIF DIS OR POORLY DIFF NEOPL DIAG W CC		
#414	OTHER MYELOPROLIF DIS OR POORLY DIFF NEOPL DIAG W/O CC		
#415	OR PROCEDURE FOR INFECTIOUS & PARASITIC DISEASES		
#416	SEPTICEMIA AGE >17		
#419	FEVER OF UNKNOWN ORIGIN AGE >17 W CC		
#420	FEVER OF UNKNOWN ORIGIN AGE >17 W/O CC		
#423	OTHER INFECTIOUS & PARASITIC DISEASES DIAGNOSES		
#424	OR PROCEDURE W PRINCIPAL DIAGNOSES OF MENTAL ILLNESS		
#425	ACUTE ADJUSTMENT REACTION & PSYCHOSOCIAL DYSFUNCTION		
#426	DEPRESSIVE NEUROSES		
#427	NEUROSES EXCEPT DEPRESSIVE		
#428	DISORDERS OF PERSONALITY & IMPULSE CONTROL		
#429	ORGANIC DISTURBANCES & MENTAL RETARDATION		
#430 #432	PSYCHOSES OTHER MENTAL DISORDER DIAGNOSES		
#432 #439			
#439	SKIN GRAFTS FOR INJURIES		
#440	WOUND DEBRIDEMENTS FOR INJURIES		
#442	HAND PROCEDURES FOR INJURIES		
#442 #443	OTHER OR PROCEDURES FOR INJURIES W CC OTHER OR PROCEDURES FOR INJURIES W/O CC		
#444	TRAUMATIC INJURY AGE >17 W CC		
#449	POISONING & TOXIC EFFECTS OF DRUGS AGE >17 W CC		
#454	OTHER INJURY, POISONING & TOXIC EFFECT DIAG W CC		
#461	OTHER INJURY, POISONING & TOXIC EFFECT DIAG W CC OR PROC W DIAGNOSES OF OTHER CONTACT W HEALTH SERVICES		
#462	REHABILITATION		
11 104			

Geriatrics continued			
#468	EXTENSIVE OR PROCEDURE UNRELATED TO PRINCIPAL DIAGNOSIS		
#471	BILATERAL OR MULTIPLE MAJOR JOINT PROCS OF LOWER EXTREMITY		
#473	ACUTE LEUKEMIA W/O MAJOR OR PROCEDURE AGE >17		
#475	RESPIRATORY SYSTEM DIAGNOSIS WITH VENTILATOR SUPPORT		
#476	PROSTATIC OR PROCEDURE UNRELATED TO PRINCIPAL DIAGNOSIS		
#477	NON-EXTENSIVE OR PROCEDURE UNRELATED TO PRINCIPAL DIAGNOSIS		
#478	OTHER VASCULAR PROCEDURES W CC		
#479	OTHER VASCULAR PROCEDURES W/O CC		
#480	LIVER TRANSPLANT		
#481	BONE MARROW TRANSPLANT		
#482	TRACHEOSTOMY FOR FACE, MOUTH & NECK DIAGNOSES		
#483	TRAC W MECH VENT 96+HRS OR PDX EXCEPT FACE, MOUTH & NECK DX		
#484	CRANIOTOMY FOR MULTIPLE SIGNIFICANT TRAUMA		
	LIMB REATTACHMENT, HIP AND FEMUR PROC FOR MULTIPLE SIGNIFICANT		
#485	TRAUMA		
#486	OTHER OR PROCEDURES FOR MULTIPLE SIGNIFICANT TRAUMA		
#487	OTHER MULTIPLE SIGNIFICANT TRAUMA		
#488	HIV W EXTENSIVE OR PROCEDURE		
#489	HIV W MAJOR RELATED CONDITION		
#490	HIV W OR W/O OTHER RELATED CONDITION		
#491	MAJOR JOINT & LIMB REATTACHMENT PROCEDURES OF UPPER EXTREMITY		
#492	CHEMOTHERAPY W ACUTE LEUKEMIA AS SECONDARY DIAGNOSIS		
#493	LAPAROSCOPIC CHOLECYSTECTOMY W/O C.D.E. W CC		
#494	LAPAROSCOPIC CHOLECYSTECTOMY W/O C.D.E. W/O CC		
#495	LUNG TRANSPLANT		
#496	COMBINED ANTERIOR/POSTERIOR SPINAL FUSION		
#497	SPINAL FUSION EXCEPT CERVICAL W CC		
#498	SPINAL FUSION EXCEPT CERVICAL W/O CC		
#499	BACK & NECK PROCEDURES EXCEPT SPINAL FUSION W CC		
#500	BACK & NECK PROCEDURES EXCEPT SPINAL FUSION W/O CC		
#501	KNEE PROCEDURES W PDX OF INFECTION W CC		
#502	KNEE PROCEDURES W PDX OF INFECTION W/O CC		
#503	KNEE PROCEDURES W/O PDX OF INFECTION		
#504	EXTENSIVE 3RD DEGREE BURNS W SKIN GRAFT		
#505	EXTENSIVE 3RD DEGREE BURNS W/O SKIN GRAFT		
#506	FULL THICKNESS BURN W SKIN GRAFT OR INHAL INJ W CC OR SIG TRAUMA		
#507	FULL THICKNESS BURN W SKIN GRFT OR INHAL INJ W/O CC OR SIG TRAUMA		
#508	FULL THICKNESS BURN W/O SKIN GRFT OR INHAL INJ W CC OR SIG TRAUMA		
#509	FULL THICKNESS BURN W/O SKIN GRFT OR INH INJ W/O CC OR SIG TRAUMA		
#510	NON-EXTENSIVE BURNS W CC OR SIGNIFICANT TRAUMA		
#511	NON-EXTENSIVE BURNS W/O CC OR SIGNIFICANT TRAUMA		
#512	SIMULTANEOUS PANCREAS/KIDNEY TRANSPLANT		
#513	PANCREAS TRANSPLANT		
#514	CARDIAC DEFIBRILLATOR IMPLANT W CARDIAC CATH		
#515	CARDIAC DEFIBRILLATOR IMPLANT W/O CARDIAC CATH		
#516	PERCUTANEOUS CARDIOVASCULAR PROC W AMI		
#517	PERC CARDIO PROC W NON-DRUG ELUTING STENT W/O AMI		

Geriatrics continued		
#518	PERC CARDIO PROC W/O CORONARY ARTERY STENT OR AMI	
#519	CERVICAL SPINAL FUSION W CC	
#520	CERVICAL SPINAL FUSION W/O CC	
#524	TRANSIENT ISCHEMIA	
#525	HEART ASSIST SYSTEM IMPLANT	
#526	PERCUT. CV PROC W/DRUG ELUTING STENT W/AMI	
#527	PERCUT. CV PROC W/DRUG ELUTING STENT W/0 AMI	

Gynecology		
#353	PELVIC EVISCERATION, RADICAL HYSTERECTOMY & RADICAL VULVECTOMY	
#354	UTERINE, ADNEXA PROC FOR NON-OVARIAN/ADNEXAL MALIG W CC	
#355	UTERINE, ADNEXA PROC FOR NON-OVARIAN/ADNEXAL MALIG W/O CC	
#356	FEMALE REPRODUCTIVE SYSTEM RECONSTRUCTIVE PROCEDURES	
#357	UTERINE & ADNEXA PROC FOR OVARIAN OR ADNEXAL MALIGNANCY	
#358	UTERINE & ADNEXA PROC FOR NON-MALIGNANCY W CC	
#359	UTERINE & ADNEXA PROC FOR NON-MALIGNANCY W/O CC	
#360	VAGINA, CERVIX & VULVA PROCEDURES	
#363	D&C, CONIZATION & RADIO-IMPLANT, FOR MALIGNANCY	
#365	OTHER FEMALE REPRODUCTIVE SYSTEM O.R. PROCEDURES	
#366	MALIGNANCY, FEMALE REPRODUCTIVE SYSTEM W CC	
#367	MALIGNANCY, FEMALE REPRODUCTIVE SYSTEM W/O CC	
#368	INFECTIONS, FEMALE REPRODUCTIVE SYSTEM	
#369	MENSTRUAL & OTHER FEMALE REPRODUCTIVE SYSTEM DISORDERS	

Heart and Heart Surgery			
#75	MAJOR CHEST PROCEDURES		
#103	HEART TRANSPLANT		
#104	CARDIAC VALVE & OTHER MAJOR CARDIOTHORACIC PX W CARDIAC CATH		
#105	CARDIAC VALVE & OTHER MAJOR CARDIOTHORACIC PX W/O CARDIAC CATH		
#106	CORONARY BYPASS WITH PTCA		
#107	CORONARY BYPASS WITH CARDIAC CATH		
#108	OTHER CARDIOTHORACIC PROCEDURES		
#109	CORONARY BYPASS WO/CARDIAC CATH		
#110	MAJOR CARDIOVASCULAR PROCEDURES W CC		
#111	MAJOR CARDIOVASCULAR PROCEDURES W/O CC		
#115	PRM CARD PACEM IMPL W AMI,HRT FAIL OR SHK,OR AICD LEAD OR GNRTR PROC		
#116	OTHER PERMANENT CARDIAC PACEMAKER IMPLANTATION		
#117	CARDIAC PACEMAKER REVISION EXCEPT DEVICE REPLACEMENT		
#118	CARDIAC PACEMAKER DEVICE REPLACEMENT		
#121	CIRCULATORY DISORDERS W AMI & MAJOR COMP, DISCHARGED ALIVE		
#122	CIRCULATORY DISORDERS W AMI & MAJOR COMP, DISCHARGED ALIVE		
#123	CIRCULATORY DISORDERS W AMI W/O MAJOR COMI, DISCHARGED ALIVE		
#124	CIRC DIS EX AMI W/CATH &COMPLEX DIAG		
#125	CIRC DIS EX AMI W/CATH WO/COMP DIAG		
#126	ACUTE & SUBACUTE ENDOCARDITIS		
#127	HEART FAILURE & SHOCK		
#132	ATHEROSCLEROSIS W CC		
#133	ATHEROSCLEROSIS W/O CC		
#135	CARDIAC CONGENITAL & VALVULAR DISORDERS AGE >17 W CC		
#138	CARDIAC ARRHYTHMIA & CONDUCTION DISORDERS W CC		
#139	CARDIAC ARRHYTHMIA & CONDUCTION DISORDERS W/O CC		
#140	ANGINA PECTORIS		
#143	CHEST PAIN		
#144	OTHER CIRCULATORY SYSTEM DIAGNOSES W CC		
#145	OTHER CIRCULATORY SYSTEM DIAGNOSES W/O CC		
#514	CARDIAC DEFIBRILLATOR IMPLANT W CARDIAC CATH		
#515	CARDIAC DEFIBRILLATOR IMPLANT W/O CARDIAC CATH		
#516	PERCUTANEOUS CARDIOVASCULAR PROC W AMI		
#517	PERC CARDIO PROC W CORONARY ARTERY STENT W/O AMI		
#518	PERC CARDIO PROC W/O CORONARY ARTERY STENT OR AMI		
#525	HEART ASSIST SYSTEM IMPLANT		
#526	PERCUT. CV PROC W/DRUG ELUTING STENT W/AMI		
#527	PERCUT. CV PROC W/DRUG ELUTING STENT W/O AMI		

Hormonal Disorders		
#286	ADRENAL & PITUITARY PROCEDURES	
#287	SKIN GRAFTS & WOUND DEBRID FOR ENDOC, NUTRIT & METAB DISORDERS	
#288	O.R. PROCEDURES FOR OBESITY	
#289	PARATHYROID PROCEDURES	
#290	THYROID PROCEDURES	
#292	OTHER ENDOCRINE, NUTRIT & METAB O.R. PROC W CC	
#293	OTHER ENDOCRINE, NUTRIT & METAB O.R. PROC W/O CC	
#294	DIABETES AGE >35	
#296	NUTRITIONAL & MISC METABOLIC DISORDERS AGE >17 W CC	
#297	NUTRITIONAL & MISC METABOLIC DISORDERS AGE >17 W/O CC	
#300	ENDOCRINE DISORDERS W CC	
#301	ENDOCRINE DISORDERS W/O CC	

Kidney Disease		
#302	KIDNEY TRANSPLANT	
#303	KIDNEY, URETER & MAJOR BLADDER PROCEDURES FOR NEOPLASM	
#304	KIDNEY, URETER & MAJOR BLADDER PROC FOR NON-NEOPL W CC	
#305	KIDNEY, URETER & MAJOR BLADDER PROC FOR NON-NEOPL W/O CC	
#316	RENAL FAILURE	
#320	KIDNEY & URINARY TRACT INFECTIONS AGE >17 W CC	
#321	KIDNEY & URINARY TRACT INFECTIONS AGE >17 W/O CC	
#325	KIDNEY & URINARY TRACT SIGNS & SYMPTOMS AGE >17 W CC	
#331	OTHER KIDNEY & URINARY TRACT DIAGNOSES AGE >17 W CC	
#332	OTHER KIDNEY & URINARY TRACT DIAGNOSES AGE >17 W/O CC	
#512	SIMULTANEOUS PANCREAS/KIDNEY TRANSPLANT	

Neurology and Neurosurgery				
#1	CRANIOTOMY AGE >17 EXCEPT FOR TRAUMA			
#2	CRANIOTOMY FOR TRAUMA AGE >17			
#4	SPINAL PROCEDURES			
#5	EXTRACRANIAL VASCULAR PROCEDURES			
#6	CARPAL TUNNEL RELEASE			
#7	PERIPH & CRANIAL NERVE & OTHER NERV SYST PROC W CC			
#8	PERIPH & CRANIAL NERVE & OTHER NERV SYST PROC W/O CC			
#9	SPINAL DISORDERS & INJURIES			
#10	NERVOUS SYSTEM NEOPLASM WITH CC			
#11	NERVOUS SYSTEM NEOPLASM WITHOUT CC			
#12	DEGENERATIVE NERVOUS SYSTEM DISORDERS			
#13	MULTIPLE SCLEROSIS & CEREBELLAR ATAXIA			
#14	SPECIFIC CEREBROVASCULAR DISORDERS EXCEPT TIA			
#15	TRANSIENT ISCHEMIC ATTACK & PRECEREBRAL OCCLUSIONS			
#16	NONSPECIFIC CEREBROVASCULAR DISORDERS W CC			
#17	NONSPECIFIC CEREBROVASCULAR DISORDERS W/O CC			
#18	CRANIAL & PERIPHERAL NERVE DISORDERS W CC			
#19	CRANIAL & PERIPHERAL NERVE DISORDERS W/O CC			
#20	NERVOUS SYSTEM INFECTION EXCEPT VIRAL MENINGITIS			
#21	VIRAL MENINGITIS			
#22	HYPERTENSIVE ENCEPHALOPATHY			
#23	NONTRAUMATIC STUPOR & COMA			
#24	SEIZURE & HEADACHE AGE >17 W CC			
#27	TRAUMATIC STUPOR & COMA, COMA >1 HR			
#28	TRAUMATIC STUPOR & COMA, COMA <1 HR AGE >17 W CC			
#29	TRAUMATIC STUPOR & COMA, COMA <1 HR AGE >17 W/O CC			
#34	OTHER DISORDERS OF NERVOUS SYSTEM W CC			
#35	OTHER DISORDERS OF NERVOUS SYSTEM W/O CC			
#484	CRANIOTOMY FOR MULTIPLE SIGNIFICANT TRAUMA			
#496	COMBINED ANTERIOR/POSTERIOR SPINAL FUSION			
#497	SPINAL FUSION WITH CC			
#498	SPINAL FUSION WITHOUT CC			
#499	BACK AND NECK PROCEDURES EXCEPT SPINAL FUSION WITH CC			
#500	BACK AND NECK PROCEDURES EXCEPT SPINAL FUSION WITHOUT CC			
#519	CERVICAL FUSION WITH CC			
#520	CERVICAL FUSION WITHOUT CC			

Orthopedics				
#209	MAJOR JOINT & LIMB REATTACHMENT PROCEDURES OF LOWER EXTREMITY			
#210	HIP & FEMUR PROCEDURES EXCEPT MAJOR JOINT AGE >17 W CC			
#211	HIP & FEMUR PROCEDURES EXCEPT MAJOR JOINT AGE >17 W/O CC			
#212	HIP & FEMUR PROCEDURES EXCEPT MAJOR JOINT AGE 0-17			
#218	LOWER EXTREM & HUMER PROC EXCEPT HIP, FOOT, FEMUR AGE >17 W CC			
#219	LOWER EXTREM & HUMER PROC EXCEPT HIP, FOOT, FEMUR AGE >17 W/O CC			
#223	MAJOR SHOULDER/ELBOW PROC, OR OTHER UPPER EXTREMITY PROC W CC			
#224	SHOULDER, ELBOW OR FOREARM PROC, EXC MAJOR JOINT PROC, W/O CC			
#225	FOOT PROCEDURES			
#226	SOFT TISSUE PROCEDURES W CC			
#227	SOFT TISSUE PROCEDURES W/O CC			
#228	MAJOR THUMB OR JOINT PROC, OR OTH HAND OR WRIST PROC W CC			
#229	HAND OR WRIST PROC, EXCEPT MAJOR JOINT PROC, W/O CC			
#230	LOCAL EXCISION & REMOVAL OF INT FIX DEVICES OF HIP & FEMUR			
#231	LOCAL EXCISION & REMOVAL OF INT FIX DEVICES EXCEPT HIP & FEMUR			
#232	ARTHROSCOPY			
#233	OTHER MUSCULOSKELET SYS & CONN TISS O.R. PROC W CC			
#234	OTHER MUSCULOSKELET SYS & CONN TISS O.R. PROC W/O CC			
#235	FRACTURES OF FEMUR			
#236	FRACTURES OF HIP & PELVIS			
#237	SPRAINS, STRAINS, & DISLOCATIONS OF HIP, PELVIS & THIGH			
#238	OSTEOMYELITIS			
#239	PATHOLOGICAL FRACTURES & MUSCULOSKELETAL & CONN TISS MALIGNANCY			
#248	TENDONITIS, MYOSITIS & BURSITIS			
#250	FX, SPRN, STRN & DISL OF FOREARM, HAND, FOOT AGE >17 W CC			
#253	FX, SPRN, STRN & DISL OF UPARM,LOWLEG EX FOOT AGE >17 W CC			
#471	BILATERAL OR MULTIPLE MAJOR JOINT PROCS OF LOWER EXTREMITY			
#485	LIMB REATTACHMENT, HIP AND FEMUR PROC FOR MULTIPLE SIGNIFICANT TRAUM			
#491	MAJOR JOINT & LIMB REATTACHMENT PROCEDURES OF UPPER EXTREMITY			
#496	COMBINED ANTERIOR/POSTERIOR SPINAL FUSION			
#497	SPINAL FUSION EXCEPT CERVICAL W CC			
#498	SPINAL FUSION EXCEPT CERVICAL W/O CC			
#499	BACK AND NECK PROCEDURES EXCEPT SPINAL FUSION WITH CC			
#500	BACK AND NECK PROCEDURES EXCEPT SPINAL FUSION WITHOUT CC			
#501	KNEE PROCEDURES W PDX OF INFECTION W CC			
#502	KNEE PROCEDURES W PDX OF INFECTION W/O CC			
#503	KNEE PROCEDURES W/O PDX OF INFECTION			
#519	CERVICAL FUSION WITH CC			
#520	CERVICAL FUSION WITHOUT CC			

Respiratory Disorders		
#76	OTHER RESP SYSTEM O.R. PROCEDURES W CC	
#77	OTHER RESP SYSTEM O.R. PROCEDURES W/O CC	
#78	PULMONARY EMBOLISM	
#79	RESPIRATORY INFECTIONS & INFLAMMATIONS AGE >17 W CC	
#80	RESPIRATORY INFECTIONS & INFLAMMATIONS AGE >17 W/O CC	
#82	RESPIRATORY NEOPLASMS	
#85	PLEURAL EFFUSION W CC	
#86	PLEURAL EFFUSION W/O CC	
#87	PULMONARY EDEMA & RESPIRATORY FAILURE	
#88	CHRONIC OBSTRUCTIVE PULMONARY DISEASE	
#89	SIMPLE PNEUMONIA & PLEURISY AGE >17 W CC	
#92	INTERSTITIAL LUNG DISEASE W CC	
#93	INTERSTITIAL LUNG DISEASE W/O CC	
#94	PNEUMOTHORAX W CC	
#95	PNEUMOTHORAX W/O CC	
#96	BRONCHITIS & ASTHMA AGE >17 W CC	
#102	OTHER RESPIRATORY SYSTEM DIAGNOSES W/O CC	
#475	RESPIRATORY SYSTEM DIAGNOSIS WITH VENTILATOR SUPPORT	
#483	TRAC W MECH VENT 96+HRS OR PDX EXCEPT FACE, MOUTH & NECK DX	
#495	LUNG TRANSPLANT	

Urology		
#303	KIDNEY, URETER & MAJOR BLADDER PROCEDURES FOR NEOPLASM	
#304	KIDNEY, URETER & MAJOR BLADDER PROC FOR NON-NEOPL W CC	
#305	KIDNEY, URETER & MAJOR BLADDER PROC FOR NON-NEOPL W/O CC	
#306	PROSTATECTOMY W CC	
#307	PROSTATECTOMY W/O CC	
#308	MINOR BLADDER PROCEDURES W CC	
#309	MINOR BLADDER PROCEDURES W/O CC	
#310	TRANSURETHRAL PROCEDURES W CC	
#311	TRANSURETHRAL PROCEDURES W/O CC	
#312	URETHRAL PROCEDURES, AGE >17 W CC	
#314	URETHRAL PROCEDURES, AGE 0-17	
#315	OTHER KIDNEY & URINARY TRACT O.R. PROCEDURES	
#323	URINARY STONES W CC, &/OR ESW LITHOTRIPSY	
#328	URETHRAL STRICTURE AGE >17 W CC	
#331	OTHER KIDNEY & URINARY TRACT DIAGNOSES AGE >17 W CC	
#334	MAJOR MALE PELVIC PROCEDURES W CC	
#335	MAJOR MALE PELVIC PROCEDURES W/O CC	
#336	TRANSURETHRAL PROSTATECTOMY W CC	
#337	TRANSURETHRAL PROSTATECTOMY W/O CC	
#338	TESTES PROCEDURES, FOR MALIGNANCY	
#339	TESTES PROCEDURES, NON-MALIGNANCY AGE >17	
#341	PENIS PROCEDURES	
#344	OTHER MALE REPRODUCTIVE SYSTEM OR PROCEDURES FOR MALIGNANCY	
#346	MALIGNANCY, MALE REPRODUCTIVE SYSTEM, W CC	
#347	MALIGNANCY, MALE REPRODUCTIVE SYSTEM, W/O CC	
#350	INFLAMMATION OF THE MALE REPRODUCTIVE SYSTEM	
#352	OTHER MALE REPRODUCTIVE SYSTEM DIAGNOSES	

Appendix H

Changes to DRG Groupings for Mortality

Specialty	DRGs Added	DRGs Deleted
Cancer	 303: KIDNEY, URETER & MAJOR BLADDER PROCEDURES FOR NEOPLASM 363: D&C, CONIZATION & RADIO- IMPLANT, FOR MALIGNANCY 481: BONE MARROW TRANSPLANT 	 405: ACUTE LEUKEMIA W/O MAJOR O.R. PROCEDURE AGE 0-17 411: HISTORY OF MALIGNANCY W/O ENDOSCOPY 412: HISTORY OF MALIGNANCY W/ ENDOSCOPY
Digestive Disorders	199: HEPATOBILIARY DIAGNOSTIC PROCEDURE FOR MALIGNANCY	 156: STOMACH, ESOPHAGEAL & DUODENAL PROCEDURES AGE 0-17 184: ESOPHAGITIS, GASTROENT & MISC DIGEST DISORDERS AGE 0-17 190: OTHER DIGESTIVE SYSTEM DIAGNOSES AGE 0-17
Ear, Nose, and Throat	482: TRACHEOSTOMY FOR FACE, MOUTH & NECK DIAGNOSES	 58: T&A PROC. EXCEPT TONSILLECTOMY &/ORADENOIDECTOMY ONLY, AGE 0-17 59: TONSILLECTOMY &/OR ADENOIDECTOMY ONLY, AGE 0-17 61: MYRINGOTOMY W TUBE INSERTION AGE >17 62: MYRINGOTOMY W TUBE INSERTION AGE 0-17 70: OTTIS MEDIA &URI AGE 0-17
Gynecology	(NONE)	 361: LAPAROSCOPY & INCISIONAL TUBAL INTERRUPTION 362: ENDOSCOPIC TUBAL INTERRUPTION 364: D&C, CONIZATION EXCEPT FOR MALIGNANCY
Geriatrics	(NONE)	 3: CRANIOTOMY AGE 0-17 6: CARPAL TUNNEL RELEASESEIZURE & 26: HEADACHE AGE 0-17 30: TRAUMATIC STUPOR & COMA, COMA <1 HR AGE 0-17 32: CONCUSSION AGE >17 W/O CC 33: CONCUSSION AGE 0-1741: EXTRAOCULAR PROCEDURES EXCEPT ORBIT AGE 0-17 43: HYPHEMA 48: OTHER DISORDERS OF THE EYE AGE 0-17 52: CLEFT LIP & PALATE REPAIR 54: SINUS & MASTOID PROCEDURES AGE 0-17 58: T&A PROC, EXCEPT TONSILLECTOMY &/OR ADENOIDECTOMY ONLY, AGE 0-17 59: TONSILLECTOMY &/OR ADENOIDECTOMY ONLY, AGE >17 60: TONSILLECTOMY &/OR ADENOIDECTOMY ONLY, AGE 0-17 61: MYRINGOTOMY W TUBE INSERTION AGE >17 62: MYRINGOTOMY W TUBE INSERTION AGE 0-17 69: OTITIS MEDIA & URI AGE 0-17 71: LARYNGOTRACHEITIS 74: OTHER EAR, NOSE, MOUTH & THROAT DIAGNOSES AGE 0-17

Specialty	DRGs Added	DRGs Deleted
		91: SIMPLE PNEUMONIA & PLEURISY AGE 0-17
		98: BRONCHITIS & ASTHMA AGE 0-17
		134: HYPERTENSION
		136: CARDIAC CONGENITAL & VALVULAR DISORDERS AGE >17 W/O CC
		137: CARDIAC CONGENITAL & VALVULAR DISORDERS AGE 0-17
		156: STOMACH, ESOPHAGEAL & DUODENAL PROCEDURES AGE 0-17
		163: HERNIA PROCEDURES AGE 0-17
		184: ESOPHAGITIS, GASTROENT & MISC DIGEST DISORDERS AGE 0-17
		186: DENTAL & ORAL DIS EXCEPT EXTRACTIONS & RESTORATIONS, AGE 0-17
		189: OTHER DIGESTIVE SYSTEM DIAGNOSES AGE >17 W/O CC
		212: HIP & FEMUR PROCEDURES EXCEPT MAJOR JOINT AGE 0-17
		220: LOWER EXTREM & HUMER PROC EXCEPT HIP,FOOT,FEMUR AGE 0-17
		237: SPRAINS, STRAINS, & DISLOCATIONS OF HIP, PELVIS & THIGH
		243: MEDICAL BACK PROBLEMS
		244: BONE DISEASES & SPECIFIC ARTHROPATHIES W CC
Geriatrics continued	(NONE)	245: BONE DISEASES & SPECIFIC ARTHROPATHIES W/O CC
		246: NON-SPECIFIC ARTHROPATHIES
		247: SIGNS & SYMPTOMS OF MUSCULOSKELETAL SYSTEM & CONN TISSUE
		248: TENDONITIS, MYOSITIS & BURSITIS
		249: AFTERCARE, MUSCULOSKELETAL SYSTEM & CONNECTIVE TISSUE
		250: FX, SPRN, STRN & DISL OF FOREARM, HAND, FOOT AGE >17 W CC
		251: FX, SPRN, STRN & DISL OF FOREARM, HAND, FOOT AGE >17 W/O CC
		252: FX, SPRN, STRN & DISL OF FOREARM, HAND, FOOT AGE 0-17
		253: FX, SPRN, STRN & DISL OF UPARM,LOWLEG EX FOOT AGE >17 W CC
		254: FX, SPRN, STRN & DISL OF UPARM,LOWLEG EX FOOT AGE >17 W/O CC
		255: FX, SPRN, STRN & DISL OF UPARM,LOWLEG EX FOOT AGE 0-17
		278: CELLULITIS AGE >17 W/O CC
		279: CELLULITIS AGE 0-17
		281: TRAUMA TO THE SKIN, SUBCUT TISS & BREAST AGE >17 W/O CC
		282: TRAUMA TO THE SKIN, SUBCUT TISS & BREAST AGE 0-17
		283: MINOR SKIN DISORDERS W CC

Specialty	DRGs Added	DRGs Deleted
		284: MINOR SKIN DISORDERS W/O CC
		295: DIABETES AGE 0-35
		299: INBORN ERRORS OF METABOLISM
		314: URETHRAL PROCEDURES, AGE 0-1
		317: ADMIT FOR RENAL DIALYSIS
		322: KIDNEY & URINARY TRACT INFECTIONS AGE 0-17
		324: URINARY STONES W/O CC
		326: KIDNEY & URINARY TRACT SIGNS & SYMPTOMS AGE >17 W/O CC
		327: KIDNEY & URINARY TRACT SIGNS & SYMPTOMS AGE 0-17
		329: URETHRAL STRICTURE AGE >17 W/O CC
		330: URETHRAL STRICTURE AGE 0-17
		333: OTHER KIDNEY & URINARY TRACT
		DIAGNOSES AGE 0-17
		340: TESTES PROCEDURES, NON-MALIGNANCY AGE 0-17
		342: CIRCUMCISION AGE >17
		343: CIRCUMCISION AGE 0-17
		348: BENIGN PROSTATIC HYPERTROPHY W CC
		349: BENIGN PROSTATIC HYPERTROPHY W/O CC
		350: INFLAMMATION OF THE MALE REPRODUCTIVE SYSTEM
Geriatrics		351: STERILIZATION, MALE
continued	(NONE)	361: LAPAROSCOPY & INCISIONAL TUBAL INTERRUPTION
		362: ENDOSCOPIC TUBAL INTERRUPTION
		364: D&C, CONIZATION EXCEPT FOR MALIGNANCY
		369: MENSTRUAL & OTHER FEMALE REPRODUCTIVE SYSTEM DISORDERS
		370: CESAREAN SECTION W CC
		371: CESAREAN SECTION W/O CC
		372: VAGINAL DELIVERY W COMPLICATING DIAGNOSES
		373: VAGINAL DELIVERY W/O COMPLICATING DIAGNOSES
		374: VAGINAL DELIVERY W STERILIZATION &/OR D&C
		375: VAGINAL DELIVERY W OR PROC EXCEPT STERIL &/OR D&C
		376: POSTPARTUM & POST ABORTION DIAGNOSES W/O OR PROCEDURE
		377: POSTPARTUM & POST ABORTION DIAGNOSES W OR PROCEDURE
		378: ECTOPIC PREGNANCY
		379: THREATENED ABORTION
		380: ABORTION W/O D&C
		381: ABORTION W D&C, ASPIRATION CURETTAGE OR HYSTEROTOMY

Geriatrics (NONE) 382: FALSE LABOR 383: OTHER ANTEPARTUM DIAGNOSES W MEDICAL COMPLICATIONS 384: NEONATES, DIED OR TRANSFERRED TO ANOTHER ACUTE CARE FACILITY 385: NEONATES, DIED OR TRANSFERRED TO ANOTHER ACUTE CARE FACILITY 386: EXTREME INMATURITY 387: PREMATURITY WO MAJOR PROBLEMS 388: PREMATURITY WO MAJOR PROBLEMS 389: NEONATE W MAJOR PROBLEMS 390: NEONATE W OTHER SIGNIFICANT PROBLEMS 391: NORMAL NEWBORN 393: SPLENECTOMY AGE 0-17 396: RED BLOOD CELL DISORDERS AGE 0-17 401: HISTORY OF MALIGNANCY WO ENDOSCOPY 412: HISTORY OF MALIGNANCY WO ENDOSCOPY 412: HISTORY OF MALIGNANCY WO ENDOSCOPY 412: HISTORY OF MALIGNANCY WO ENDOSCOPY 413: EDRICTONS 421: VIRAL ILLNESS AGE >17 422: VIRAL ILLNESS & FEVER OF UNKNOWN ORIGIN AGE 0-17 431: CHILDHOOD MENTAL DISORDERS 433: ALCOHOL/DRUG ABUSE OR DEPENDENCE, LEFT AMA 445: TRAUMATIC INJURY AGE 0-17 445: POISONING & TOXIC EFFECTS OF DRUGS AGE >1
463: SIGNS & SYMPTOMS W CC 464: SIGNS & SYMPTOMS W/O CC 465: AFTERCARE W HISTORY OF MALIGNANCY AS SECONDARY DIAGNOSIS

Specialty	DRGs Added	DRGs Deleted
Geriatrics continued	(NONE)	 521: ALCOHOL/DRUG ABUSE OR DEPENDENCE W CC 522: ALC/DRUG ABUSE OR DEPEND W REHABILITATION THERAPY W/O CC 523: ALC/DRUG ABUSE OR DEPEND W/O REHABILITATION THERAPY W/O CC
Heart and Heart Surgery	 103: HEART TRANSPLANT 525: HEART ASSIST SYSTEM IMPLANT 526: PERCUT. CV PROC W/DRUG ELUTING STENT W/AMI 527: PERCUT. CV PROC W/DRUG ELUTING STENT W/O AMI 	134: HYPERTENSION 136: CARDIAC CONGENITAL & VALVULAR DISORDERS AGE >17 W/O CC
Hormonal Disorders	(NONE)	 295: DIABETES AGE 0-35 298: NUTRITIONAL & MISC METABOLIC DISORDERS AGE 0-17 299: INBORN ERRORS OF METABOLISM
	302: KIDNEY TRANSPLANT303: KIDNEY, URETER & MAJOR BLADDER PROCEDURES FOR NEOPLASM	317: ADMIT FOR RENAL DIALYSIS322: KIDNEY & URINARY TRACT INFECTIONS AGE 0-17
Kidney Disease Neurology & Neurosurgery	304: KIDNEY,URETER & MAJOR BLADDER PROC FOR NON-NEOPL W CC	 326: KINDEY & URINARY TRACT SIGNS & SYMPTOMS AGE >17 W/OCC 327: KINDEY & URINARY TRACT SIGNS & SYMPTOMS AGE 0-17 333: OTHER KIDNEY & URINARY TRACT
	TRANSPLANT (NONE)	DIAGNOSES AGE 0-17 25: SEIZURE & HEADACHE AGE>17 W/O CC 31: CONCUSSION AGE >17 W CC 32: CONCUSSION AGE >17 W/O CC
Orthopedics	239: PATHOLOGICAL FRACTURES & MUSCULOSKELETAL & CONN TISS MALIGNANCY	 220: LOWER EXTREM & HUMOR PROC EXCEPT HIP, FOOT, FEMUR AGE 0-17 251: FX, SPRN, STRN & DISL OF FOREARM, HAND, FOOT AGE >17 W CC 252: FX, SPRN, STRN & DISL OF FOREARM, HAND, FOOT AGE 0-17 254: FX, SPRN, STRN & DISL OF UPARM, LOWLEG EX FOOT AGE >17 W CC 255: FX, SPRN, STRN & DISL OF UPARM, LOWLEG EX FOOT AGE 0-17
Orthopedics Respiratory Disorders	82: RESPIRATORY NEOPLASMS 483: TRAC W MECH VENT 96+HRS OR PDX EXCEPT FACE,MOUTH & NECK DX 495: LUNG TRANSPLANT	 90: SIMPLE PNEUMONIA & PLEURISY AGE >17 W/O CC 97: BRONCHITIS & ASTHMA AGE>17 W/O CC 99: RESPIRATORY SIGNS & SYMPTOMS W CC 100: RESPIRATORY SIGNS & SYMPTOMS W/O CC 101: OTHER RESPIRATORY SYSTEM DIAGNOSES W CC 103: OTHER RESPIRATORY SYSTEM DIAGNOSES W/O CC

Specialty	DRGs Added	DRGs Deleted
Urology	 331: OTHER KIDNEY & URINARY TRACT DIAGNOSES AGE >17 W CC 338: TESTES PROCEDURES, FOR MALIGNANCY 344: OTHER MALE REPRODUCTIVE SYSTEM OR PROCEDURES FOR MALIGNANCY 346: MALIGNANCY, MALE REPRODUCTIVE SYSTEM, W CC 347: MALIGNANCY, MALE REPRODUCTIVE SYSTEM, W/O CC 	 302: KIDNEY TRANSPLANT 314: URETHRAL PROCEDURES, AGE 0-17 324: URINARY STONES W/O CC 329: URETHRAL STRICTURE AGE>17 W CC 330: URETHRAL STRICTURE AGE 0-17 340: TESTES PROCEDURES, NON-MALIGNANCY AGE 0-17 342: CIRCUMCISION AGE>17 343: CIRCUMCISION AGE 0-17 344: BENIGN PORSTRATIC HYPERTROPY W CC 349: BENIGN PORSTRATIC HYPERTROPY W/O CC 351: STERILIZATION, MALE

Appendix I

Index of Hospital Quality (IHQ)

Scores by Specialty

Final IHQ-Driven Rankings 2005 – Cancer

		U.S.	Reputa-			Nurse/	Nurse	Key technol-	Patient/ community	NCI	Hospice/	
Rank		News	tion	Mortality	Discharges			ogies	services		palliative	
2005	Hospital	Score	(%)	ratio	(3 years)	index	facility	(of 4)	(of 7)	center	care	
1	Memorial Sloan-Kettering Cancer Center, New York	100.0	70.6	0.77	5,621	1.6	No	3.0	6	Yes	H, P	
2	University of Texas, M. D. Anderson Cancer Center, Houston	99.9	69.9	0.76	5,635	1.9	Yes	3.0	5	Yes	Р	
3	Johns Hopkins Hospital, Baltimore	72.4	36.2	0.56	1,969	2.2	Yes	4.0	7	Yes	H, P	
4	Dana-Farber Cancer Institute, Boston	71.3	42.0	0.61	290	1.0	No	3.0	5	Yes	H, P	(
5	Mayo Clinic, Rochester, Minn.	63.1	27.0	0.59	 4,290	2.5	Yes	4.0	7	Yes	H, P	(+ 3 SD)
6	Duke University Medical Center, Durham, N.C.	43.8	10.2	0.71	2,980	1.8	No	4.0	7	Yes	H, P	
7	University of Chicago Hospitals	41.7	6.4	0.60	2,039	2.2	No	4.0	7	Yes	H, P	
8	UCLA Medical Center, Los Angeles	40.6	6.7	0.60	1,347	2.1	No	4.0	4	Yes	H, P	
9	University of Michigan Medical Center, Ann Arbor	40.3	6.0	0.61	1,471	2.3	No	4.0	7	Yes	P	
10	University of Pittsburgh Medical Center	39.7 39.5	4.6 5.9	0.58 0.51	1,751 891	1.9 2.3	No Yes	3.5 3.5	7 6	Yes	H, P H, P	
11 12	University of Washington Medical Center, Seattle	39.5 39.1	5.9 7.6	1.01	2.281	2.3 2.1	Yes	3.5 4.0	6 7	No Yes	п, Р Н, Р	(+2 SD)
	Massachusetts General Hospital, Boston	38.9	3.7	0.46	 , -		No	3.0	7	Yes		(72 30)
13 14	H. Lee Moffitt Cancer Center and Research Institute, Tampa				1,562	1.6	Yes		7		H, P	
14	Cleveland Clinic Fox Chase Cancer Center, Philadelphia	38.9 38.8	6.3 6.7	0.88 0.78	2,380 972	1.5 1.7	Yes	4.0 3.0	6	Yes Yes	H, P H, P	
16	University of California, San Francisco Medical Center	38.5	9.4	0.78	1,039	2.7	No	3.0 4.0	6	Yes	п, г	
10	Stanford Hospital and Clinics, Stanford, Calif.	38.1	13.3	0.80	937	2.7	No	3.0	6	No		
18	University Hospitals of Cleveland	37.4	1.4	0.33	1,473	1.5	No	4.0	7	Yes	H, P	
19	Barnes-Jewish Hospital/Washington University, St. Louis	37.3	2.1	0.66	3,126	1.5	Yes	3.5	7	Yes	H, P	
20	Vanderbilt University Medical Center, Nashville	36.9	6.7	0.87	1,051	1.9	No	4.0	5	Yes	H, P	
21	University Medical Center, Tucson, Ariz.	36.8	1.1	0.53	537	2.1	Yes	3.5	7	Yes	н, р	
22	University of Alabama Hospital at Birmingham	36.7	1.8	0.66	1,680	1.5	Yes	3.5	6	Yes	H, P	
23	University of Minnesota Medical Center, Minneapolis	36.2	2.2	0.68	1,258	1.8	No	4.0	7	Yes	H, P	
24	Yale-New Haven Hospital, New Haven, Conn.	36.2	0.5	0.58	1,353	2.2	No	4.0	7	Yes	H, P	
25	University of Colorado Hospital, Denver	36.1	2.2	0.54	522	2.0	Yes	3.0	6	Yes	Р	
26	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	35.6	5.9	1.00	3,710	1.5	No	4.0	7	Yes	H, P	
27	Hospital of the University of Pennsylvania, Philadelphia	35.6	6.7	0.94	1,466	1.6	No	3.0	5	Yes	H, P	
28	University of Wisconsin Hospital and Clinics, Madison	35.6	2.3	0.46	1,082	1.4	No	4.0	6	Yes		
29	Ohio State University James Cancer Hospital, Columbus	35.0	2.8	0.80	2,273	1.7	No	3.5	7	Yes	H, P	
30	University of Utah Hospitals and Clinics, Salt Lake City	34.7	0.4	0.46	755	1.9	No	3.0	7	Yes	H, P	
31	Brigham and Women's Hospital, Boston	34.7	1.8	0.77	1,544	2.2	No	3.5	7	Yes	H, P	
32	University of Virginia Medical Center, Charlottesville	34.0	0.9	0.75	1,411	2.1	No	4.0	6	Yes	H, P	
33	NYU Medical Center, New York	33.6	2.5	0.99	1,743	1.5	Yes	3.5	7	Yes	H, P	
34	Rush University Medical Center, Chicago	33.5	0.7	0.62	1,036	2.1	Yes	4.0	7	No	P	
35	Inova Fairfax Hospital, Falls Church, Va.	33.4	0.9	0.69	1,131	1.6	Yes	4.0	7	No	H, P	
36	Wake Forest Univ. Baptist Medical Center, Winston-Salem, N.C.	33.2 33.2	0.9 0.9	0.93	1,938	1.6	Yes	4.0 4.0	7 7	Yes	H, P	
37 38	University of North Carolina Hospitals, Chapel Hill Harper University Hospital, Detroit	33.2 33.2	0.9	0.82 0.67	1,316 1,811	1.8 0.9	No No	4.0 3.5	7	Yes Yes	H, P H, P	
39	University of California, San Diego Medical Center	33.1	0.0	0.51	498	1.9	No	2.5	6	Yes	н, г Н, Р	
40	Roswell Park Cancer Institute, Buffalo	33.0	3.4	0.97	966	1.9	No	4.0	7	Yes	н, г Н, Р	
40	Sarasota Memorial Hospital, Fla.	32.8	0.0	0.55	1,598	1.0	Yes	4.0 3.0	5	No	п, F H, P	
42	Dartmouth-Hitchcock Medical Center, Lebanon, N.H.	32.8	0.0	0.82	1,048	1.8	Yes	4.0	6	Yes	H, P	
43	City of Hope National Medical Center, Duarte, Calif.	32.7	4.0	0.92	1,050	1.4	No	4.0	6	Yes	P	
44	Clarian Health Partners (IU and Methodist Hospitals), Indianapolis	32.7	3.9	1.08	2,294	1.5	Yes	4.0	4	Yes	, H, P	
45	F.G. McGaw Hospital at Loyola University, Maywood, III.	32.6	0.4	0.60	1,318	2.1	No	4.0	7	No	н.	
46	Greater Baltimore Medical Center	32.6	0.0	0.50	1,341	1.2	No	3.0	7	No	н, Р	
47	Baptist St. Anthony's Health System, Amarillo, Texas	32.6	0.0	0.47	1,388	1.8	No	4.0	4	No	H, P	
48	Henry Ford Hospital, Detroit	32.5	1.1	0.67	1,405	1.7	No	3.5	7	No	H, P	
49	William Beaumont Hospital, Royal Oak, Mich.	32.5	0.7	0.78	2,677	1.5	Yes	4.0	7	No	H, P	
50	Riverside Methodist Hospital-Ohio Health, Columbus	32.5	0.0	0.49	1,336	1.1	No	3.0	7	No	H, P	

Final IHQ-Driven Rankings 2005 – Digestive Disorders

Rank		U.S. News	Reputa- tion	Mortality	Discharges	Nurse/ patient	Nurse Magnet	Key technol- ogies	Patient/ community services	Trauma	
2005	Hospital	Score	(%)	ratio	 (3 years)	index	facility	(of 8)	(of 11)	Center	
1	Mayo Clinic, Rochester, Minn.	100.0	65.6	0.74	9,493	2.5	Yes	8.0	11	Yes	1
2	Cleveland Clinic	64.3	36.3	0.75	5,572	1.5	Yes	8.0	9	No	1
3	Johns Hopkins Hospital, Baltimore	64.2	33.5	0.67	4,210	2.2	Yes	7.5	11	Yes	1
4	Massachusetts General Hospital, Boston	52.4	27.3	1.00	5,536	2.1	Yes	7.0	10	Yes	1
5	UCLA Medical Center, Los Angeles	46.7	21.9	0.75	2,687	2.1	No	7.0	8	Yes	1
6	University of Chicago Hospitals	45.8	20.2	0.76	2,782	2.2	No	8.0	10	Yes	1
7	Mount Sinai Medical Center, New York	41.3	19.8	1.12	6,960	1.8	Yes	7.0	11	No	1
8 9	Duke University Medical Center, Durham, N.C.	37.4	13.7	0.78	4,694	1.8	No	5.5	10 8	Yes	
-	University of California, San Francisco Medical Center	34.9	12.3	0.75	 2,321	2.7	No	8.0	-	No	(+3 SD)
10	Brigham and Women's Hospital, Boston	31.7	7.4	0.68	3,227	2.2	No	7.0	9	Yes	1
11	University of Michigan Medical Center, Ann Arbor	31.2	5.0	0.61	3,813	2.3	No	8.0	11	Yes	1
12	Barnes-Jewish Hospital/Washington University, St. Louis	30.9	6.5	0.79	7,216	1.5	Yes	8.0	9	Yes	1
13	Clarian Health Partners (IU and Methodist Hospitals), Indianapolis	30.6	8.3	0.94	6,348	1.5	Yes	8.0	7	Yes	1
14	University of Pittsburgh Medical Center	30.5 29.8	7.0	0.81	5,321	1.9	No	8.0 6.0	10	Yes	1
15	Hospital of the University of Pennsylvania, Philadelphia Cedars-Sinai Medical Center, Los Angeles	29.8 29.3	10.7	1.02 0.86	2,509	1.6 1.5	No	6.0 7.0	8 8	Yes	1
16 17	, 5	29.3 29.2	6.4		5,620	2.3	Yes Yes	7.0 7.5	8	Yes No	1
17	University of Washington Medical Center, Seattle Baylor University Medical Center, Dallas	29.2 27.5	6.1 2.6	0.73 0.71	1,670 5,687	2.3 1.5	Yes	7.5 7.0	9 10	Yes	1
10	Yale-New Haven Hospital, New Haven, Conn.	27.5	2.0 3.1	0.71	3,136	2.2	No	7.0 8.0	10	Yes	(+2 SD)
		27.2	6.0	-	 ,		No		9	Yes	(+2 30)
20 21	Northwestern Memorial Hospital, Chicago Beth Israel Deaconess Medical Center, Boston	27.0 26.7	6.0 5.4	0.98 0.86	4,461 4,735	1.9 1.5	NO	8.0 7.0	9	Yes	1
21	University of North Carolina Hospitals, Chapel Hill	26.7	5.4 5.0	0.88	2.924	1.5 1.8	No	7.0 6.5	0 11	Yes	1
23	University of Miami, Jackson Memorial Hospital	26.5	4.3	0.80	2,324	1.5	No	7.5	11	Yes	1
23	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	26.4	7.5	1.19	7,462	1.5	No	8.0	11	Yes	1
25	Stanford Hospital and Clinics, Stanford, Calif.	26.2	4.6	0.85	2.087	2.7	No	8.0	9	Yes	1
26	Shands at the University of Florida, Gainesville	26.0	4.2	0.82	4,356	1.6	Yes	6.0	9	No	1
27	University of Wisconsin Hospital and Clinics, Madison	25.9	2.3	0.61	2,627	1.4	No	7.0	9	Yes	1
28	Rush University Medical Center, Chicago	25.9	0.4	0.64	2,755	2.1	Yes	7.0	11	Yes	1
29	University Hospitals of Cleveland	25.5	1.0	0.65	3,365	1.5	No	8.0	11	Yes	1
30	Virginia Mason Medical Center, Seattle	25.2	3.3	0.52	2,697	1.2	No	6.0	6	No	1
31	Medical University of South Carolina, Charleston	25.0	8.1	1.13	3.133	1.9	No	6.0	5	Yes	1
32	Advocate Lutheran General Hospital, Park Ridge, Ill.	25.0	0.0	0.51	4,096	1.7	No	6.5	10	Yes	1
33	Thomas Jefferson University Hospital, Philadelphia	24.8	1.7	0.79	3,517	1.6	No	8.0	11	Yes	1
34	Sarasota Memorial Hospital, Fla.	24.7	0.0	0.58	5,058	1.3	Yes	7.5	9	No	1
35	Oregon Health and Science University Hospital, Portland	24.5	2.3	0.71	1,424	2.0	No	7.0	9	Yes	1
36	University of Colorado Hospital, Denver	24.4	0.7	0.68	1,342	2.0	Yes	7.0	9	Yes	1
37	University of Virginia Medical Center, Charlottesville	24.4	1.7	0.82	3,401	2.1	No	8.0	10	Yes	1
38	Inova Fairfax Hospital, Falls Church, Va.	24.4	0.0	0.72	3,581	1.6	Yes	7.0	10	Yes	1
39	Lehigh Valley Hospital, Allentown, Pa.	24.3	0.0	0.71	4,916	1.7	Yes	7.0	9	Yes	1
40	Hennepin County Medical Center, Minneapolis	24.1	0.0	0.56	1,725	2.1	No	6.0	11	Yes	
41	Ingalls Memorial Hospital, Harvey, Ill.	24.0	0.3	0.45	2,625	1.1	No	6.5	9	Yes	ſ
42	University Hospital, Cincinnati	23.9	0.3	0.65	2,229	1.9	No	7.5	10	Yes	
43	Henry Ford Hospital, Detroit	23.8	0.6	0.69	4,273	1.7	No	7.0	9	Yes	ſ
44	William Beaumont Hospital, Royal Oak, Mich.	23.6	0.0	0.78	7,513	1.5	Yes	7.0	10	Yes	ſ
45	Greater Baltimore Medical Center	23.5	0.5	0.55	3,949	1.2	No	7.0	8	No	ſ
46	Ohio State University Hospital, Columbus	23.5	0.8	0.91	3,031	1.8	Yes	8.0	11	Yes	ſ
47	Christ Hospital, Cincinnati	23.2	0.0	0.50	2,497	2.0	No	6.0	10	No	ſ
48	Summa Health System, Akron, Ohio	23.2	0.0	0.62	4,218	1.8	No	5.0	9	Yes	ſ
49	Wausau Hospital, Wis.	23.2	0.3	0.71	2,521	1.5	Yes	7.0	7	Yes	ſ
50	Alexian Brothers Medical Center, Elk Grove Village, III.	23.2	0.0	0.49	2,422	1.3	No	6.0	8	Yes	

Final IHQ-Driven Rankings 2005 – Ear, Nose, and Throat

Rank		U.S. News	Reputa- tion	Mortality	Hospital-wide Discharges	Nurse/ patient	Nurse Magnet	Key technol- ogies	Patient/ community services	Trauma	
2005	Hospital	Score	(%)	ratio	(3 years)	index	facility	(of 5)	(of 11)	Center	
1	Johns Hopkins Hospital, Baltimore	100.0	47.1	0.69	391	2.2	Yes	5.0	11	Yes	
2	Massachusetts Eye and Ear Infirmary, Boston	73.8	30.2	0.05	496	1.2	No	3.0	6	Yes	
3	University of Iowa Hospitals and Clinics, Iowa City	72.7	31.3	1.03	404	1.5	Yes	5.0	11	Yes	
4	University of Michigan Medical Center, Ann Arbor	65.0	22.9	0.73	499	2.3	No	5.0	11	Yes	
5	Mayo Clinic, Rochester, Minn.	61.6	20.2	0.80	907	2.5	Yes	5.0	11	Yes	
6	University of Pittsburgh Medical Center	59.8	21.6	0.92	546	1.9	No	5.0	10	Yes	
7	Cleveland Clinic	58.0	18.2	0.71	357	1.5	Yes	5.0	9	No	
8	Barnes-Jewish Hospital/Washington University, St. Louis	51.3	14.0	0.85	580	1.5	Yes	5.0	9	Yes	
9	UCLA Medical Center, Los Angeles	50.2	13.8	0.77	473	2.1	No	4.0	8	Yes	
10	University of Washington Medical Center, Seattle	47.9	12.1	0.78	238	2.3	Yes	4.5	9 5	No	
11	University of Texas, M. D. Anderson Cancer Center, Houston	47.5	16.5	1.14 0.83	371 226	1.9 2.7	Yes	4.0	5 8	No	(12 00)
12	University of California, San Francisco Medical Center	44.9	11.6				No	5.0	-	No	(+3 SD)
13	Hospital of the University of Pennsylvania, Philadelphia	43.1	11.3	0.95	434	1.6	No	3.0	8	Yes	
14	University Hospital, Cincinnati	42.3	7.3	0.74	242	1.9	No	5.0 5.0	10 9	Yes	
15	Stanford Hospital and Clinics, Stanford, Calif.	41.9 40.6	10.1	0.96	163 415	2.7	No	5.0 5.0	9	Yes	
16 17	Vanderbilt University Medical Center, Nashville	40.6 40.3	9.4 8.4	1.02 0.93	316	1.9 1.3	No Yes	5.0 4.0	9	Yes No	
17	Methodist Hospital, Houston Ohio State University Hospital, Columbus	40.3 39.4	6.4 4.6	0.93	150	1.3	Yes	4.0 5.0	9 11	Yes	
10	University of North Carolina Hospitals, Chapel Hill	39.4 38.0	4.0 7.0	0.75	206	1.8	No	5.0 4.5	11	Yes	
20	University of Virginia Medical Center, Charlottesville	37.4	5.7	0.94	265	2.1	No	4.5 5.0	10	Yes	
21	University of Minnesota Medical Center, Minneapolis	37.1	2.6	0.64	387	1.8	No	4.0	9	Yes	(+2 SD)
22	Memorial Sloan-Kettering Cancer Center, New York	36.1	5.8	0.88	 505	1.6	No	4.5	7	No	(12 00)
22	University Hospitals of Cleveland	35.8	1.9	0.68	236	1.5	No	4.5 5.0	11	Yes	
24	F.G. McGaw Hospital at Loyola University, Maywood, III.	35.8	2.2	0.75	448	2.1	No	4.0	11	Yes	
25	University of California, Davis Medical Center, Sacramento	35.2	3.2	0.94	235	3.0	Yes	4.0 5.0	10	Yes	
26	Thomas Jefferson University Hospital, Philadelphia	34.9	2.7	0.86	364	1.6	No	5.0	11	Yes	
27	Duke University Medical Center, Durham, N.C.	34.9	4.1	0.84	251	1.8	No	3.0	10	Yes	
28	Rush University Medical Center, Chicago	34.9	0.0	0.62	174	2.1	Yes	4.0	11	Yes	
29	University of Alabama Hospital at Birmingham	34.6	2.5	0.90	518	1.5	Yes	4.0	10	Yes	
30	University of Chicago Hospitals	34.6	2.2	0.76	177	2.2	No	5.0	10	Yes	
31	University of Miami, Jackson Memorial Hospital	34.4	3.3	0.92	441	1.5	No	4.5	11	Yes	
32	University of Colorado Hospital, Denver	34.2	0.3	0.64	101	2.0	Yes	5.0	9	Yes	
33	NYU Medical Center, New York	34.2	1.9	0.89	297	1.5	Yes	4.5	11	Yes	
34	USC University Hospital, Los Angeles	33.9	3.3	0.70	119	2.0	No	5.0	6	No	
35	University of Wisconsin Hospital and Clinics, Madison	33.8	1.2	0.66	257	1.4	No	4.0	9	Yes	
36	William Beaumont Hospital, Royal Oak, Mich.	33.7	0.0	0.73	379	1.5	Yes	4.0	10	Yes	
37	Shands at the University of Florida, Gainesville	33.7	1.8	0.76	407	1.6	Yes	3.0	9	No	
38	Yale-New Haven Hospital, New Haven, Conn.	33.5	1.2	0.83	357	2.2	No	5.0	10	Yes	
39	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	33.4	3.5	1.03	596	1.5	No	5.0	11	Yes	
40	Advocate Lutheran General Hospital, Park Ridge, III.	33.3	0.3	0.64	281	1.7	No	3.5	10	Yes	
41	Henry Ford Hospital, Detroit	33.2	0.7	0.69	283	1.7	No	4.0	9	Yes	
42	University Medical Center, Tucson, Ariz.	33.1	0.3	0.64	59	2.1	Yes	3.5	9	Yes	
43	Sarasota Memorial Hospital, Fla.	33.0	0.4	0.63	171	1.3	Yes	4.5	9	No	
44	Northwestern Memorial Hospital, Chicago	33.0	2.2	0.93	341 186	1.9	No	5.0	9 8	Yes	
45	Alexian Brothers Medical Center, Elk Grove Village, III.	32.8	0.0	0.47		1.3	No	4.0	8	Yes	
46 47	Lancaster General Hospital, Pa. Mount Sinai Medical Center, New York	32.6 32.5	0.0 5.1	0.67 1.23	208 620	1.4 1.8	Yes Yes	3.5 4.0	8 11	Yes No	
47 48	Clarian Health Partners (IU and Methodist Hospitals), Indianapolis	32.5 32.4	5.1 1.7	0.95	620 518	1.8	Yes	4.0 5.0	7	Yes	
40 49	Tulane University Hospital and Clinic, New Orleans	32.4 32.3	1.7	0.95	44	1.5	No	5.0 4.5	8	Yes	
49 50	Abbott Northwestern Hospital, Minneapolis	32.3 32.3	0.0	0.67	337	1.1	No	4.5 4.0	0 10	Yes	
- 50		JZ.J	0.0	0.72	331	1.0	NU	4.0	10	165	

Final IHQ-Driven Rankings 2005 – Geriatrics

			Domuto	Hospital-		Nume of	Numer	Key	Patient/	Heenies/	Coriotrio	
Rank		U.S. News	Reputa- tion	wide Mortality		Nurse/ patient	Nurse Magnet	technol- ogies	community services	Hospice/ palliative	Geriatric Service	
2005	Hospital	Score	(%)	ratio		index	facility	(of 7)	(of 10)	care	(of 7)	
1	UCLA Medical Center, Los Angeles	100.0	45.4	0.77		2.1	No	7.0	7	H, P	2	
2	Johns Hopkins Hospital, Baltimore	88.8	34.4	0.69		2.2	Yes	7.0	10	H, P	5	
3	Mount Sinai Medical Center, New York	80.7	34.7	1.23		1.8	Yes	7.0	10	H, P	5	
4	Duke University Medical Center, Durham, N.C.	56.9	19.2	0.84		1.8	No	7.0	9	H, P	3	
5	Massachusetts General Hospital, Boston	53.0	16.0	0.98		2.1	Yes	7.0	9	H, P	5	
6	Yale-New Haven Hospital, New Haven, Conn.	50.0	14.4	0.83		2.2	No	7.0	9	H, P	4	
7	Mayo Clinic, Rochester, Minn.	49.3	11.4	0.80		2.5	Yes	7.0	10	H, P	6	
8	St. Louis University Hospital	45.4	11.7	0.76		1.4	No	7.0	7	H, P	5	
9	University of Michigan Medical Center, Ann Arbor	40.8	7.8	0.73		2.3	No	7.0	10	Р	5	(
	University of Washington Medical Center, Seattle	40.7	7.6	0.78		2.3	Yes	7.0	8	H, P	4	(+3 SD)
11	Barnes-Jewish Hospital/Washington University, St. Louis	38.2	6.5	0.85		1.5	Yes	7.0	8	H, P	5	
12	Cleveland Clinic	38.0	5.5	0.71		1.5	Yes	7.0	8	H, P	4	
	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	36.3	7.2	1.03		1.5	No	7.0	10	H, P	6	
14	Rush University Medical Center, Chicago	35.7	3.0	0.62		2.1	Yes	6.0	10	Р	5	
15	Strong Memorial Hospital, Rochester, N.Y.	34.8	5.5	0.98		1.6	Yes	6.5	9 9	H, P	5	
16 17	University of Chicago Hospitals NYU Medical Center, New York	34.7 34.3	4.3 5.0	0.76 0.89		2.2 1.5	No Yes	7.0 6.5	9 10	H, P H, P	5 3	
	University Hospitals of Cleveland	34.3 34.0	5.0 2.5	0.69	-	1.5	No	6.5 7.0	10	п, Р Н, Р	3 6	
	University of Pittsburgh Medical Center	33.8	2.5 4.4	0.08	-	1.5	No	7.0	9	п, F H, P	7	
	University of Colorado Hospital, Denver	32.3	2.3	0.52		2.0	Yes	6.0	8	P	4	
21	University Medical Center, Tucson, Ariz.	31.9	1.2	0.64	-	2.0	Yes	6.5	8	H, P	4	(+2 SD)
22	Hospital of the University of Pennsylvania, Philadelphia	31.6	5.4	0.95		1.6	No	7.0	7	H, P	4	(12 00)
22	Brigham and Women's Hospital, Boston	31.0	3.0	0.95	-	2.2	No	7.0	8	H, P	4	
24	Beth Israel Deaconess Medical Center, Boston	31.2	4.4	0.86		1.5	No	7.0	7	H. P	4	
25	Advocate Lutheran General Hospital, Park Ridge, III.	31.1	0.9	0.64	-	1.7	No	6.5	9	H, P	6	
26	University of Minnesota Medical Center, Minneapolis	31.0	0.4	0.64		1.8	No	7.0	8	н, р	7	
27	University of Alabama Hospital at Birmingham	30.2	2.5	0.90		1.5	Yes	6.5	9	H. P	4	
28	Shands at the University of Florida, Gainesville	30.2	1.2	0.76		1.6	Yes	6.0	8	H, P	5	
29	Alexian Brothers Medical Center, Elk Grove Village, III.	30.0	1.3	0.47		1.3	No	7.0	7	H, P	3	
30	University of Iowa Hospitals and Clinics, Iowa City	29.9	2.6	1.03		1.5	Yes	7.0	10	H, P	5	
31	Ohio State University Hospital, Columbus	29.8	0.0	0.75		1.8	Yes	7.0	10	H, P	4	
32	University of Wisconsin Hospital and Clinics, Madison	29.7	2.5	0.66		1.4	No	7.0	8		4	
33	Emory University Hospital, Atlanta	29.7	5.9	0.90		1.8	No	7.0	6	Р	1	
34	University of North Carolina Hospitals, Chapel Hill	29.6	3.3	0.97	_	1.8	No	7.0	10	H, P	4	
35	Christ Hospital, Cincinnati	29.5	0.0	0.53		2.0	No	7.0	9	H, P	3	
	University of Miami, Jackson Memorial Hospital	29.2	2.4	0.92		1.5	No	7.0	10	H, P	5	
37	Sarasota Memorial Hospital, Fla.	29.2	0.0	0.63		1.3	Yes	7.0	8	H, P	3	
38	Thomas Jefferson University Hospital, Philadelphia	29.1	1.7	0.86		1.6	No	7.0	10	H, P	5	
	Lehigh Valley Hospital, Allentown, Pa.	28.7	0.4	0.78		1.7	Yes	7.0	8	H, P	4	
	University of California, San Francisco Medical Center	28.6	3.5	0.83		2.7	No	7.0	7		4	
	William Beaumont Hospital, Royal Oak, Mich.	28.4	0.4	0.73		1.5	Yes	7.0	9	H, P	2 4	
	F.G. McGaw Hospital at Loyola University, Maywood, III.	28.2	0.9	0.75		2.1	No	7.0 7.0	10 9	Н	4	
	University Hospital, Cincinnati Holy Cross Hospital, Fort Lauderdale, Fla.	28.0 27.7	0.4 0.0	0.74 0.60		1.9 1.3	No Yes	7.0 5.5	9 7	H, P H, P	4 3	
	Hackensack University Medical Center, N.J.	27.7	0.0	0.60		2.0	Yes	5.5 7.0	8	н, Р Н, Р	3 6	
45	Inova Fairfax Hospital, Falls Church, Va.	27.6	0.7	0.97		2.0	Yes	7.0	9	п, F Н, P	4	
40	Hospital for Special Surgery, New York	27.0	0.0	0.03		1.6	Yes	7.0 5.0	9 7	Р	3	
48	Aurora Sinai Medical Center, Milwaukee	27.5	0.0	0.03		1.3	Yes	6.0	8	н	4	
49	Rose Medical Center, Denver	27.5	0.0	0.54		1.6	No	7.0	7	н, Р	2	
50	Henry Ford Hospital, Detroit	27.3	0.4	0.69		1.7	No	7.0	8	H, P	3	

Final IHQ-Driven Rankings 2005 – Gynecology

		U.S.	Reputa-	Hospital- wide			Nurse/	Nurse	Key technol-	Patient/		Gynecology	
Rank		News	tion	Mortality		Discharges		Magnet	ogies	community services	Trauma	Services	
2005	Hospital	Score	(%)	ratio		(3 years)	index	facility	(of 9)	(of 11)	center	(of 2)	
1	Johns Hopkins Hospital, Baltimore	100.0	40.0	0.69		454	2.2	Yes	9.0	11	Yes	2	
2	Mayo Clinic, Rochester, Minn.	68.3	22.3	0.80		1,653	2.5	Yes	9.0	11	Yes	2	
3	Brigham and Women's Hospital, Boston	61.5	19.1	0.76		719	2.2	No	8.0	9	Yes	2	
4	Massachusetts General Hospital, Boston	56.3	17.1	0.98		602	2.1	Yes	8.0	10	Yes	2	
5	University of Texas, M. D. Anderson Cancer Center, Houston	53.6	19.4	1.14	_	519	1.9	Yes	6.0	5	No	0	
6	Duke University Medical Center, Durham, N.C.	51.4	14.1	0.84		774	1.8	No	7.0	10	Yes	2	
7	UCLA Medical Center, Los Angeles	49.0	12.4	0.77		360	2.1	No	7.5	8	Yes	2	
8	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	48.3	13.2	1.03	-	816	1.5	No	9.0	11	Yes	2 2	
9	Cleveland Clinic	47.7	10.6	0.71		794	1.5	Yes	9.0	9 7	No	2	
10 11	Memorial Sloan-Kettering Cancer Center, New York Parkland Memorial Hospital, Dallas	42.3 41.8	11.1 11.6	0.88 1.11	-	543 150	1.6 1.5	No No	6.5 6.0	9	No Yes	2	
12	Hospital of the University of Pennsylvania, Philadelphia	41.0	9.6	0.95		292	1.5	No	7.0	8	Yes	2	
12	Yale-New Haven Hospital, New Haven, Conn.	41.3	9.0 7.2	0.95	-	673	2.2	No	7.0 9.0	10	Yes	2	
14	University of California. San Francisco Medical Center	40.0	8.1	0.83	-	239	2.2	No	9.0	8	No	2	
15	University of Alabama Hospital at Birmingham	39.2	6.7	0.00		899	1.5	Yes	7.5	10	Yes	2	(+3 SD)
16	University of Washington Medical Center, Seattle	38.7	5.9	0.78		364	2.3	Yes	8.5	9	No	2	(1000)
17	Magee-Womens Hospital of UPMC, Pittsburgh	38.5	5.5	0.78	-	604	2.3	No	8.5 5.0	9 7	No	2	
18	University of North Carolina Hospitals, Chapel Hill	36.6	5.8	0.30	-	476	1.8	No	8.5	11	Yes	2	
19	Baylor University Medical Center, Dallas	35.6	4.0	0.87	-	764	1.5	Yes	7.5	10	Yes	2	
20	University of Colorado Hospital, Denver	35.4	2.7	0.64		157	2.0	Yes	9.0	9	Yes	2	
20	Barnes-Jewish Hospital/Washington University, St. Louis	34.8	3.6	0.85		756	1.5	Yes	8.5	9	Yes	2	
22	University of Chicago Hospitals	34.7	3.1	0.76		538	2.2	No	9.0	10	Yes	2	
23	Stanford Hospital and Clinics, Stanford, Calif.	34.7	6.0	0.96		378	2.7	No	8.0	9	Yes	0	
24	University of Michigan Medical Center, Ann Arbor	34.6	2.6	0.73		557	2.3	No	9.0	11	Yes	2	
25	USC University Hospital, Los Angeles	34.2	5.5	0.70		59	2.0	No	7.5	6	No	0	
26	Ohio State University Hospital, Columbus	34.1	2.6	0.75		84	1.8	Yes	9.0	11	Yes	2	
27	Rush University Medical Center, Chicago	33.7	1.7	0.62		199	2.1	Yes	8.0	11	Yes	1	
28	Cedars-Sinai Medical Center, Los Angeles	33.5	3.2	0.85		708	1.5	Yes	8.0	8	Yes	2	(+2 SD)
29	NYU Medical Center, New York	33.4	2.8	0.89		566	1.5	Yes	8.5	11	Yes	2	<i>(</i>
30	University Hospitals of Cleveland	33.4	1.7	0.68		386	1.5	No	9.0	11	Yes	2	
31	William Beaumont Hospital, Royal Oak, Mich.	33.1	1.7	0.73		881	1.5	Yes	8.0	10	Yes	2	
32	Northwestern Memorial Hospital, Chicago	33.0	3.6	0.93		446	1.9	No	9.0	9	Yes	2	
33	Christ Hospital, Cincinnati	32.9	1.3	0.53		446	2.0	No	7.0	10	No	2	
34	University of Virginia Medical Center, Charlottesville	32.9	3.4	0.94		583	2.1	No	9.0	10	Yes	2	
35	University Medical Center, Tucson, Ariz.	32.9	1.3	0.64		229	2.1	Yes	7.5	9	Yes	2	
36	Shands at the University of Florida, Gainesville	32.6	2.6	0.76		438	1.6	Yes	6.5	9	No	2	
37	Harper University Hospital, Detroit	31.8	2.2	0.64		365	0.9	No	8.0	7	No	2	
38	Good Samaritan Hospital, Cincinnati	31.1	1.7	0.67		478	1.3	No	7.0	9	No	2	
39	University of Minnesota Medical Center, Minneapolis	31.0	0.9	0.64		519	1.8	No	8.0	9	Yes	1	
40	Thomas Jefferson University Hospital, Philadelphia	31.0	1.7	0.86		484	1.6	No	9.0	11	Yes	2	
41	University of California, Irvine Medical Center, Orange	30.8	2.7	0.79		125	1.6	Yes	5.0	6	Yes	2	
42	Methodist Hospital, Houston	30.8	3.0	0.93		642	1.3	Yes	6.5	9	No	2	
43	University of Iowa Hospitals and Clinics, Iowa City	30.6	2.3	1.03		506	1.5	Yes	9.0	11	Yes	2	
44	F.G. McGaw Hospital at Loyola University, Maywood, III.	30.6	0.9	0.75		567	2.1	No	7.0	11	Yes	2	
45	Inova Fairfax Hospital, Falls Church, Va.	30.5	1.0	0.83		694	1.6	Yes	7.5	10	Yes	2	
46	Emory University Hospital, Atlanta	30.5	4.5	0.90		321	1.8	No	6.5	7	No	0	
47	Vanderbilt University Medical Center, Nashville	30.3	3.6	1.02		430	1.9	No	9.0	7	Yes	1	
48	Advocate Lutheran General Hospital, Park Ridge, III.	30.3	0.0	0.64		467	1.7	No	7.5	10	Yes	2	
49	Denver Health Medical Center	30.3	0.0	0.46		60	1.7	No	6.5	11	Yes	2	
50	LDS Hospital, Salt Lake City	30.1	0.4	0.74		405	1.9	No	8.5	10	Yes	2	

Final IHQ-Driven Rankings 2005 – Heart and Heart Surgery

		U.S.	Reputa-			Nurse/	Nurse	Key technol-	Patient/ community		Hospice/	
Rank		News	tion	Mortality	Discharges		Magnet	ogies	services	Trauma	-	
2005	Hospital	Score	(%)	ratio	(3 years)	index	facility	(of 8)	(of 7)	center	care	
1	Cleveland Clinic	100.0	70.1	0.62	16,729	1.5	Yes	8.0	5	No	H, P	
2	Mayo Clinic, Rochester, Minn.	85.4	56.4	0.86	18,461	2.5	Yes	8.0	7	Yes	H, P	
3	Johns Hopkins Hospital, Baltimore	55.9	27.4	0.82	7,547	2.2	Yes	8.0	7	Yes	H, P	
4	Duke University Medical Center, Durham, N.C.	53.6	27.3	0.85	13,076	1.8	No	8.0	6	Yes	H, P	
5	Massachusetts General Hospital, Boston	52.5	24.1	0.83	12,980	2.1	Yes	8.0	6	Yes	H, P	
6	Brigham and Women's Hospital, Boston	49.5	21.1	0.65	9,039	2.2	No	8.0	5	Yes	H, P	
7 8	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	45.9	20.7	0.92	16,656	1.5	No	8.0	7 6	Yes	H, P P	(12 CD)
	Texas Heart Institute at St. Luke's Episcopal Hospital, Houston	44.8	19.6	0.86	 13,768	1.7	Yes	7.5		No		(+3 SD)
9	Barnes-Jewish Hospital/Washington University, St. Louis	36.2	7.3	0.73	13,221	1.5	Yes	8.0	5	Yes	H, P	
10	University of Alabama Hospital at Birmingham	35.0 34.7	7.5 14.6	0.82 0.99	8,126 4,018	1.5 2.7	Yes No	7.5 8.0	7 5	Yes Yes	H, P	
11 12	Stanford Hospital and Clinics, Stanford, Calif.	34.7 34.2	14.6	0.99	4,018 8,498	2.7 1.8	No	8.0 8.0	5 5	No	Р	
12	Emory University Hospital, Atlanta UCLA Medical Center, Los Angeles	34.2 32.8	6.7	0.91	4,419	2.1	No	8.0 8.0	5 5	Yes	H, P	(+2 SD)
					 ,				5	Yes	,	(+2 30)
14	Cedars-Sinai Medical Center, Los Angeles William Beaumont Hospital, Royal Oak, Mich.	32.5 31.8	4.5 1.9	0.78 0.69	10,713 21,752	1.5 1.5	Yes	8.0 8.0	5 6	Yes	H, P H, P	
15 16	Methodist Hospital, Houston	31.8	8.3	0.09	14,230	1.5	Yes Yes	8.0 8.0	6	No	п, г Р	
17	Washington Hospital Center, Washington, D.C.	31.7	6.0	0.95	16,039	1.4	No	8.0	6	Yes	H. P	
18	University of Michigan Medical Center, Ann Arbor	30.0	3.6	0.76	6,898	2.3	No	8.0	7	Yes	P	
19	Sarasota Memorial Hospital, Fla.	29.2	0.5	0.67	15,042	1.3	Yes	8.0	6	No	H, P	
20	Hospital of the University of Pennsylvania, Philadelphia	28.8	5.2	0.84	5,263	1.6	No	8.0	4	Yes	H. P	
21	University of California, Davis Medical Center, Sacramento	28.7	0.4	0.70	2,410	3.0	Yes	8.0	6	Yes	H, P	
22	University Medical Center, Tucson, Ariz.	28.6	0.9	0.65	3,277	2.1	Yes	7.5	5	Yes	H, P	
23	Sentara Norfolk General Hospital, Norfolk, Va.	28.4	0.0	0.64	9,921	1.6	No	7.5	7	Yes	H, P	
24	Lehigh Valley Hospital, Allentown, Pa.	28.3	0.0	0.76	10,840	1.7	Yes	8.0	5	Yes	H, P	
25	Abbott Northwestern Hospital, Minneapolis	28.3	0.9	0.74	12,023	1.5	No	8.0	6	Yes	H, P	
26	Baylor University Medical Center, Dallas	28.2	0.5	0.82	10,152	1.5	Yes	8.0	6	Yes	H, P	
27	University of California, San Francisco Medical Center	28.2	6.6	0.79	3,382	2.7	No	8.0	4	No		
28	Christ Hospital, Cincinnati	28.2	0.5	0.56	8,834	2.0	No	8.0	7	No	H, P	
29	Inova Fairfax Hospital, Falls Church, Va.	28.0	1.0	0.86	10,104	1.6	Yes	8.0	6	Yes	H, P	
30	Yale-New Haven Hospital, New Haven, Conn.	28.0	0.5	0.74	9,016	2.2	No	8.0	6	Yes	H, P	
31	Henry Ford Hospital, Detroit	28.0	0.5	0.69	8,508	1.7	No	8.0	5	Yes	Н, Р	
32	F.G. McGaw Hospital at Loyola University, Maywood, III.	27.9	0.4	0.64	6,546	2.1	No	8.0	7	Yes	н	
33	Wausau Hospital, Wis.	27.9	0.0	0.71	6,326	1.5	Yes	8.0	6	Yes	н	
34	Lancaster General Hospital, Pa.	27.9	0.0	0.63	10,627	1.4	Yes	6.5	6	Yes	Н	
35 36	Akron General Medical Center, Ohio	27.6	0.0	0.67 0.72	7,711 6.172	1.3	No	8.0	6 7	Yes	H, P	
30	University Hospitals of Cleveland St. Vincent's Medical Center, Jacksonville, Fla.	27.5 27.4	0.0 0.0	0.72	10.124	1.5 1.0	No No	8.0 8.0	7 5	Yes Yes	H, P H, P	
38	Alexian Brothers Medical Center, Elk Grove Village, III.	27.4	0.0	0.70	4,566	1.3	No	8.0 8.0	6	Yes	п, F H, P	
39	Ohio State University Hospital, Columbus	27.3	1.3	0.91	6.898	1.8	Yes	8.0	7	Yes	H. P	
40	LDS Hospital, Salt Lake City	27.3	0.0	0.71	6,536	1.9	No	8.0	6	Yes	H, P	
40	St. Luke's Hospital and Health Network, Bethlehem, Pa.	27.2	0.0	0.69	9,983	1.6	No	8.0	4	Yes	H, P	
42	Hackensack University Medical Center, N.J.	27.2	0.5	0.85	12,591	2.0	Yes	8.0	5	Yes	H, P	
43	Shands at the University of Florida, Gainesville	27.2	0.4	0.75	8,596	1.6	Yes	7.0	6	No	H, P	
44	University of Chicago Hospitals	27.1	0.9	0.75	4,183	2.2	No	8.0	6	Yes	H, P	
45	Clarian Health Partners (IU and Methodist Hospitals), Indianapolis	27.1	2.8	0.98	11,091	1.5	Yes	8.0	5	Yes	H, P	
46	Advocate Lutheran General Hospital, Park Ridge, Ill.	27.0	0.0	0.69	6,020	1.7	No	7.5	6	Yes	H, P	
47	Jewish Hospital, Louisville, Ky.	27.0	0.0	0.79	13,487	1.3	Yes	8.0	4	Yes	H, P	
48	University of Colorado Hospital, Denver	27.0	0.8	0.70	2,293	2.0	Yes	7.0	5	Yes	P	
49	Sinai Hospital of Baltimore	26.9	0.5	0.69	6,445	1.0	No	7.0	6	Yes	H, P	
50	Charleston Area Medical Center, Charleston, W.Va.	26.9	0.0	0.77	18,285	1.5	No	8.0	6	Yes	H, P	

Final IHQ-Driven Rankings 2005 – Hormonal Disorders

		U.S.	Reputa-			Nurse/	Nurse	Key technol-	Patient/ community		
Rank 2005	Hospital	News Score	tion (%)	Mortality ratio	Discharges (3 years)	patient index	Magnet facility	ogies (of 7)	services (of 11)	Trauma center	
1	Mayo Clinic, Rochester, Minn.	100.0	67.2	0.44	1,936	2.5	Yes	7.0	11	Yes	
2	Massachusetts General Hospital, Boston	91.6	62.0	0.62	1,629	2.1	Yes	6.0	10	Yes	
3	Johns Hopkins Hospital, Baltimore	65.8	35.5	0.50	907	2.2	Yes	7.0	11	Yes	
4	University of California, San Francisco Medical Center	48.7	22.4	0.43	626	2.7	No	7.0	8	No	
5	Barnes-Jewish Hospital/Washington University, St. Louis	47.7	16.8	0.44	1,978	1.5	Yes	7.0	9	Yes	
6	University of Virginia Medical Center, Charlottesville	45.2	19.8	0.80	1,019	2.1	No	7.0	10	Yes	
7	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	41.3	15.1	0.90	2,322	1.5	No	7.0	11	Yes	
8	Cleveland Clinic	39.5	11.3	0.50	1,398	1.5	Yes	7.0	9	No	(+3 SD)
9	Brigham and Women's Hospital, Boston	38.8	11.3	0.37	803	2.2	No	6.0	9	Yes	
10	University of Washington Medical Center, Seattle	38.7	14.3	0.76	396	2.3	Yes	6.5	9	No	
11	UCLA Medical Center, Los Angeles	38.1	11.0	0.40	762	2.1	No	6.0	8	Yes	
12	Beth Israel Deaconess Medical Center, Boston	35.1	7.6	0.31	1,431	1.5	No	6.0	8	Yes	
13	University of Michigan Medical Center, Ann Arbor	34.7	6.0	0.48	1,069	2.3	No	7.0	11	Yes	
14	University of Chicago Hospitals	34.1	7.2	0.60	850	2.2	No	7.0	10	Yes	
15	University of Colorado Hospital, Denver	32.6	3.7	0.38	428	2.0	Yes	7.0	9	Yes	(+2 SD)
16	Duke University Medical Center, Durham, N.C.	31.7	4.7	0.46	960	1.8	No	5.0	10	Yes	
17	Parkland Memorial Hospital, Dallas	30.7	6.2	0.53	481	1.5	No	4.0	9	Yes	
18	Rush University Medical Center, Chicago	30.6	0.7	0.43	1,012	2.1	Yes	6.0	11	Yes	
19	Ohio State University Hospital, Columbus	30.5	2.4	0.62	719	1.8	Yes	7.0	11	Yes	
20	Yale-New Haven Hospital, New Haven, Conn.	30.2	5.0	0.81	1,063	2.2	No	7.0	10	Yes	
21	Florida Hospital, Orlando	30.1	0.4	0.42	3,146	1.2	No	7.0	10	No	
22	William Beaumont Hospital, Royal Oak, Mich.	29.8	0.4	0.52	1.811	1.5	Yes	6.0	10	Yes	
23	Cedars-Sinai Medical Center, Los Angeles	29.8	2.8	0.62	1,286	1.5	Yes	6.0	8	Yes	
24	University of Minnesota Medical Center, Minneapolis	29.6	2.3	0.38	837	1.8	No	6.0	9	Yes	
25	Vanderbilt University Medical Center, Nashville	29.5	5.9	0.84	1.030	1.9	No	7.0	7	Yes	
26	Henry Ford Hospital, Detroit	29.3	2.0	0.62	2,167	1.7	No	6.0	9	Yes	
27	Lehigh Valley Hospital, Allentown, Pa.	28.9	0.0	0.46	1,172	1.7	Yes	6.0	9	Yes	
28	Hospital of the University of Pennsylvania, Philadelphia	28.7	6.0	0.80	836	1.6	No	5.0	8	Yes	
29	Northwestern Memorial Hospital, Chicago	28.5	5.4	1.01	1,287	1.9	No	7.0	9	Yes	
30	Inova Fairfax Hospital, Falls Church, Va.	28.4	0.0	0.51	1,009	1.6	Yes	6.0	10	Yes	
31	Strong Memorial Hospital, Rochester, N.Y.	28.0	0.5	0.58	985	1.6	Yes	5.5	10	Yes	
32	F.G. McGaw Hospital at Loyola University, Maywood, III.	27.8	0.4	0.54	1,037	2.1	No	6.0	11	Yes	
33	University Hospital, Cincinnati	27.7	0.0	0.49	829	1.9	No	7.0	10	Yes	
34	University Health System, San Antonio	27.6	1.3	0.44	325	1.4	No	5.0	11	Yes	
35	University of Miami, Jackson Memorial Hospital	27.5	1.5	0.63	768	1.5	No	6.5	11	Yes	
36	Hennepin County Medical Center, Minneapolis	27.5	0.0	0.34	799	2.1	No	5.0	11	Yes	
37	LDS Hospital, Salt Lake City	27.5	0.0	0.46	648	1.9	No	6.5	10	Yes	
38	University of California, San Diego Medical Center	27.4	2.2	0.43	433	1.9	No	4.0	8	Yes	
39	University of Wisconsin Hospital and Clinics, Madison	27.4	0.9	0.25	551	1.4	No	6.0	9	Yes	
40	Lancaster General Hospital, Pa.	27.2	0.0	0.50	903	1.4	Yes	5.5	8	Yes	
41	Oregon Health and Science University Hospital, Portland	27.1	3.2	0.79	573	2.0	No	6.5	9	Yes	l
42	Stanford Hospital and Clinics, Stanford, Calif.	27.0	3.2	0.81	427	2.7	No	7.0	9	Yes	l
43	University Hospitals of Cleveland	27.0	0.0	0.66	1,405	1.5	No	7.0	11	Yes	l
44	St. Cloud Hospital, St. Cloud, Minn.	26.7	0.0	0.64	874	1.0	Yes	7.0	9	Yes	l
45	Washington Hospital Center, Washington, D.C.	26.7	1.8	0.85	1,935	1.4	No	6.0	10	Yes	l
46	Denver Health Medical Center	26.5	0.4	0.00	275	1.7	No	4.5	11	Yes	l
47	Hospital of St. Raphael, New Haven, Conn.	26.4	0.0	0.50	1,167	1.5	No	6.0	8	Yes	l
48	Christiana Care Health System, Wilmington, Del.	26.3	0.0	0.64	1,699	1.1	No	6.0	10	Yes	
49	USC University Hospital, Los Angeles	26.3	2.4	0.54	414	2.0	No	7.0	6	No	
50	Francis Scott Key Medical Center, Baltimore	26.2	0.0	0.39	915	0.7	No	5.0	10	Yes	

Final IHQ-Driven Rankings 2005 – Kidney Disease

			Deresta			Numera (Newse	Key	Patient/			
Rank		U.S. News	Reputa- tion	Mortality	Discharges	Nurse/	Nurse Magnet	technol- ogies	community services	Trauma	Medical/ surgical	
2005	Hospital	Score	(%)	ratio	(3 years)	index	facility	(of 6)	(of 11)	center	beds	
1	Johns Hopkins Hospital, Baltimore	100.0	27.4	0.29	 1.147	2.2	Yes	5.5	11	Yes	61	
2	Massachusetts General Hospital, Boston	91.0	27.4	0.97	1.324	2.1	Yes	5.0	10	Yes	66	
3	Mayo Clinic, Rochester, Minn.	90.6	23.7	0.68	1,718	2.5	Yes	6.0	11	Yes	105	
4	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	89.7	25.8	1.11	2,629	1.5	No	6.0	11	Yes	107	
5	Brigham and Women's Hospital, Boston	85.0	24.7	0.64	869	2.2	No	5.0	9	Yes	40	
6	Cleveland Clinic	84.9	24.2	0.65	1,081	1.5	Yes	6.0	9	No	44	
7	Barnes-Jewish Hospital/Washington University, St. Louis	68.7	15.4	0.86	2,576	1.5	Yes	6.0	9	Yes	82	
8	UCLA Medical Center, Los Angeles	65.6	14.6	0.46	1,087	2.1	No	5.0	8	Yes	58	
9	Duke University Medical Center, Durham, N.C.	60.0	13.3	0.54	1,444	1.8	No	3.5	10	Yes	29	
10	University of Colorado Hospital, Denver	59.8	12.3	0.37	493	2.0	Yes	5.0	9	Yes	16	
11	University of California, San Francisco Medical Center	59.2	13.8	0.58	902	2.7	No	6.0	8	No	24	
12	Vanderbilt University Medical Center, Nashville	55.8	12.4	0.68	939	1.9	No	5.5	7	Yes	28	
13	University of Pittsburgh Medical Center	49.9	6.6	0.69	1,378	1.9	No	6.0	10	Yes	125	
14	Rush University Medical Center, Chicago	48.6	4.3	0.29	1,083	2.1	Yes	5.0	11	Yes	88	
15	University of Alabama Hospital at Birmingham	48.2	8.4	0.90	1,525	1.5	Yes	4.5	10	Yes	59	
16	University of Michigan Medical Center, Ann Arbor	46.7	6.5	0.59	1,381	2.3	No	6.0	11	Yes	40	
17	Hospital of the University of Pennsylvania, Philadelphia	46.7	8.6	0.67	802	1.6	No	4.0	8	Yes	41	(+3 SD)
18	Parkland Memorial Hospital, Dallas	45.1	8.0	0.71	891	1.5	No	4.0	9	Yes	41	
19	Yale-New Haven Hospital, New Haven, Conn.	45.1	6.7	0.72	1,264	2.2	No	6.0	10	Yes	42	
20	University of Washington Medical Center, Seattle	44.8	8.2	0.76	510	2.3	Yes	5.5	9	No	19	
21	University of Miami, Jackson Memorial Hospital	41.8	3.0	0.55	881	1.5	No	5.5	11	Yes	118	
22	Emory University Hospital, Atlanta	41.6	7.1	0.73	870	1.8	No	4.0	7	No	48	
23	Stanford Hospital and Clinics, Stanford, Calif.	41.4	6.2	0.73	499	2.7	No	6.0	9	Yes	33	
24	University of Maryland Medical Center, Baltimore	41.0	4.2	0.61	1,150	2.1	No	6.0	10	Yes	51	
25	University of Chicago Hospitals	41.0	4.7	0.66	931	2.2	No	6.0	10	Yes	46	
26	University of Minnesota Medical Center, Minneapolis	40.7	3.5	0.36	862	1.8	No	5.0	9	Yes	45	
27	University of North Carolina Hospitals, Chapel Hill	39.4	6.1	0.83	962	1.8	No	4.5	11	Yes	16	
28	Ohio State University Hospital, Columbus	39.3	2.8	0.71	1,318	1.8	Yes	6.0	11	Yes	63	
29	William Beaumont Hospital, Royal Oak, Mich.	38.9	1.7	0.59	2,340	1.5	Yes	5.0	10	Yes	60	
30	University of California, San Diego Medical Center	38.2	4.8	0.60	468	1.9	No	3.5	8	Yes	38	
31	Hennepin County Medical Center, Minneapolis	37.6	2.1	0.40	872	2.1	No	5.0	11	Yes	40	
32	Henry Ford Hospital, Detroit	37.5	1.2	0.48	1,960	1.7	No	5.0	9	Yes	74	
33	Florida Hospital, Orlando	37.2	0.0	0.63	4,011	1.2	No	6.0	10	No	91	
34	University of Wisconsin Hospital and Clinics, Madison	37.1	3.2	0.48	930	1.4	No	5.0	9	Yes	24	(+2 SD)
35	Clarian Health Partners (IU and Methodist Hospitals), Indianapolis	36.7	2.2	0.93	1,946	1.5	Yes	6.0	7	Yes	96	
36	Shands at the University of Florida, Gainesville	36.5	1.3	0.35	1,383	1.6	Yes	5.0	9	No	36	
37	University Hospitals of Cleveland	36.4	1.7	0.50	1,431	1.5	No	6.0	11	Yes	36	
38	Georgetown University Hospital, Washington, D.C.	36.0	2.5	0.37	388	1.1	Yes	6.0	9	No	19	
39	Baylor University Medical Center, Dallas	35.5	1.4	0.66	1,345	1.5	Yes	5.0	10	Yes	61	
40	University of Iowa Hospitals and Clinics, Iowa City	35.0	3.2	0.88	576	1.5	Yes	6.0	11	Yes	38	
41	Memorial Hermann Hospital, Houston	34.9	1.5	0.67	950	1.7	No	6.0	11	Yes	68	
42	Texas Heart Institute at St. Luke's Episcopal Hospital, Houston	34.9	1.0	0.67	1,352	1.7	Yes	5.0	10	No	88	
43	University Medical Center, Tucson, Ariz.	34.6	0.0	0.14	379	2.1	Yes	5.0	9	Yes	16	
44	Cedars-Sinai Medical Center, Los Angeles	34.6	2.5	0.89	1,606	1.5	Yes	5.0	8	Yes	54	
45	University of California, Davis Medical Center, Sacramento	34.5	1.2	0.63	599	3.0	Yes	6.0	10	Yes	50	
46	University Health System, San Antonio	34.2	0.0	0.13	514	1.4	No	5.0	11	Yes	27	
47	Denver Health Medical Center	34.1	0.0	0.10	256	1.7	No	3.5	11	Yes	40	
48	St. Louis University Hospital	33.9	1.2	0.44	837	1.4	No	5.0	8	Yes	51	
49	Froedtert Hospital, Milwaukee	32.8	0.8	0.42	1,143	1.5	No	6.0	6	Yes	31	
50	University Hospital, Albuquerque, N.M.	32.7	0.4	0.42	677	2.0	No	6.0	9	Yes	32	

Final IHQ-Driven Rankings 2005 – Neurology and Neurosurgery

		U.S.	Reputa-			Nurse/	Nurse	Key technol-	Patient/ community			
Rank		News	tion	Mortality	Discharges	patient	Magnet	ogies	services	Trauma		
2005	Hospital Mayo Clinic, Rochester, Minn.	Score 100.0	(%) 52.5	ratio 1.03	 (3 years) 6.708	index 2.5	facility Yes	(of 7) 7.0	(of 11) 11	center Yes	center Yes	
2	Johns Hopkins Hospital, Baltimore	87.9	40.2	0.68	4,079	2.5	Yes	7.0	11	Yes	Yes	
3	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	85.9	42.8	0.00	6.408	1.5	No	7.0	11	Yes	Yes	
4	Massachusetts General Hospital, Boston	81.8	42.2	1.17	4.470	2.1	Yes	6.0	10	Yes	Yes	
5	University of California, San Francisco Medical Center	70.9	35.9	1.07	2,418	2.7	No	7.0	8	No	Yes	
6	Cleveland Clinic	63.9	23.0	0.63	4,920	1.5	Yes	7.0	9	No	Yes	
7	St. Joseph's Hospital and Medical Center, Phoenix	50.2	16.9	0.89	4.294	1.4	No	6.0	9	Yes	Yes	
8	Barnes-Jewish Hospital/Washington University, St. Louis	49.5	14.5	0.91	5.440	1.5	Yes	7.0	9	Yes	Yes	
9	UCLA Medical Center, Los Angeles	46.8	14.9	0.88	2.604	2.1	No	6.0	8	Yes	Yes	
10	Methodist Hospital, Houston	42.6	9.5	0.83	6,265	1.3	Yes	6.0	9	No	Yes	(+3 SD)
11	Rush University Medical Center, Chicago	40.7	3.6	0.49	 2,643	2.1	Yes	6.0	11	Yes	Yes	(= = /
12	NYU Medical Center, New York	38.6	4.7	0.73	3.285	1.5	Yes	6.5	11	Yes	Yes	
13	Hospital of the University of Pennsylvania, Philadelphia	38.0	13.9	1.27	2,168	1.6	No	5.0	8	Yes	Yes	
14	University of Chicago Hospitals	36.6	4.1	0.68	2,107	2.2	No	7.0	10	Yes	Yes	(+2 SD)
15	Stanford Hospital and Clinics, Stanford, Calif.	33.4	5.3	0.96	 2.308	2.7	No	7.0	9	Yes	Yes	(= = = /
16	Abbott Northwestern Hospital, Minneapolis	33.4	0.7	0.65	5.035	1.5	No	6.0	10	Yes	Yes	
17	University of Pittsburgh Medical Center	33.3	5.9	1.03	6,047	1.9	No	7.0	10	Yes	No	
18	Hospital for Special Surgery, New York	32.8	0.0	0.00	837	1.6	Yes	6.5	8	Yes	No	
19	Brigham and Women's Hospital, Boston	32.7	4.5	0.92	2.543	2.2	No	6.0	9	Yes	Yes	
20	University of Michigan Medical Center, Ann Arbor	32.5	5.0	0.90	2,293	2.3	No	7.0	11	Yes	No	
21	William Beaumont Hospital, Royal Oak, Mich.	32.3	0.3	0.71	6,896	1.5	Yes	6.0	10	Yes	No	
22	Duke University Medical Center, Durham, N.C.	32.3	5.8	0.94	4,068	1.8	No	5.0	10	Yes	No	
23	University Hospitals of Cleveland	32.1	1.1	0.76	3,406	1.5	No	7.0	11	Yes	Yes	
24	Ohio State University Hospital, Columbus	32.1	1.8	0.87	2,018	1.8	Yes	7.0	11	Yes	Yes	
25	Henry Ford Hospital, Detroit	32.0	1.7	0.76	3,643	1.7	No	6.0	9	Yes	Yes	
26	University of Washington Medical Center, Seattle	31.5	3.0	0.70	1,031	2.3	Yes	6.5	9	No	No	
27	Cedars-Sinai Medical Center, Los Angeles	31.5	0.4	0.77	4,348	1.5	Yes	6.0	8	Yes	Yes	
28	Florida Hospital, Orlando	31.5	0.4	0.71	9,699	1.2	No	7.0	10	No	No	
29	USC University Hospital, Los Angeles	31.5	2.3	0.50	950	2.0	No	7.0	6	No	No	
30	University of Minnesota Medical Center, Minneapolis	31.0	0.4	0.51	2,065	1.8	No	6.0	9	Yes	No	
31	Shands at the University of Florida, Gainesville	30.7	2.6	0.87	3,325	1.6	Yes	5.0	9	No	Yes	
32	Hinsdale Hospital, Hinsdale, III.	30.7	0.3	0.51	1,715	1.0	No	6.5	10	Yes	No	
33	University Medical Center, Tucson, Ariz.	30.5	0.8	0.77	1,040	2.1	Yes	5.5	9	Yes	Yes	
34	Baylor University Medical Center, Dallas	30.5	0.9	0.77	4,266	1.5	Yes	6.0	10	Yes	No	
35	University of Alabama Hospital at Birmingham	30.5	3.3	1.10	3,914	1.5	Yes	6.0	10	Yes	Yes	
36	Ingalls Memorial Hospital, Harvey, III.	30.4	0.0	0.46	1,889	1.1	No	5.5	9	Yes	No	
37	University of Colorado Hospital, Denver	30.3	0.7	0.68	932	2.0	Yes	7.0	9	Yes	No	
38	Baptist St. Anthony's Health System, Amarillo, Texas	30.2	0.0	0.44	3,327	1.8	No	5.0	8	No	No	
39	Christ Hospital, Cincinnati	30.0	0.0	0.48	2,163	2.0	No	5.5	10	No	No	
40	Northwestern Memorial Hospital, Chicago	29.7	3.8	0.94	3,023	1.9	No	7.0	9	Yes	No	
41	Rose Medical Center, Denver	29.7	0.0	0.41	883	1.6	No	6.0	8	No	No	
42	Strong Memorial Hospital, Rochester, N.Y.	29.7	2.6	1.04	3,066	1.6	Yes	5.5	10	Yes	Yes	
43	University Hospital, Cincinnati	29.6	1.4	0.88	1,987	1.9	No	7.0	10	Yes	Yes	
44	Grandview Hospital and Medical Center, Dayton, Ohio	29.5	0.0	0.38	1,158	1.1	No	5.5	9	No	No	
45	University of Illinois Medical Center at Chicago	29.3	1.1	0.64	1,117	1.8	No	6.0	9	Yes	No	
46	University of Miami, Jackson Memorial Hospital	29.3	3.4	0.91	2,291	1.5	No	6.5	11	Yes	No	
47	Rush-Copley Medical Center, Aurora, III.	29.3	0.3	0.55	501	1.3	No	6.0	10	Yes	No	
48	University of Virginia Medical Center, Charlottesville	29.2 29.1	3.6	1.16 0.66	3,971 3,004	2.1	No	7.0 5.5	10 10	Yes	Yes	
49 50	Advocate Lutheran General Hospital, Park Ridge, III.	29.1 29.0	0.3 0.0	0.66	3,004 2,372	1.7 0.9	No No	5.5 7.0	10	Yes No	No No	
50	Harper University Hospital, Detroit	29.0	0.0	0.40	2,312	0.9	UNI	1.0	1	INU	UN	

Final IHQ-Driven Rankings 2005 – Orthopedics

Rank 2005 1 M							Nurse/	Nurse	technol-	community		
2005		U.S. News	Reputa- tion	Mortality		Discharges	patient	Magnet	ogies	services	Trauma	
1 M	Hospital	Score	(%)	ratio		(3 years)	index	facility	(of 4)	(of 7)	center	
	layo Clinic, Rochester, Minn.	100.0	58.2	0.60		10,665	2.5	Yes	4.0	7	Yes	
	lospital for Special Surgery, New York	87.4	47.3	0.03		9,305	1.6	Yes	4.0	6	Yes	
	lassachusetts General Hospital, Boston	66.6	34.1	1.11		4,257	2.1	Yes	4.0	6	Yes	
	ohns Hopkins Hospital, Baltimore	55.8	22.7	0.73		2,140	2.2	Yes	4.0	7	Yes	
	Cleveland Clinic	48.2	17.3	0.70		4,452	1.5	Yes	4.0	6	No	
	JCLA Medical Center, Los Angeles	42.3	13.6	0.72		1,861	2.1	No	4.0	5	Yes	
	Iniversity of Iowa Hospitals and Clinics, Iowa City	42.0	15.0	1.27		2,191	1.5	Yes	4.0	7	Yes	
	Rush University Medical Center, Chicago	40.5	7.8	0.25		3,519	2.1	Yes	4.0	7	Yes	
	Iniversity of Washington Medical Center, Seattle	40.3	10.2	0.50		1,224	2.3	Yes	4.0	6	No	
	Duke University Medical Center, Durham, N.C.	39.5	10.8	0.80 0.79		3,209	1.8	No	4.0	6	Yes	(12.00)
	Barnes-Jewish Hospital/Washington University, St. Louis	37.9	8.4		_	3,377	1.5	Yes	4.0	6	Yes	(+3 SD)
	larborview Medical Center, Seattle	36.0	8.9	0.75		1,116	2.1	No	3.5	6	Yes	
	Iniversity of Pittsburgh Medical Center	35.7	7.6	0.84		3,351	1.9	No	4.0	7	Yes	
	lew York-Presbyterian Univ. Hosp. of Columbia and Cornell	34.5	7.7	0.98 0.44		4,161 1.744	1.5	No	4.0	7 7	Yes Yes	
	Iniversity of Michigan Medical Center, Ann Arbor	33.9 32.9	4.2 5.4	0.44	-	2.454	2.3 2.7	No No	4.0 4.0	6	Yes	
	Stanford Hospital and Clinics, Stanford, Calif. Thomas Jefferson University Hospital, Philadelphia	32.9 32.7	5.4 4.8	0.77		4,640	2.7	No	4.0 4.0	7	Yes	
	Parkland Memorial Hospital, Dallas	32.7	4.0 6.5	0.79	-	654	1.5	No	3.0	6	Yes	(+2 SD)
	Brigham and Women's Hospital, Boston	32.0	3.7	0.65	_	2.972	2.2	No	4.0	6	Yes	(12.30)
	Baylor University Medical Center, Dallas	32.2	1.8	0.65		4,922	2.2 1.5	Yes	4.0 4.0	6	Yes	
	Iniversity of Minnesota Medical Center, Minneapolis	31.7	3.4	0.52		2,302	1.5	No	4.0	6	Yes	
	lospital for Joint Diseases Orthopedic Institute, New York	31.6	4.2	0.38	-	2,302	1.3	No	3.0	6	No	
	lew England Baptist Hospital, Boston	31.1	3.4	0.41	-	4,504	0.9	No	4.0	5	No	
	Iniversity of California, San Francisco Medical Center	31.1	5.4	0.73		1,642	2.7	No	4.0	5	No	
	Iniversity Hospitals of Cleveland	30.8	3.3	0.79		3.040	1.5	No	4.0	7	Yes	
	Iorthwestern Memorial Hospital, Chicago	30.6	4.6	0.99		3,210	1.9	No	4.0	6	Yes	
	Villiam Beaumont Hospital, Royal Oak, Mich.	30.3	0.4	0.60		7,137	1.5	Yes	4.0	7	Yes	
28 O	Dhio State University Hospital, Columbus	30.1	1.7	0.65		712	1.8	Yes	4.0	7	Yes	
29 U	JSC University Hospital, Los Angeles	30.1	2.7	0.36		1,722	2.0	No	4.0	5	No	
	ewish Hospital, Louisville, Ky.	29.9	0.0	0.46		3,566	1.3	Yes	4.0	5	Yes	
	Iniversity of Colorado Hospital, Denver	29.7	0.5	0.48		875	2.0	Yes	4.0	6	Yes	
	Iniversity of Chicago Hospitals	29.6	2.9	0.72		1,491	2.2	No	4.0	6	Yes	
	dvocate Lutheran General Hospital, Park Ridge, III.	29.4	0.8	0.57		3,042	1.7	No	3.5	7	Yes	
	Iniversity of Alabama Hospital at Birmingham	29.3	2.6	0.97		2,454	1.5	Yes	3.5	7	Yes	
	Iniversity Medical Center, Tucson, Ariz.	29.3	0.9	0.56		1,019	2.1	Yes	3.5	6	Yes	
	Sarasota Memorial Hospital, Fla.	29.2	0.0	0.45		5,437	1.3	Yes	4.0	6	No	
	Cedars-Sinai Medical Center, Los Angeles	29.0	0.9	0.74		3,884	1.5	Yes	4.0	5	Yes	
	DS Hospital, Salt Lake City	29.0	0.0	0.53		2,758	1.9	No	4.0	7	Yes	
	Iniversity of California, Davis Medical Center, Sacramento	28.9	0.5	0.67		1,270	3.0	Yes	4.0	7	Yes	
	Iniversity of California, San Diego Medical Center	28.8	1.8	0.48 0.39		1,097 2,692	1.9	No	3.0 4.0	5 5	Yes	
	St. Joseph's Hospital of Atlanta	28.8 28.7	0.0 0.0	0.39 0.51		,	1.5	Yes	4.0 3.0	5 4	No	
	oudre Valley Hospital, Fort Collins, Colo. ehigh Valley Hospital, Allentown, Pa.	28.7 28.7	0.0	0.51		3,023 3,611	2.2 1.7	Yes Yes	3.0 4.0	4 6	Yes Yes	
	bott Northwestern Hospital, Minneapolis	28.7	0.0	0.71		5,042	1.7	No	4.0 4.0	7	Yes	
	Iniversity of Utah Hospitals and Clinics, Salt Lake City	28.4	2.6	0.56		2.104	1.5	No	4.0	7	No	
	ampa General Hospital	28.3	0.8	0.75		2,971	1.6	No	2.0	5	Yes	
	ançaster General Hospital, Pa.	28.3	0.0	0.45		4,247	1.4	Yes	3.5	6	Yes	
	Penrose-St. Francis Health Services, Colorado Springs, Colo.	28.3	0.0	0.48		2,349	1.4	No	3.5	7	Yes	
	Summa Health System, Akron, Ohio	28.3	0.0	0.39		4,302	1.8	No	2.0	7	Yes	
	lennepin County Medical Center, Minneapolis	28.3	0.9	0.51		1,040	2.1	No	3.0	7	Yes	

Final IHQ-Driven Rankings 2005 – Respiratory Disorders

		U.S.	Reputa-			Nurse/	Nurse	Key technol-	Patient/ community		Hospice/	
Rank	ll a suite l	News	tion	Mortality	Discharges	-	Magnet	ogies	services		palliative	
2005	Hospital National Jewish Medical and Research Center, Denver	Score 100.0	(%) 56.9	ratio 0.00	 (3 years) 31	index 1.3	facility No	(of 3) 3.0	(of 11) 4	center No	care	
2	Mayo Clinic, Rochester, Minn.	79.6	40.7	0.00	5,145	2.5	Yes	3.0 3.0	4 11	Yes	H, P	
3	Johns Hopkins Hospital, Baltimore	68.5	31.0	0.80	2,077	2.2	Yes	3.0	11	Yes	H, P	
4	Barnes-Jewish Hospital/Washington University, St. Louis	52.2	19.9	0.86	5,349	1.5	Yes	3.0	9	Yes	H, P	
5	Massachusetts General Hospital, Boston	52.2	21.0	1.02	3,795	2.1	Yes	3.0	10	Yes	H, P	
6	University of Colorado Hospital, Denver	48.7	16.7	0.71	1.148	2.0	Yes	3.0	9	Yes	P	
7	University of California, San Diego Medical Center	47.7	18.2	0.86	1,262	1.9	No	3.0	8	Yes	H, P	
8	University of California, San Francisco Medical Center	46.8	19.8	0.90	1,421	2.7	No	3.0	8	No	11, 1	
9	Duke University Medical Center, Durham, N.C.	44.3	16.0	0.99	3,818	1.8	No	3.0	10	Yes	H, P	
10	Cleveland Clinic	40.1	12.9	0.98	3,274	1.5	Yes	3.0	9	No	H, P	
11	University of Washington Medical Center, Seattle	38.3	12.4	0.99	792	2.3	Yes	3.0	9	No	H, P	
12	University of Michigan Medical Center, Ann Arbor	38.2	10.4	0.84	2,548	2.3	No	3.0	11	Yes	P	(+3 SD)
13	Hospital of the University of Pennsylvania, Philadelphia	36.4	10.4	0.94	 1,468	1.6	No	3.0	8	Yes	Н, Р	(1000)
13	Brigham and Women's Hospital, Boston	36.4 35.4	8.7	0.94	2,353	2.2	No	3.0 3.0	o 9	Yes	п, Р Н, Р	
14	UCLA Medical Center, Los Angeles	35.4 34.6	8.2	0.86	1.847	2.2	No	3.0 3.0	8	Yes	H. P	
16	University of Pittsburgh Medical Center	34.0	6.2	0.80	3,232	1.9	No	3.0	10	Yes	н, Р Н, Р	
17	Vanderbilt University Medical Center, Nashville	32.4	7.3	0.90	2,504	1.9	No	2.0	7	Yes	н, г Н, Р	
18	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	31.3	7.6	1.12	5.518	1.5	No	3.0	, 11	Yes	H, P	(+2 SD)
19	Ohio State University Hospital, Columbus	30.5	1.4	0.65	 1,898	1.3	Yes	3.0	11	Yes	H, P	(12.50)
20		29.8	1.4	0.65	3,036	1.0	No	3.0	11	Yes	п, Р Н, Р	
20	University Hospitals of Cleveland University of Chicago Hospitals	29.0 29.4	2.7	0.04	1,915	2.2	No	3.0 3.0	10	Yes	п, Р Н, Р	
21		29.4 29.2	2.7 8.1	1.13	1,915	2.2	No	3.0 3.0	9	Yes	п, Р	
22	Stanford Hospital and Clinics, Stanford, Calif. Denver Health Medical Center	29.2	0.1	0.48	626	1.7	No	3.0 3.0	9 11	Yes	H, P	
23	University of Minnesota Medical Center, Minneapolis	29.0	3.2	0.48	1,559	1.8	No	3.0	9	Yes	н, г Н, Р	
24	University Medical Center, Tucson, Ariz.	29.0	0.7	0.79	1,005	2.1	Yes	3.0	9	Yes	н, г Н, Р	
26	Mayo Clinic Arizona, Phoenix	28.4	2.0	0.53	1,560	2.1	No	3.0	6	No	P	
20	University Hospital, Cincinnati	28.3	0.0	0.57	1,500	1.9	No	3.0	10	Yes	H. P	
28	Summa Health System, Akron, Ohio	28.2	0.0	0.64	4,923	1.9	No	3.0	9	Yes	н, г Н, Р	
20	Henry Ford Hospital, Detroit	28.1	1.1	0.70	4,069	1.7	No	3.0	9	Yes	H, P	
30	Rush University Medical Center, Chicago	28.1	1.1	0.70	1,781	2.1	Yes	3.0	11	Yes	P	
31	Alexian Brothers Medical Center, Elk Grove Village, III.	28.0	0.0	0.47	2.212	1.3	No	3.0	8	Yes	, Н, Р	
32	St. Joseph's Hospital and Medical Center, Phoenix	27.8	0.0	0.57	1,035	1.4	No	3.0	9	Yes	H, P	
33	Christ Hospital, Cincinnati	27.6	0.0	0.56	2,326	2.0	No	3.0	10	No	H, P	
34	Shands at the University of Florida, Gainesville	27.5	1.7	0.80	3,272	1.6	Yes	3.0	9	No	H, P	
35	Yale-New Haven Hospital, New Haven, Conn.	27.5	3.4	0.98	3,094	2.2	No	3.0	10	Yes	H, P	
36	Centegra Memorial Medical Center, Woodstock, III.	27.4	0.0	0.48	1.107	1.1	No	3.0	8	Yes	H. P	
37	University of Iowa Hospitals and Clinics, Iowa City	27.3	3.4	1.03	1.407	1.5	Yes	3.0	11	Yes	H, P	
38	Fort Hamilton Hospital, Hamilton, Ohio	27.3	0.0	0.51	1,959	1.5	No	3.0	9	No	H, P	
39	John C. Lincoln Health Network, Phoenix	27.2	0.0	0.56	1,113	1.7	Yes	3.0	4	Yes	H, P	
40	University Health System, San Antonio	27.2	2.0	0.69	827	1.4	No	2.0	11	Yes	Р.	
41	Hennepin County Medical Center, Minneapolis	27.1	0.0	0.68	1,853	2.1	No	3.0	11	Yes	H, P	
42	Community Health Partners Regional Health System, Lorain, Ohio	27.1	0.0	0.52	2,620	0.9	No	2.0	8	Yes	н, Р	
43	Penrose-St. Francis Health Services, Colorado Springs, Colo.	27.0	0.0	0.65	2,258	1.2	No	3.0	10	Yes	H, P	
44	Grandview Hospital and Medical Center, Dayton, Ohio	27.0	0.0	0.39	1,666	1.1	No	3.0	9	No	H, P	
45	Akron General Medical Center, Ohio	26.8	0.0	0.67	3,499	1.3	No	3.0	9	Yes	H, P	
46	Good Samaritan Hospital, Cincinnati	26.8	0.0	0.57	2,128	1.3	No	3.0	9	No	H, P	
47	La Porte Regional Health System, La Porte, Ind.	26.7	0.0	0.61	1,227	0.9	Yes	3.0	9	No	H, P	
48	Baptist St. Anthony's Health System, Amarillo, Texas	26.7	0.0	0.61	3,428	1.8	No	3.0	8	No	H, P	
49	MetroHealth Medical Center, Cleveland	26.7	0.0	0.60	1,690	0.6	No	3.0	9	Yes	H, P	
50	Community Medical Center, Scranton, Pa.	26.6	0.0	0.61	1,219	1.2	No	3.0	9	Yes	H, P	

Final IHQ-Driven Rankings 2005 – Urology

		U.S.	Reputa-			Nurse/	Nurse	Key technol-	Patient/ community		
Rank 2005	Hospital	News Score	tion (%)	Mortality ratio	Discharges (3 years)	patient index	Magnet facility	ogies (of 8)	services (of 11)	Trauma center	
1	Johns Hopkins Hospital, Baltimore	100.0	70.0	0.25	1,740	2.2	Yes	7.5	11	Yes	
2	Cleveland Clinic	81.4	54.1	0.57	2,207	1.5	Yes	8.0	9	No	
3	Mayo Clinic, Rochester, Minn.	68.3	39.6	0.60	4,320	2.5	Yes	8.0	11	Yes	
4	UCLA Medical Center, Los Angeles	52.4	26.2	0.50	1,355	2.1	No	7.0	8	Yes	
5	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	45.1	20.7	0.95	3,681	1.5	No	8.0	11	Yes	
6 7	Barnes-Jewish Hospital/Washington University, St. Louis	43.4	15.4	0.40	2,030	1.5	Yes	8.0	9	Yes	
8	Massachusetts General Hospital, Boston	41.0	14.6	0.76 0.79	1,571	2.1	Yes	7.0	10 7	Yes	
0 9	Memorial Sloan-Kettering Cancer Center, New York Duke University Medical Center, Durham, N.C.	40.1 39.4	17.7 14.5	0.79	1,533 1,916	1.6 1.8	No No	6.5 5.5	10	No Yes	
10	Stanford Hospital and Clinics, Stanford, Calif.	39.4 37.1	14.5	0.65	759	2.7	No	5.5 8.0	9	Yes	(+3 SD)
		-			 		_		5	No	(+3 3D)
11	University of Texas, M. D. Anderson Cancer Center, Houston	35.3	14.6	1.18	1,359	1.9 2.7	Yes	6.0	с 8		
12 13	University of California, San Francisco Medical Center Methodist Hospital, Houston	34.8 32.9	10.3 9.3	0.59 0.90	1,072 1,849	2.7 1.3	No Yes	8.0 7.0	0 9	No No	
13	University of Michigan Medical Center, Ann Arbor	32.9	9.3 6.0	0.90	1,691	2.3	No	7.0 8.0	9 11	Yes	
14	Northwestern Memorial Hospital, Chicago	32.8 32.4	8.0	0.34	1,576	2.3 1.9	No	8.0 8.0	9	Yes	
16	Clarian Health Partners (IU and Methodist Hospitals), Indianapolis	31.4	6.8	0.89	2,196	1.5	Yes	8.0	7	Yes	
17	Vanderbilt University Medical Center, Nashville	30.5	5.9	0.66	1,177	1.9	No	7.5	7	Yes	(+2 SD)
18	Hospital of the University of Pennsylvania, Philadelphia	29.8	6.3	0.72	1,002	1.6	No	6.0	8	Yes	<u>~</u>
19	Lahey Clinic, Burlington, Mass.	29.4	3.2	0.46	1,094	1.9	No	7.5	9	Yes	
20	University of Iowa Hospitals and Clinics, Iowa City	28.7	5.3	1.14	672	1.5	Yes	8.0	11	Yes	
21	NYU Medical Center, New York	28.4	4.4	1.13	1,329	1.5	Yes	7.0	11	Yes	
22	University of Virginia Medical Center, Charlottesville	28.0	3.5	0.73	777	2.1	No	8.0	10	Yes	
23	William Beaumont Hospital, Royal Oak, Mich.	28.0	0.7	0.50	2,344	1.5	Yes	7.0	10	Yes	
24	Parkland Memorial Hospital, Dallas	27.5	4.1	0.34	357	1.5	No	5.0	9	Yes	
25	Yale-New Haven Hospital, New Haven, Conn.	27.4	1.1	0.50	1,005	2.2	No	8.0	10	Yes	
26	Shands at the University of Florida, Gainesville	27.1	2.0	0.59	1,407	1.6	Yes	6.0	9	No	
27	University of Miami, Jackson Memorial Hospital	26.8	2.4	0.71	771	1.5	No	7.5	11	Yes	
28	Christ Hospital and Medical Center, Oak Lawn, Ill.	26.7	0.4	0.49	777	1.7	Yes	6.0	10	Yes	
29	St. Luke's Medical Center, Milwaukee	26.7	1.1	0.81	1,343	1.2	Yes	8.0	10	Yes	
30	University of Wisconsin Hospital and Clinics, Madison	26.7	1.1	0.37	1,078	1.4	No	7.0	9	Yes	
31	University of Pittsburgh Medical Center	26.6	0.7	0.54	937	1.9	No	8.0	10	Yes	
32	Ohio State University Hospital, Columbus	26.5	0.7	0.79	778	1.8	Yes	8.0	11	Yes	
33 34	Sentara Norfolk General Hospital, Norfolk, Va.	26.5 26.3	0.5 0.4	0.42 0.27	972 1.118	1.6 1.5	No No	7.5 7.0	10 10	Yes Yes	
34 35	Abbott Northwestern Hospital, Minneapolis University of North Carolina Hospitals, Chapel Hill	20.3 26.2	0.4 2.0	0.27	892	1.5 1.8	No	7.0 6.5	10	Yes	
36	Rush University Medical Center, Chicago	26.2	2.0 0.4	0.75	853	2.1	Yes	0.5 7.0	11	Yes	
30	Henry Ford Hospital, Detroit	26.2	0.4	0.74	1,231	1.7	No	7.0	9	Yes	
38	Sarasota Memorial Hospital, Fla.	26.2	0.0	0.38	2,146	1.7	Yes	7.5	9	No	
39	University Hospitals of Cleveland	26.0	1.1	0.70	865	1.5	No	8.0	11	Yes	
40	Texas Heart Institute at St. Luke's Episcopal Hospital, Houston	25.9	1.0	0.70	1,555	1.7	Yes	6.5	10	No	
40	University of Colorado Hospital, Denver	25.9	1.0	0.74	443	2.0	Yes	7.0	9	Yes	
42	Brigham and Women's Hospital, Boston	25.9	3.0	0.89	825	2.2	No	7.0	9	Yes	
43	University Hospital, Cincinnati	25.8	0.5	0.10	532	1.9	No	7.5	10	Yes	
44	Advocate Lutheran General Hospital, Park Ridge, Ill.	25.8	0.0	0.32	1,057	1.7	No	6.5	10	Yes	
45	Lancaster General Hospital, Pa.	25.8	0.0	0.55	1,098	1.4	Yes	6.0	8	Yes	
46	University Medical Center, Tucson, Ariz.	25.7	0.0	0.12	358	2.1	Yes	6.5	9	Yes	
47	F.G. McGaw Hospital at Loyola University, Maywood, III.	25.6	1.2	0.83	1,130	2.1	No	7.0	11	Yes	
48	University of Minnesota Medical Center, Minneapolis	25.6	0.3	0.48	805	1.8	No	7.0	9	Yes	
49	Memorial Hermann Hospital, Houston	25.5	0.3	0.61	702	1.7	No	8.0	11	Yes	
50	St. Elizabeth Hospital Medical Center, Youngstown, Ohio	25.4	0.0	0.63	739	1.2	Yes	7.0	10	Yes	

Appendix J

Reputation-Only Rankings

Rank	Hospital	Reputation (%)	
1	Bascom Palmer Eye Institute, Miami	76.8	
2	Wilmer Eye Institute, Johns Hopkins Hospital, Baltimore	74.4	
3	Wills Eye Hospital, Philadelphia	63.1	(+3 SD)
4	Massachusetts Eye and Ear Infirmary, Boston	41.3	
5	Jules Stein Eye Institute, UCLA Medical Center, Los Angeles	34.7	(+2 SD)
6	University of Iowa Hospitals and Clinics, Iowa City	21.9	
7	Doheny Eye Institute, USC University Hospital, Los Angeles	17.6	
8	Duke University Medical Center, Durham, N.C.	14.3	
9	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	7.7	
10	University of California, San Francisco Medical Center	7.6	
11	Barnes-Jewish Hospital/Washington University, St. Louis	7.2	
12	New York Eye and Ear Infirmary, New York	7.1	
13	Mayo Clinic, Rochester, Minn.	6.5	
14	Cullen Eye Institute, Methodist Hospital, Houston	6.0	
15	Cleveland Clinic	5.7	
16	University of Michigan Medical Center, Ann Arbor	5.6	
17	Emory University Hospital, Atlanta	3.4	
18	Manhattan Eye, Ear and Throat Hospital, New York	3.3	

Final Reputation Only Rankings 2005 – Ophthalmology

Rank	Hospital	Reputation (%)	
1	Children's Hospital of Philadelphia	53.9	
2	Children's Hospital Boston	47.2	
3	Johns Hopkins Hospital, Baltimore	33.0	(+3 SD)
4	Texas Children's Hospital, Houston	17.2	(+2 SD)
5	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	14.8	
6	Rainbow Babies and Children's Hospital, Cleveland	14.2	
7	Children's Hospital, Denver	12.6	
8	Children's Hospital Medical Center, Cincinnati	11.9	
9	Children's National Medical Center, Washington, D.C.	10.8	
10	Lucile Packard Children's Hospital at Stanford, Palo Alto, Calif.	10.0	
11	Children's Memorial Hospital, Chicago	9.9	
12	Mattel Children's Hospital at UCLA, Los Angeles	8.5	
13	St. Louis Children's Hospital	8.1	
14	Children's Hospital of Pittsburgh	7.9	
15	Children's Hospital and Regional Medical Center, Seattle	7.8	
16	Children's Hospital Los Angeles	7.7	
17	University of California, San Francisco Medical Center	7.4	
18	St. Jude Children's Research Hospital, Memphis	7.1	
19	Duke University Medical Center, Durham, N.C.	4.7	
20	Massachusetts General Hospital, Boston	4.5	
21	Mayo Clinic, Rochester, Minn.	4.2	
22	Children's Healthcare of Atlanta	4.0	
23	Children's Hospital of Michigan, Detroit	3.3	
24	Children's Medial Center Dallas	3.2	
25	Arkansas Children's Hospital, Little Rock	3.2	

Final Reputation Only Rankings 2005 – Pediatrics

Rank	Hospital	Reputation (%)	
1	Massachusetts General Hospital, Boston	50.1	
2	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	27.8	
3	Johns Hopkins Hospital, Baltimore	26.4	
4	McLean Hospital, Belmont, Mass.	23.9	
5	UCLA Neuropsychiatric Hospital, Los Angeles	22.6	(+3 SD)
6	Yale-New Haven Hospital, New Haven, Conn.	19.5	(+2 SD)
7	Stanford Hospital and Clinics, Stanford, Calif.	13.4	
8	Duke University Medical Center, Durham, N.C.	12.6	
9	University of Pittsburgh Medical Center	12.5	
10	Menninger Clinic, Houston	12.2	
11	Sheppard and Enoch Pratt Hospital, Baltimore	11.4	
12	Mayo Clinic, Rochester, Minn.	11.2	
13	University of California, San Francisco Medical Center	8.9	
14	Hospital of the University of Pennsylvania, Philadelphia	8.3	
15	Barnes-Jewish Hospital/Washington University, St. Louis	6.9	
16	Austen Riggs Center, Stockbridge, Mass.	6.1	
17	NYU Medical Center, New York	5.5	
18	University Hospitals of Cleveland	5.0	
19	Methodist Hospital, Houston	4.1	
20	University of North Carolina Hospitals, Chapel Hill	4.1	
21	Emory University Hospital, Atlanta	4.0	
22	Georgetown University Hospital, Washington, D.C.	3.9	
23	Cleveland Clinic	3.7	
24	Montefiore Medical Center, New York	3.4	
25	University of Michigan Medical Center, Ann Arbor	3.0	
26	Bellevue Hospital Center, New York	3.0	

Final Reputation Only Rankings 2005 – Psychiatry

Rank	Hospital	Reputation (%)	
1	Rehabilitation Institute of Chicago	61.9	
2	Kessler Institute for Rehabilitation, West Orange, N.J.	31.4	
3	University of Washington Medical Center, Seattle	30.9	
4	Mayo Clinic, Rochester, Minn.	26.5	
5	TIRR-The Institute for Rehabilitation and Research, Houston	25.7	(+3 SD)
6	Spaulding Rehabilitation Hospital, Boston	16.6	(+2 SD)
7	Craig Hospital, Englewood, Colo.	15.4	
8	Rusk Institute, NYU Medical Center, New York	14.2	
9	Ohio State University Hospital, Columbus	14.0	
10	Moss Rehab, Philadelphia	10.5	
11	University of Michigan Medical Center, Ann Arbor	10.5	
12	Thomas Jefferson University Hospital, Philadelphia	9.3	
13	Rancho Los Amigos National Rehabilitation Center, Downey, Calif.	7.9	
14	Johns Hopkins Hospital, Baltimore	7.5	
15	National Rehabilitation Hospital, Washington, D.C.	7.5	
16	Mount Sinai Medical Center, New York	6.6	
17	Shepherd Center, Atlanta	6.1	
18	Magee Rehabilitation Hospital, Philadelphia	5.6	
19	Stanford Hospital and Clinics, Stanford, Calif.	4.5	
20	Cleveland Clinic	4.4	
21	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	4.3	
22	Baylor Institute for Rehabilitation, Dallas	3.9	
23	Montefiore Medical Center, New York	3.6	
24	Temple University Hospital, Philadelphia	3.4	
25	Hospital of the University of Pennsylvania, Philadelphia	3.2	
26	University of Pittsburgh Medical Center	3.1	

Final Reputation Only Rankings 2005 – Rehabilitation

Rank	Hospital	Reputation (%)	
1	Johns Hopkins Hospital, Baltimore	51.6	
2	Mayo Clinic, Rochester, Minn.	48.3	
3	Hospital for Special Surgery, New York	37.2	
4	Cleveland Clinic	37.2	(+3 SD)
5	Brigham and Women's Hospital, Boston	24.5	
6	University of Alabama Hospital at Birmingham	24.3	
7	UCLA Medical Center, Los Angeles	24.2	
8	Massachusetts General Hospital, Boston	22.8	(+2 SD)
9	Duke University Medical Center, Durham, N.C.	12.6	
10	University of California, San Francisco Medical Center	11.7	
11	Stanford Hospital and Clinics, Stanford, Calif.	10.6	
12	University of Pittsburgh Medical Center	10.5	
13	University of Michigan Medical Center, Ann Arbor	9.9	
14	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	9.3	
15	Barnes-Jewish Hospital/Washington University, St. Louis	6.2	
16	Hospital for Joint Diseases Orthopedic Institute, New York	6.1	
17	NYU Medical Center, New York	6.0	
18	Northwestern Memorial Hospital, Chicago	4.1	
19	University of Washington Medical Center, Seattle	4.0	
20	University of Iowa Hospitals and Clinics, Iowa City	3.5	
21	University of Colorado Hospital, Denver	3.4	
22	University of California, San Diego Medical Center	3.3	
23	Hospital of the University of Pennsylvania, Philadelphia	3.1	
24	University of North Carolina Hospitals, Chapel Hill	3.0	

Final Reputation Only Rankings 2005 – Rheumatology

Appendix K

The 2005 "Honor Roll"

Rank	Hospital	Points	Specialties
1	Johns Hopkins Hospital, Baltimore	32	16
2	Mayo Clinic, Rochester, Minn.	28	14
3	Massachusetts General Hospital, Boston	24	13
4	Cleveland Clinic	23	12
5	UCLA Medical Center, Los Angeles	22	14
6	Barnes-Jewish Hospital/Washington University, St. Louis	18	11
7	New York-Presbyterian Univ. Hosp. of Columbia and Cornell	17	10
8	Duke University Medical Center, Durham, N.C.	17	9
9	University of Washington Medical Center, Seattle	15	10
10	University of California, San Francisco Medical Center	15	8
11	University of Michigan Medical Center, Ann Arbor	14	10
12	Brigham and Women's Hospital, Boston	10	7
13	University of Pittsburgh Medical Center	9	7
14	University of Chicago Hospitals	8	7
15	Hospital of the University of Pennsylvania, Philadelphia	8	6
16	Stanford Hospital and Clinics, Stanford, Calif.	7	6

Honor Roll 2005

Contact Information

This document can be viewed or downloaded online in its entirety on the RTI International website at the following address: <u>http://www.rti.org/BestHospitals</u>

Specific questions or comments about the contents of this report can be sent via email to <u>BestHospitals@rti.org</u>